```
#################
# Association Rules for TripAdvisor
# Author: Ravi Makhija
# Version 1.1
# Description:
# We explore the TripAdvisor dataset using association rule mining.
# File Dependencies:
  'data/tripadvisor_data.Rdata'
#
# How to run:
   Source this script (no need to set wd beforehand if directory structure is
    maintained as downloaded).
# References
   1) Set working directory to the file path of a script:
      http://stackoverflow.com/questions/13672720/r-command-for-setting-working-dire
   2) Tutorial on association rules in R:
      http://www.rdatamining.com/examples/association-rules
#
#
   3) Renaming levels of a factor:
      http://www.cookbook-r.com/Manipulating_data/Renaming_levels_of_a_factor/
#
#
   4) Installing package from a source file:
      https://cran.r-project.org/web/packages/arules/index.html
require("arules")
                  # version 2.2 is needed, which required installing from source
## Loading required package: arules
## Warning: package 'arules' was built under R version 3.2.2
## Loading required package: Matrix
##
## Attaching package: 'arules'
##
## The following objects are masked from 'package:base':
##
##
      %in%, abbreviate, write
require("arulesViz")
## Loading required package: arulesViz
```

```
## Warning: package 'arulesViz' was built under R version 3.1.3
## Loading required package: grid
##
## Attaching package: 'arulesViz'
##
## The following object is masked from 'package:arules':
##
##
      abbreviate
##
## The following object is masked from 'package:base':
##
##
      abbreviate
require("Hmisc")
## Loading required package: Hmisc
## Warning: package 'Hmisc' was built under R version 3.1.3
## Loading required package: lattice
## Loading required package: survival
## Loading required package: splines
## Loading required package: Formula
## Warning: package 'Formula' was built under R version 3.1.3
## Loading required package: ggplot2
##
## Attaching package:
                      'Hmisc'
##
## The following objects are masked from 'package:base':
##
##
      format.pval, round.POSIXt, trunc.POSIXt, units
require("data.table")
## Loading required package: data.table
## Warning: package 'data.table' was built under R version 3.1.3
require("plyr")
## Loading required package: plyr
##
## Attaching package: 'plyr'
## The following objects are masked from 'package:Hmisc':
```

```
##
##
      is.discrete, summarize
################
# Load in data
################
load("tripadvisor_data.Rdata")
#################
# Prep data for association rules
#################
# Create a new data frame for the data set we want to use association rules on.
# We want to create categorical variables for this purpose.
tripadvisor_data_categorical <- data.frame(user_is_local = as.factor(tripadvisor_data</pre>
# Now, we bin some continuous variables and add to this new data set.
####################
# user_review_length
# We omit this for TripAdvisor, since the data is incomplete with some of the
# reviews being cut off (e.g. they end with the word "More").
###################
# user_rating
# Explore data
table(tripadvisor_data$user_rating)
# Bin and add to new data set:
# For the time being, we keep all five categories:
tripadvisor_data_categorical$user_rating <- as.factor(tripadvisor_data$user_rating)</pre>
###################
```

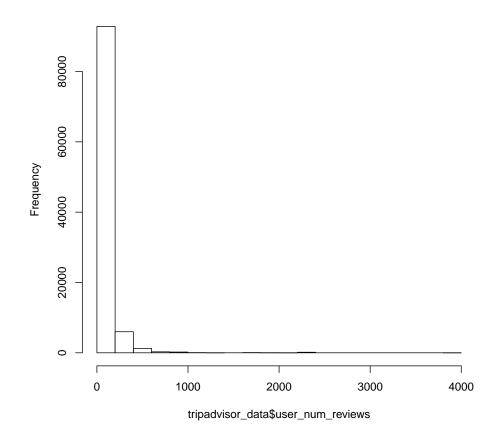
```
# user_num_reviews

# Explore data
summary(tripadvisor_data$user_num_reviews)

## Min. 1st Qu. Median Mean 3rd Qu. Max.
## 1.00 17.00 43.00 80.21 93.00 3834.00

hist(tripadvisor_data$user_num_reviews)
```

Histogram of tripadvisor_data\$user_num_reviews

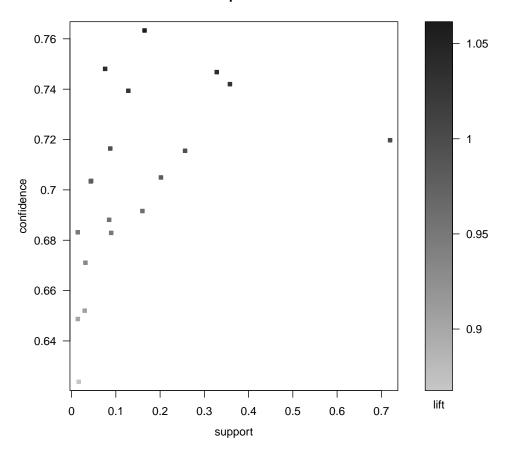


```
# Bin and add to new data set:
# low: [1 to 16)
```

```
# medium: [16 to 93)
# high: [83 and up)
tripadvisor_data_categorical$user_num_reviews <- cut2(x=tripadvisor_data$user_num_rev
                                                      cut=c(1, 16, 83))
####################
# Check out the new data set
head(tripadvisor_data_categorical)
##
     user_is_local user_rating user_num_reviews
## 1
            FALSE
                             5
                                    [ 16, 83)
## 2
            FALSE
                             5
                                      16, 83)
## 3
            FALSE
                             5
                                        1,
                                            16)
## 4
                             4
            FALSE
                                      16, 83)
## 5
             TRUE
                             2
                                        1, 16)
## 6
             FALSE
                             5
                                        1,
                                            16)
################
# Start association rules mining for tripadvisor
#############
attach(tripadvisor_data_categorical)
# Since a central question we are asking is whether or not local or non_local
# ratings are higher, we start association rule mining with the binary
# user_is_local on the right, to see if we can find any implications. We
# adjust the minimum support and confidence levels to obtain the most
# meaningful rule set. Just as we did for Yelp.
# A first look shows us that the higher user ratings 4 and 5 are associated
# with non_local reviews with a higher confidence then with local reviews.
tripadvisor_rules_1 <- apriori(tripadvisor_data_categorical,</pre>
                               parameter = list(minlen=1, supp=.01, conf=.5),
                               appearance = list(rhs=c("user_is_local=FALSE", "user_i
                               control = list(verbose=F))
## Warning in match(x, table, nomatch = 0): bytecode version mismatch;
using eval
inspect(tripadvisor_rules_1)
```

```
##
     lhs
                                       rhs
                                                                support confidence
## 1 {}
                                    => {user_is_local=FALSE} 0.71971913 0.7197191 1
## 2 {user_rating=1}
                                    => {user_is_local=FALSE} 0.01619542 0.6237586 0
## 3 {user_rating=2}
                                    => {user_is_local=FALSE} 0.02958416 0.6520219 0
## 4 {user_rating=3}
                                    => {user_is_local=FALSE} 0.08945662 0.6829194 0
## 5 {user_num_reviews=[
                           1, 16)} => {user_is_local=FALSE} 0.16002023 0.6915988 0
## 6 {user_num_reviews=[ 83,3834]} => {user_is_local=FALSE} 0.20187244 0.7049351 0
## 7 {user_rating=4}
                                    => {user_is_local=FALSE} 0.25646874 0.7155308 0
                                    => {user_is_local=FALSE} 0.32801420 0.7467769 1
## 8 {user_rating=5}
## 9 {user_num_reviews=[ 16, 83)} => {user_is_local=FALSE} 0.35782646 0.7419899 1
## 10 {user_rating=2,
      user_num_reviews=[ 16, 83)} => {user_is_local=FALSE} 0.01396396 0.6831635 0
##
## 11 {user_rating=3,
                          1, 16)} => {user_is_local=FALSE} 0.01408297 0.6486980 0
##
      user_num_reviews=[
## 12 {user_rating=3,
##
      user_num_reviews=[ 83,3834]} => {user_is_local=FALSE} 0.03126023 0.6710666 0
## 13 {user_rating=3,
      user_num_reviews=[ 16, 83)} => {user_is_local=FALSE} 0.04411342 0.7035748 0
## 14 {user_rating=4,
      user_num_reviews=[
                           1.
                              16)} => {user_is_local=FALSE} 0.04340927
                                                                        0.7033585 0
## 15 {user_rating=5,
                          1, 16)} => {user_is_local=FALSE} 0.08739376 0.7164228 0
##
      user_num_reviews=[
## 16 {user_rating=4,
      user_num_reviews=[ 83,3834]} => {user_is_local=FALSE} 0.08485486 0.6881132 0
## 17 {user_rating=5,
      user_num_reviews=[ 83,3834]} => {user_is_local=FALSE} 0.07574060 0.7480654 1
##
## 18 {user_rating=4,
      user_num_reviews=[ 16, 83)} => {user_is_local=FALSE} 0.12820462 0.7393617 1
##
## 19 {user_rating=5,
      user_num_reviews=[ 16, 83)} => {user_is_local=FALSE} 0.16487985 0.7633150 1
##
plot(tripadvisor_rules_1)
```

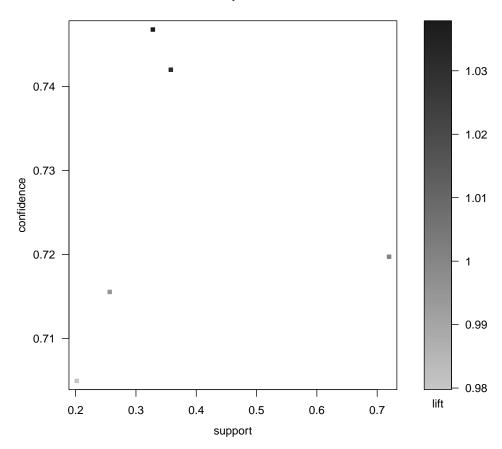
Scatter plot for 19 rules



```
## 1 {}
## 2 {user_num_reviews=[ 83,3834]} => {user_is_local=FALSE} 0.7197191 0.7197191 1.0
## 3 {user_rating=4} => {user_is_local=FALSE} 0.2018724 0.7049351 0.9
## 4 {user_rating=5} => {user_is_local=FALSE} 0.3280142 0.7467769 1.0
## 5 {user_num_reviews=[ 16, 83)} => {user_is_local=FALSE} 0.3578265 0.7419899 1.0

plot(tripadvisor_rules_2)
```

Scatter plot for 5 rules



Bringing the support level down to .1, but minimum confidence up to .7, we # see again that higher ratings imply non_local reviews first. We also see that # reviewers that have at least 16 reviews on TripAdvisor seem to also imply # non_local reviews (as opposed to those who have very few reviews).

```
tripadvisor_rules_3 <- apriori(tripadvisor_data_categorical,</pre>
                               parameter = list(minlen=1, supp=.1, conf=.7),
                               appearance = list(rhs=c("user_is_local=FALSE", "user_i
                               control = list(verbose=F))
inspect(tripadvisor_rules_3)
##
     lhs
                                       rhs
                                                               support confidence
## 1 {}
                                    => {user_is_local=FALSE} 0.7197191 0.7197191 1.0
## 2 {user_num_reviews=[ 83,3834]} => {user_is_local=FALSE} 0.2018724 0.7049351 0.9
## 3 {user_rating=4}
                                    => {user_is_local=FALSE} 0.2564687 0.7155308 0.9
                                    => {user_is_local=FALSE} 0.3280142 0.7467769 1.0
## 4 {user_rating=5}
## 5 {user_num_reviews=[ 16, 83)} => {user_is_local=FALSE} 0.3578265 0.7419899 1.0
## 6 {user_rating=4,
     user_num_reviews=[ 16, 83)} => {user_is_local=FALSE} 0.1282046 0.7393617 1.0
##
## 7 {user_rating=5,
     user_num_reviews=[ 16, 83)} => {user_is_local=FALSE} 0.1648798 0.7633150 1.0
plot(tripadvisor_rules_3)
```

Scatter plot for 7 rules

