

# Rachel Chang

Designer

rchlchang@gmail.com  
rachelchang.net  
(510) 676 - 7167

## Education

Carnegie Mellon University  
BFA in Communication Design  
Human Computer Interaction minor  
Pittsburgh, PA May 2017

## Skills

Visual design  
Research methods  
Adobe Creative Suite  
CSS/HTML  
Python  
Mandarin  
Principle  
Sketch

## Awards & Honors

Szyllinski Blue Sky Thinking Award  
Dean's List Spring & Fall 2016

## Experience

### Bluewolf

[Graphic Design Intern – June 2016 to August 2016]

Created internal and external facing collateral distributed for a variety of channels, including events, digital marketing, and social media, ensuring that brand experience was consistent throughout.

### Symkala

[Visual and Experience Designer – June 2015 to June 2016]

Established branding and visual language, designed workflow journeys, and prototyped interfaces and interactions for managing, analyzing, and visualizing structured and unstructured data

### Design Patterns in Online Math Tutors

[Research assistant – June 2015 to October 2015]

Sorted through data, analyzed affect values, identified patterns in online math tutoring systems. Utilising a data mining approach, identified problems associated with poor learning outcomes.

### Lunar Gala Fashion Show

[Visual Director – Sept 2015 to Present]

Collaborating on establishing the theme, concept, and visual identity and branding of the show, as well as designing posters, show programs, and other print materials.

### University Rowing President

[Jan 2016 to Jan 2017]

Coordinated with board, team, coaches, alumni, and university administration to ensure team's growth. Previously led finance team as treasurer, balancing a budget over \$20,000.

## Projects

### Learner Experience Design

[UX/UI, Instructional Design – Jan 2017 to Present]

Working with a client to build a chatbot that improves financial literacy and empowers individuals to make financially sound decisions.

### Knowledge & Power

[Design Research – Dec 2016 to Present]

Researching and writing about how designed digital experiences and products express and sustain power structures, conceal processes, and influence user agency.

### I Lived, We Live: What Did We Miss?

[Visual Design – Jan 2017 to Present]

Collaborating with the community of Hazelwood to design a space that explores how loss affects a community's memory and growth