

Ryan Kivett

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SOFTWARE ENGINEER IN FAYETTEVILLE, AR

PHONE 816-809-8141 | **EMAIL** rckivett@gmail.com

GITHUB <https://github.com/rckivett> | **LINKEDIN** <https://www.linkedin.com/in/ryan-c-kivett/>

IT technician and helpdesk manager with 4 years of experience & software developer skilled in JavaScript and Java.

LANGUAGES

- JavaScript
- Java
- HTML5/CSS3

FRAMEWORKS

- AngularJS
- Spring

DATABASES

- MySQL

TOOLS

- GitHub
- Typescript
- Visual Studio Code
- IntelliJ IDEA
- Gradle

WORK EXPERIENCE

Computer Support Technician, University of Arkansas System Division of Agriculture, Fayetteville, AR, April 2019 – Present

- Provide technical support and information about Windows 10 and Mac OS devices to multiple users per day.
- Troubleshoot hardware and software problems on University/Division owned devices.
- Manage and coordinate the entire Helpdesk for the University of Arkansas System Division of Agriculture AES section.
- Provide quotes for users to assist with computer purchases.
- Actively manage the company website for our group.
- Create and manage user facing forms using Microsoft Forms and Microsoft Flow.

Zoning Inspection Officer, City of Manhattan, Manhattan, KS, July 2012 - May 2015

- Met with members of the community to discuss zoning issues they observed or were experiencing.
- Created government reports and letters to send to the public or for documentation purposes based on investigations performed.
- Developed confidence in reading governmental regulations to assist with providing feedback to members of the public when questions concerning zoning laws developed.

PROJECT EXPERIENCE

MedPro — Medical Professional Patient Care Application

- Designed UI desktop web interface.
- Coded appointment management application.
- Assisted with patient portal scheduling.

EDUCATION

LaunchCode, LC101 Programming Course — 2022

Northwest Missouri State University, B.S. General Geology — 2006