

Work Experience

| | | |
|---------------|---|--|
| '20 - Present | ChargePoint Senior User Experience Designer | From research to deployment, led the mobile driver app redesign to meet accessibility standards, improve usability, and pilot a design system, while collaborating with product and engineering. Other projects included internal sales tool, fleet management systems, and account structure and management features. |
| '17 - '20 | Tulco Labs User Experience Designer | Designed tools for optimizing employee efficiency for B2B clients; shipped project reduced data entry time by 80%. Owned research, product development, and prototyping while working closely with engineers, data scientists, and clients to implement designs. |
| '15 - '16 | Symkala Visual and Experience Designer | Established branding system, designed workflow journeys, and prototyped interfaces and interactions for managing, analyzing, and visualizing structured and unstructured data |
| '15 - '15 | Design Patterns in Online Math Tutors Research Assistant | Sorted through data, analyzed affect values, identified patterns in online math tutoring systems. Utilizing a data mining approach, designed experiments to determine best e-learning practices. |

Projects

| | | |
|-----------|--|---|
| '17 - '17 | Fibo User Experience Designer | In partnership with PNC Banking, prototyped a digital personal assistant that builds long term customer relationships by developing customer's financial literacy and decision making skills. |
| '17 - '17 | I Lived, We Live: What Did We Miss? Visual Designer | With the residents of Hazelwood, Pittsburgh, we designed a exhibit exploring the impact of systemic divestment in a community. Responsibilities included interviewing stakeholders, developing a curatorial narrative, and designing exhibit graphics and wayfinding. |

Education

| | | |
|-----------|--|--|
| '13 - '17 | Carnegie Mellon University BFA in Communication Design, Minor in Human Computer Interaction | Szylinski Blue Sky Thinking Award, School of Design Merit Award, University & College Honors |
|-----------|--|--|

Skills

Adobe Creative Suite, Figma, CSS/HTML, Javascript, User Experience Research, Mandarin, Accessible Design