



● Daisy hosted telephony smarter business communications●

Daisy has entered into a strategic partnership with BT Wholesale which combines their enterprise-grade fibre platform and Daisy's innovative product development to deliver a truly market-leading hosted VoIP proposition. Fully cloud-based, Daisy's Hosted Voice Select (HV. Select) Voice over IP (VoIP) service offers you so much more than a traditional telephone system, giving you an easier and more cost-effective way to manage all your telephony with an enterprise-grade range of functionality.

Why HV.Select?

Are you a new business or one that is relocating or upscaling, or a larger business needing high end calling features? Daisy's Hosted Voice solution is great at cutting costs for your business communications needs, and comes fully loaded with a host of premium PBX features which only high end phone systems previously could offer. Call recording is a feature that is hugely cost-effective in the cloud, with cloud storage now cheaper than ever, calls can be recorded for training or legal purposes. You can also receive premium features and the tools to be successful and improve your infrastructure, enabling a connected workforce from any location.

- **Secure** – built-in business continuity and disaster recovery with call re-routing
- **Reliable** – guaranteed 99.9% uptime backed by our SLA

- **No hardware** – complete PBX functionality without the hardware
- **Scalable** – easy to add and remove users

Why Roswell / Daisy

- **Best pricing** – generous monthly call bundle
- **Best portal** – comprehensive administrative portal to help customers stay in control
- **Best handset** – our standard device provides HD communications and unified collaboration
- **Best quality of service** – delivering a market-leading customer experience based on a reliable robust platform designed in partnership with BT Wholesale and great customer service
- **Best terms** – there is no catch, just a flexible set of contract terms to suit each customer's business
- **Best reputation** – over 60,000 UK businesses trust Daisy for their IT and communication solutions

By 2025
traditional ISDN will
be **SWITCHED OFF**

Source: BT 2017

Features which you can set up and manage within the cloud

Standard features include:

- Voicemail with voicemail to email delivery
- Auto attendant (unlimited)
- Advanced hunt groups
- UC Business – IM&P and Video
- CTI – Go Integrator Lite (click to dial)
- iCall Report Standard

Optional features: (incur additional charges)

- Call recording and storage
- UCTeam – includes conferencing features
- Enhanced reporting
- Go Integrator DB Edition – CRM integration

Simple pricing

There is no expensive set up, just a simple per month, per user, single cost that includes a range of core functionality, a handset and 5,000 minutes per individual user. We will even give you training to help get you up and running.



How does it work?

Hosted Voice Select (HV.Select) is Daisy's fully-hosted and managed high definition (HD) IP telephony service. It runs on BT Wholesale's highly-resilient and secure next-generation network and provides the functionality of a high-end telephone system but with no physical on-site switch (PBX).

To connect to HV.Select you simply require a reliable, quality voice IP connection. We believe that call quality is paramount, which is the reason we offer dedicated voice over broadband and Ethernet circuits.

Who is HV.Select a good fit for?

HV.Select is suitable for businesses of any size with single or multiple sites. We can scale from the very small single office to multi-site networks, or indeed large corporate headquarters, providing seamless, reliable, predictable and hassle-free levels of communications functionality.

For those businesses with multiple sites, we provide Ethernet circuits to ensure maximum call quality securely linked by our Virtual Private Networks (VPNs). HV.Select call traffic bypasses the public internet entirely, ensuring absolute quality of service for users.

Agile workforce

Our excellent strategic relationships enables us to deliver market-leading communications solutions to our customers. From voice telephony (PSTN, ISDN, VoIP) and connectivity including ethernet and ADSL and fibre broadband. HV.Select offers so much more than a traditional phone system, it enables customers to achieve an agile workforce and the ability to keep everything connected and protected. Daisy has everything you need to ensure your success in the technology-rich, digital age.



To find out more about **HV.Select** speak to one of our specialists today



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Solving your IT mysteries

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