

Roselyanne Cepero Santos

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Education

Vanderbilt University Online Data Analytics Boot Camp

Aug 2022 – Present

- Immersive training in Pivot Tables, VBA Scripting, Python 3, NumPy, Pandas, Matplotlib, API Interactions, Web Scraping, SQL, Postgres, pgAdmin, MongoDB, Extract-Transform-Load (ETL), HTML, CSS, Bootstrap, Dashboarding, JavaScript, Geomapping with JavaScript libraries, Tableau, R, Big Data Analytics with Hadoop, Amazon Web Services, and Machine Learning.

Bachelor of Arts in International Public Policy and Mandarin Chinese, Philosophy minor

- St. Mary's College of Maryland, **GPA: 3.63**
 - Cum Laude Graduate
 - Recipient of the Academic Achievement Scholarship
 - Recipient of the St. Mary's College of Maryland Landers Scholarship
- Study Abroad, National Cheng Kung University (成功大學):** Studied Mandarin Chinese and improved formal and informal speaking, reading, and writing abilities.
 - Recipient of the Freeman Award for Study in Asia Scholarship
 - Recipient of the Taiwan Ministry of Education Scholarship

Work Experience

Kroger Transportation Center, Nashville, TN

Jan 2022 – Present

Logistics Coordinator

- Develop and introduce process improvement solutions to streamline procedures that reduce manual activity overhead as well as optimize operational cost savings.
- Monitor inbound transportation management systems (TMS) to ensure carrier acceptance.
- Audit freight payment process for accuracy and timeliness through current freight payment system.
- Communicate regularly with various customers such as procurement, suppliers, manufacturing, shipping and receiving, carriers, and distribution centers (DC's).
- Schedule inbound deliveries and pickups for manufacturing plants and DC's via online TMS.
- Able to work effectively and be productive in a fast-paced, team-oriented environment.

Student Government Association, St. Mary's City, MD

Aug 2017 – May 2021

Student Body President

- Responsible for understanding campus concerns and translating them into student-designed policy, such as systematically providing free menstrual products for the student body and granting students free access to mental health services through an online counseling service available 24/7.
- Lead executive operations of the SGA, including role delegation, crisis management, and communications.
- Responded to requests and inquiries in a client-friendly, timely manner from constituents, faculty, and administration after investigating their issues and communicating with executive board members and other community stakeholders.

Many Languages One Voice, District of Columbia

Jun – Aug 2019

Community Organizer Assistant

- Served as an event coordinator and a financial planner for weekly youth meetings.
- Collaborated with other local youth activists to build a creative, bilingual curriculum targeted to Spanish-speaking high school students which taught current events and civil liberties.
- Built and fostered positive relationships with local immigrant youth by performing movement exercises, engaging in indigenous gardening practices, and crafting together.

Camp Merryelände, St. George Island, MD

May 2019 – Aug 2020

Front Desk Receptionist

- Responsible for handling multiple administrative tasks at once including cashier functions, manually processing reservations, checking in guests, serving as the primary Spanish-speaking telephone operator, and updating social media accounts in English and Spanish.
- Ensured high quality customer service for guests by using de-escalation, active listening, and positive language while engaging in problem-solving to address their concerns.

Skills

- Language:** Professional Working Proficiency in Spanish, Limited Working Proficiency in Mandarin Chinese