

Danyel Kirsch Teixeira

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RESUME

I started my career as IT analyst in 2014 working in a municipal government in a city that I was born, in that time my activities were more related to provide support to government infrastructure, after that I moved to a multinational company DELL EMC where I started to work more with B2C, but was in 2018 that I received an invitation to work in a Bank named AGIBANK at Cybersecurity department, more specific in IAM segment, my activities in that point were create RBAC matrix, manager provisioning and deprovisioning access workflow, resolve audit indicators, integrate systems in IDM tool, Among others.

Today I'm working at KAVAK, it's a company from Mexico, but my projects are international. At this moment, I see myself as an IAM developer, where I use my skills in programming to integrate systems through API's with IDM tools or make others automations that will help the company be more agile and reduce time in operational activities.

PROFESSIONAL EXPERIENCE

KAVAK: INFORMATION SECURITY ANALYST

Since NOV 2021

- Train other team members on Python/API topics.
- Manage users, groups, organizations units, devices, security on Google (GCP).
- Import new users to google GCP (provisioning and deprovisioning process)
- Manage users profiles on Oracle Netsuite.
- Manage users and profiles on ForgeRock Identities.
- Resolve IAM tickets from Jira.
- Manage users at different APP's on Apple Store.
- Make changes to the APP backend using Firebase.
- Manage servers on CyberArk.
- Manage user and profiles on Salesforce.
- Manager user and repo on GitLab.
- Manage roles, groups, and users at AWS.
- Manager users and access in tables on MongoDB and PostgreSQL.
- Programming in python to automatize the process of IAM.
 - Set up the authentication/authorization.
 - Consume data from API's.
 - Develop CRUD operations related to user and roles with the API.

HYPEFLAME: INFORMATION SECURITY ANALYST

Since DEZ 2020 UNTIL NOV 2021

- Configure the integration of new systems on IDM (Horácus).
 - Configure the authentication with other systems (Oauth2, HTTP Basic, SAML)
 - Create profiles to attend business roles.
 - Configure API Rest of IDM to communicate with Other systems.
- Meetings to check system requirements to integrate with the IDM Tool (Horácus)

AGIBANK: INFORMATION SECURITY ANALYST

Since OCT 2018 UNTIL DEZ 2020

- Manage groups, users, and MFA on Azure Active Directory.
- Manage groups and users on Microsoft Active Directory.
- Manage groups and users on O365.
- Manage groups and users on LDAP.
- Manage users and profiles on Salesforce.
- Manage user and repositories on Gitlab.
- Create PowerShell scripts to automatization.
- Manage the process of provisioning and onboarding of new internal employees.
- Manage the process of deprovisioning and offboarding.
- Manage provisioning and deprovisioning of outsources.
- Resolve ticket from Qualitor tool of internal users. (Authorization/Authentication Troubleshooting, etc.).
- Resolve internal and external points of audit (PWC-KPMG).
- Create technical documentations to IAM department on Confluence.
- Create RBAC Matrix for each department.
- Use Kanban board from Jira Software to check progress of task and projects.

DELL EMC: CLIENT TECH SUPT ASSOCIATE

NOV 2014 UNTIL SEP 2018

- Technical Analyst performing Remote Service in the project of Dell EMC Brazil.
- Provides L1 Support to the customers with remote access to solve complex software problems and troubleshooting to complex hardware problems despite of several other activities and responsibilities.
- Provide L2 Support to technician on site by telephone.
- Provide hardware / software / network problem diagnosis / resolution via telephone/email/chat for customers.
- Route problems to internal 2nd and 3rd level IT support staff.
- Use the Incident Management System to document and manage problems and work requests and their respective resolutions.
- Responds to telephone calls, email, and assigned tickets from users; Assign work orders / incidents to appropriate support teams and follow up until closure.

DELL EMC: SUPPORT INTERNSHIP
JUN 2014 UNTIL NOV 2014

PROCEMPA: SUPPORT INTERNSHIP
APR 2012 UNTIL APR 2014

- Technical support (on-site and remote) for PMPA's departments.
- Formatting, setup and configuration of operating systems (Windows XP, Windows 7 and Linux).
- Drivers setup and settings (desktops, printers and scanners).
- Network settings (IPV4, Firewall, browsers and domains).
- Support for Microsoft Office and LibreOffice.

UNIVERSITY GRADUATE

- Analysis and Systems Development – 2013 TO 2018
- MBA in Cyber Defense in Organizations – 2020 TO 2021

CERTIFICATIONS

- PSM I – Professional Scrum Master.
- Zabbix: building a monitoring environment.
- Certified Identity Access Management (CIAM)
- Certified Access Management Specialist (CAMS)
- Certified Identity Management Professional (CIMP)

AWARDS

- FY17Q4 – Top Performance - Team Player.
- FY17Q4 – Certificate in recognition of exceptional achievements in C-SAT (Customer satisfaction).
- 2017 – Dell Champion Award.
- FY18Q4 – On the Spot - Recognition for work and actions that mobilized team interaction.

LANGUAGES

- English: Advanced
- Spanish: Intermediate
- Português: Native

Danyel Teixeira

- Parque Boa Esperanca, SP, BR

Contact Information

- qj1-epg-76b@mail.dice.com

Work History

Total Work Experience: 8 years

- **INFORMATION SECURITY ANALYST KAVAK**
Nov 01, 2021
- **INFORMATION SECURITY ANALYST INFORMATION SECURITY ANALYST**
Dec 01, 2020
- **INFORMATION SECURITY ANALYST AGIBANK**
Oct 01, 2018
- **CLIENT TECH SUPT ASSOCIATE DELL EMC**
Nov 01, 2014

Skills

- **windows** - 9 years
- **linux** - 4 years
- **atlassian(jira, confluence,etc)** - 3 years
- **aws** - 3 years
- **gitlab** - 3 years
- **rest api / graphql api** - 3 years
- **scrum** - 3 years
- **sso, saml, oidc, jwt, oauth2,** - 3 years
- **vs code** - 2 years
- **cyberark** - 1 years
- **forgerock** - 1 years

- **google gcp** - 1 years
- **mongo** - 1 years
- **postgresql** - 1 years
- **pycharm** - 1 years
- **python** - 1 years
- **ldap/active directory** - 4 years
- **azure** - 3 years
- **o365** - 2 years

Work Preferences

- Likely to Switch: True
- Willing to Relocate: False
- Work Authorization:
 - US
- Work Documents:
 - Need H1 Visa
- Security Clearance: False
- Third Party: False
- Employment Type:
 - Contract - Independent
 - Contract - W2
 - Contract to Hire - Independent
 - Contract to Hire - W2

Profile Sources

- Dice:
<https://www.dice.com/employer/talent/profile/0c14d7982dc106de2205dab1d48ae6ad>