

ROBERT CHARPENTIER

985-601-7007

<https://www.linkedin.com/in/robert-charpentier-765369197> robj.charpentier@gmail.com

PROFILE

Detail-oriented Informatics graduate with a concentration in Business Informatics. Proficient in Python, JavaScript, SQL, and full-stack development. Experienced in system integration, data visualization, and IT troubleshooting. Actively seeking opportunities in software development and technology-driven projects to utilize and expand my coding and problem-solving skills.

ACTIVITIES AND INTERESTS

- Video games
- Technology & Coding Projects
- Web Development & Design

KEY SKILLS

- System Integration
- Data Visualization
- Python, JavaScript, React.js
- SQL & Database Management

WORK EXPERIENCE

IT & Communication Assistant

TSL Insurance Group | December 2023 – Present 2023-Present

- Provide IT support including hardware/software troubleshooting, account creation, and password resets.

Retail Associate

Men's Wearhouse | March 2021 – February 2024

- Provided excellent customer service by assisting clients with rentals and purchases, ensuring satisfaction.
- Consistently achieved and exceeded sales goals through tailored product recommendations.
- Managed inventory and online order fulfillment with 100% accuracy.

-
- Cybersecurity & Cryptography
 - Troubleshooting & IT Support
 - Problem Solving & Critical Thinking
 - Strong Communication & Documentation

Intern

Butler Weldments | June 2021 – July 2021

- Conducted quality assurance, PT testing, and equipment calibration for weld integrity.
- Enhanced inventory accuracy by refining tools and material tracking processes.
- Collaborated on blueprint revision projects to meet industry standards.

EDUCATION

Bachelors of Science in Informatics

Concentration: Business Informatics

University of Louisiana at Lafayette

May 2024

Relevant Coursework: System Integration and Architecture, Interactive Web Development, Advanced Databases, Information Assurance and Security, Cybersecurity Planning and Management, Cryptography Applications, IT Project Management