

# Roselyanne Cepero Santos

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## Education

### Vanderbilt University Online Data Analytics Boot Camp

Aug 2022 – Present

- Immersive training in Pivot Tables, VBA Scripting, Python 3, NumPy, Pandas, Matplotlib, API Interactions, Web Scraping, SQL, Postgres, pgAdmin, MongoDB, Extract-Transform-Load (ETL), HTML, CSS, Bootstrap, Dashboarding, JavaScript, Geomapping with JavaScript libraries, Tableau, R, Big Data Analytics with Hadoop, Amazon Web Services, and Machine Learning.

### Bachelor of Arts in International Public Policy and Mandarin Chinese, Philosophy minor

- St. Mary's College of Maryland, **GPA: 3.63**
  - Cum Laude Graduate
  - Recipient of the Academic Achievement Scholarship
  - Recipient of the St. Mary's College of Maryland Landers Scholarship
- **Study Abroad, National Cheng Kung University (成功大學):** Studied Mandarin Chinese and improved formal and informal speaking, reading, and writing abilities.
  - Recipient of the Freeman Award for Study in Asia Scholarship
  - Recipient of the Taiwan Ministry of Education Scholarship

## Work Experience

### Kroger Transportation Center, Nashville, TN

Jan 2022 – Present

#### Logistics Coordinator

- Develop and introduce process improvement solutions to streamline procedures that reduce manual activity overhead as well as optimize operational cost savings.
- Monitor inbound transportation management systems (TMS) to ensure carrier acceptance.
- Audit freight payment process for accuracy and timeliness through current freight payment system.
- Communicate regularly with various customers such as procurement, suppliers, manufacturing, shipping and receiving, carriers, and DC's.
- Schedule inbound deliveries and pickups for manufacturing plants and DC's via online TMS.
- Able to work effectively and be productive in a fast-paced, team-oriented environment.

### Student Government Association, St. Mary's City, MD

Aug 2017 – May 2021

#### Student Body President

- Responsible for understanding campus concerns and translating them into student-designed policy, such as systematically providing free menstrual products for the student body and granting students free access to mental health services through an online counseling service available 24/7.
- Lead executive operations of the SGA, including role delegation, crisis management, and communications.
- Responded to requests and inquiries in a client-friendly, timely manner from constituents, faculty, and administration after investigating their issues and communicating with executive board members and other community stakeholders.

### Many Languages One Voice, District of Columbia

Jun – Aug 2019

#### Community Organizer Assistant

- Served as an event coordinator and a financial planner for weekly youth meetings.
- Collaborated with other local youth activists to build a creative, bilingual curriculum targeted to Spanish-speaking high school students which taught current events and civil liberties.
- Built and fostered positive relationships with local immigrant youth by performing movement exercises, engaging in indigenous gardening practices, and crafting together.

### Camp Merryelande, St. George Island, MD

May 2019 – Aug 2020

#### Front Desk Receptionist

- Responsible for handling multiple administrative tasks at once including cashier functions, manually processing reservations, checking in guests, serving as the primary Spanish-speaking telephone operator, and updating social media accounts in English and Spanish.
- Ensured high quality customer service for guests by using de-escalation, active listening, and positive language while engaging in problem-solving to address their concerns.

## Skills

- **Language:** Professional Working Proficiency in Spanish, Limited Working Proficiency in Mandarin Chinese