







Cyber Security and E-commerce Fraud Capacity Building Workshop for Software Developers

Venue: Tomreik Hotel

Date: 23-24 May 2023

Day 1 – Tuesday, 23rd May 2023

Thematic Area(s)	Period	
 Presentation by NITA on their mandate and activities in the ICT 	9:00 am – 11:00 am	
sector	(2hours)	
 Overview of E-commerce Fraud & Cyber Security 		
 Situational Analysis of the e-Commerce Fraud Landscape 		
Break [11:00 am – 11:15 am]		
E-commerce Fraud Typologies	11:15 am – 1:00 pm	
 E-commerce Buyer Fraud Red Flags 	(1 hour 45 mins)	
 Common Vulnerabilities in E-Commerce Platforms 	(1 Hour 13 Hills)	
- Vulnerabilities in e-commerce software development		
- Web application security best practices		
Lunch [1:00 pm – 2:00 pm]		
The Role of Software Developers in E-Commerce Fraud Prevention	2:00 pm – 4:00 pm	
- Strategies for software development teams to prevent fraud	(2 hours)	
- Techniques to identify and fix vulnerabilities in e-commerce	(= ====)	
software		
Closing 4:00 pm		
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Day 2 – Wednesday, 24th May 2023

Thematic Area(s)	Period	
 Legal and Ethical Considerations in E-Commerce Fraud Prevention The legal and ethical implications of E-commerce fraud 	9:00 am – 11:00 am (2 hours)	
 Compliance with local and international regulations Data Protection Issues & Confidentiality of Information 		
Break [11:00 am – 11:15 am]		









Managing fraud related e-Payments	11:15 am – 1:00 pm	
Introduction – Mobile Money Development	(1 hour 45 mins)	
Situational Analysis of the Mobile Money Fraud in Ghana	,	
Lunch [1:00 pm – 2:00 pm]		
Mobile Money Fraud Countermeasures	2:00 pm – 4:00 pm	
Security Assurances on Payment Platforms	(2 hours)	
E-commerce Fraud Prevention Tools		
Best Practices		
Closing 4:00 pm		