# Applications of Resource Management



Workbook for Students

by Mary Bold



# **Applications of Resource Management: Workbook for Students** by Mary Bold

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First Edition

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## How do you spell Belief?

— Explicit and Implicit —

Use the survey form in the packet facing this page to examine the beliefs you have about money, work, health, and other issues. You may use the A through E scale printed at the top of the form or invent your own.

at problems m	ight arise	from its use?		
you think that	such a su	rvey is more or less	valuable to people of different	ent ages? Explain.
ner comments y	you would	d like to make about	the Belief form:	
her comments y	you would	d like to make about	the Belief form:	
her comments y	you would	d like to make about	the Belief form:	
her comments y	you would	d like to make about	the Belief form:	
her comments y	you would	d like to make about	the Belief form:	
	hat may be	helpful in thinking about	<b>♦</b> t, researching, and writing on this i	
Vocabulary t	hat may be	helpful in thinking about value orientation	<b>♦</b> t, researching, and writing on this i absolute/relative values	ssue: implicit/explicit cultural influence
Vocabulary t	hat may be	helpful in thinking about	<b>♦</b> t, researching, and writing on this i	implicit/explicit
Vocabulary t	hat may be	helpful in thinking about value orientation	<b>♦</b> t, researching, and writing on this i absolute/relative values	implicit/explicit



#### Risk-taking and Goal-setting

— a case study —

James has completed a B.S. in Computer Science at a large research university. He would like to pursue graduate study but is concerned that his application to a top school will not be competitive. His undergraduate GPA is 3.3 and he has not yet taken the GRE. His dream school is Cal Tech, but he has heard that CMU and MIT have the top CS programs. His girlfriend of two years has three more semesters of work on her B.S. in

Comments:

Biology. They have not discussed marriage but James thinks they soon will. James describes himself as an easy-going person who likes to *watch* football a lot more than play it (or any other team sport). He says he is "moderately" competitive in school, but only in CS classes. James's parents are encouraging him to stay in his college town (just about an hour from their home) and work as a computer programmer.

		<b>\langle</b>		
ocabulary that may	be helpful in thinking about,	researching, and writing o	on this issue:	
goals	goal setting	goal attainment	priority	
risk	McClelland's n Ach	opportunity cost	motivation	
		<b>\$</b>		
ompared to the first	page, this was ☐ harder ☐ €	easier.		
nnrovimata tima ana	ent thinking about, researching, a	and writing on this issue:	in class;	out of class



#### Risk-taking and Goal-setting

— a family case study —

Mark and Lisa have been married for 12 years and have three children, ages 11, 8, and 4. They live in Cincinnati, Ohio. Lisa has worked part-time throughout the marriage as a licensed vocational nurse. Her annual income ranges from about \$9,000 to about \$12,000. She is currently a receptionist and patient advisor in a large medical practice of ten OB-GYNs. Mark has been the primary breadwinner, currently making \$32,000 as a supervisor in a manufacturing plant.

His company has offered him an opportunity to work in the Dallas, Texas, plant as a trainee for higher management posts. For the two years of work in Dallas, Mark's salary would drop to

Comments:

\$28,000 per year but all of his benefits would remain the same. At the end of two years, Mark would have the opportunity to return to Ohio or, depending on openings at the time, remain in Dallas. A job in Ohio, however, would be guaranteed.

If Mark elected to return to the Ohio plant, his first year's salary would be about \$35,000. There is no guarantee what future salary might be, but the Human Resources Department has told Mark that upon his return, he would be eligible to "climb the corporate ladder." If Mark remains in Ohio at his present job, he will not be eligible for promotion to higher management positions.

		<b>\langle</b>		
ocabulary that may	y be helpful in thinking about,	researching, and writing o	on this issue:	
goals	goal setting	goal attainment	priority	
risk	McClelland's n Ach	opportunity cost	motivation	
		<b>♦</b>		
Same and to applicate	aanaa 46:a waa 🗆 bandan 🗔	·		
	pages, this was $\square$ harder $\square$			
	ent thinking about, researching, a	_		
-	e as hours and minutes like this		:15 (15 min), 10:00 (10	) nrs)]
his information was	helpful on a $\square$ personal level	professional level.		



# **The Peter Principle**

— create a scenario —

Use one of the settings listed here and create	a scenario that illustrates a public school a university campus a high tech company a dress shop	how the Peter Pr	rinciple works.
Scenario:			
-			
	<b>*</b>		
Vocabulary that may be helpful in thinking ab	oout, researching, and writing or	this issue:	
expectations performance Peter Principle (named by Peter & Hall	high achievement )	reputation	
	<b>*</b>		
Compared to earlier pages, this was $\square$ harder	☐ easier.		
Approximate time spent thinking about, research [Record time as hours and minutes like			
This information was helpful on a $\square$ personal le		, , , ,	<b>,-</b>



# Can-do

#### — an American attitude? —

Pulling yourself "up by your bootstraps" is a colloquialism that can be interpreted as either optimistic or punishing.

Comment on how this colloquialism is interpreted by different people, either by individuals who you know (use pseudonyms) or by American society.

Vocabulary that may be helpful in	thinking about, re	•	a on this issue:	
Vocabulary that may be helpful in	=	searching, and writing	_	
locus of control	fatalism	searching, and writing proactive	reactive	
locus of control	fatalism	searching, and writing	_	
locus of control	fatalism	searching, and writing proactive internal	reactive	
locus of control definition of the situation	fatalism ABC-X theory	searching, and writing proactive internal	reactive	
locus of control	fatalism ABC-X theory  □ harder □ ea	searching, and writing proactive internal	reactive external	



#### **Internet Access**

— typical direct mail —

Examine the direct mail item in the packet facing this page. Analyze its explanatory power and sales power for a college-educated person. Then, analyze it in terms of another audience: an adult who finished public high school in the bottom quarter of the class.

nent:			
		<b>♦</b>	
		•	
Vocabulary that may be helpful in	_		
information technology	Internet	Rogers' Diffusion Theory	goods and services
computer technology	user-friendly	direct mail advertising	service contract
		<b>*</b>	
Compared to earlier pages, this was	s □ harder □ ea	asier.	
Approximate time spent thinking ab		nd writing on this issue: 02:20 (2 hrs + 20 min), 00:15 (	
This information was helpful on a			(



#### **Financial Advice**

— newsletters —

Examine the newsletter in the packet facing this page. How would you rate the financial advice provided? Consider such things as credentials, level of detail, scope of advice, cautionary comments, etc.

		<b>♦</b>	
Vocabulary that may be helpful in	ո thinking about, res	earching, and writing on	this issue:
financial management	expert	information overload	information anxiety
financial management	expert	information overload critical thinking	information anxiety
financial management	expert reference group	information overload critical thinking	information anxiety



#### **Time Diaries**

— finding a typical day —

	A routine comment by subjects in time studies is, "but that's not a typical day for me at all," or "this was not a normal week for us, though."  Use forms on the next two pages to record your activity on two days of the same month. Afterward, summarize your	use of time. In this space, comment on those aspects of time/activity that are most meaningful to you. [Note about calculations: there are 1440 minutes in a day. Average = (Day #1 minutes + Day #2 minutes) divided by 2. Percentage of time = Average divided by 1440.]
_		
_		

Compared to earlier pages, this was ☐ harder ☐ easier.
Approximate time spent thinking about, researching, and writing on this issue: in class; out of class
[Record time as hours and minutes like this: 02:20 (2 hrs + 20 min), 00:15 (15 min), 10:00 (10 hrs)]
This information was helpful on a $\square$ personal level $\square$ professional level.

#### Summary of Two Days' Time

Activity	Estimate of the number of minutes I devote to:	Total Minutes for Day #1:	Total Minutes for Day #2:	Average:	% of Time:
Sleeping					
Eating					
Paid Work					
Non-paid Work	ζ				
Family Recreat	ion				
Personal Recre	ation				
Personal Care					
Food Preparation	on				
Food Clean-up					
Housecleaning					
House Mainten	ance				
Car Maintenan	ce				
Banking, Mana	gement				
Miscellaneous	Errands				
Clothing Care					
Physical Care					
of other peo	ple				
Non-physical C	Care				
of other peo	ple				
Care of Pet(s)					
Food Shopping	;				
Other Shopping	0				

Activity	
Sleeping	
Eating	
Paid Work	
Non-paid Work	
Family Recreation	
Personal Recreation	
Personal Care	
Food Preparation	
Food Clean-up	
Housecleaning	
House Maintenance	
Car Maintenance	
Banking, Management	
Miscellaneous Errands	
Clothing Care	
Physical Care	
of other people	
Non-physical Care	
of other people	
Care of Pet(s)	
Food Shopping	
Other Shopping	

Activity	
Sleeping	
Eating	
Paid Work	
Non-paid Work	
Family Recreation	
Personal Recreation	
Personal Care	
Food Preparation	
Food Clean-up	
Housecleaning	
House Maintenance	
Car Maintenance	
Banking, Management	
Miscellaneous Errands	
Clothing Care	
Physical Care	
of other people	
Non-physical Care	
of other people	
Care of Pet(s)	
Food Shopping	
Other Shopping	



# **The Pareto Principle**

— create a scenario —

Use one	e of the settings liste	a college	student preparing f sociate for an insur of novels		inciple works.
Scenari	0:				
•					
			•		
,			•		
	Vocabulary that may be	effectiveness			
	productivity	ellectivelless	ratio	planning	
			<b>♦</b>		
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				e: in class; ), 00:15 (15 min), 10:00 (10 h	
	This information was help		•	, , , , , , , , , , , , , , , , , , , ,	



## Parkinson's Law

— create a scenario —

Use one of the settings listed here an	a college student preparing for final a sales associate for an insurance con a writer of novels an architect	exams
Scenario:		
	<b>♦</b>	
Vocabulary that may be helpful in t	hinking about, researching, and writing on thi	s issue:
elasticity producti		expansion
	<b>♦</b>	
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mis imormation was neipiul on a 🗀	personal lever 🗀 professional lever.	



#### A Tale of Two Incomes

— a family case study —

Leslee and Saul are unable to decide what priority to place on home ownership. Friends and relatives routinely offer to "fix them up" with a good realtor, hinting that it's time for the couple to move from their apartment of six years to suburbia.

The couple have definitely decided to have children, just as soon as Leslee establishes herself in the advertising firm where she is a copywriter. Saul also has a plan for readying for parenthood. He is on the road most of the days of the month (for his job as a manufacturer's rep) now, so that in a couple of years he can claim seniority and work a "local territory."

Comments:

Saul is a self-confessed "gadget geek," regularly spending about \$500 a month on electronics. Leslee has a similar spending pattern in clothing, justifying designer labels as necessary for her career image. With a combined annual income of \$65,000, the two have not been concerned with their spending habits, although both admit that with some discipline they could have saved more than the \$12,000 they currently have in savings.

Outline some "ballpark figures" this couple should be aware of as they toy with the idea of buying a house. (You can invent some house prices and down payments to use as examples.)

		<b>*</b>		
		•		
ocabulary that may be	helpful in thinking about,	researching, and writing o	n this issue:	
dual income	dual earner	dual career	budget	
savings	long-term/short-term	owning vs renting	down payment	
		<b>\langle</b>		
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Approximate time spent t	hinking about, researching, as hours and minutes like this:	nd writing on this issue:		
his information was held	oful on a $\square$ personal level $\ [$	☐ professional level.		



# **Approximate Priorities**

— and some armchair psychology —

Create a L	egend in 1	the box	and then ex	zaluate wha	t priority e	each person	should	nlace on th	e items	listed	helow
Cicale a i	egena m	uic box	anu men ev	aluait wha		acii berson	Siloulu	Diace on u	ie mems	HSICU	uciow.

	LEGEND		
	25-year-old management trainee	45-year-old mid-career manager	65-year-old retiree
tax deduction for home aggressive growth stocks term life insurance reversible mortgage liquid savings psychic income impact of regressive taxes credit life insurance "free and clear" house maximum 401K contribution maximum IRA contribution Roth IRA contribution portfolio diversification speculation preneed contract impact of inflation budgeting gender gap			
	<b>♦</b>		
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— for a college student —

Use your own judgment in creating a financial profile of a college student. Identify each line as representing either a liability or an asset. Use annual amounts. Then, calculate the student's net worth.

	Asset	Liability
house lease/mortgage		
auto lease/loan		
credit card debt		
nanganal daht (family/frianda)		
other loans/obligations		
savings account balance		
checking account balance		
money market balance		
stocks/bonds (market value)		
mutual fund value		
CDs (value w/o penalty)		
IRA, 401K, Keogh value		
other investments		
house/real estate (market val.)		
automobile (market val.)		
debts owed (to you)		
Other:		
Other:		
TOTALS		
NET WORTH		
[show formula]		
	<b>*</b>	
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— for a single parent of two children —

Use your own judgment in creating a financial profile of a single parent. Identify each line as representing either a liability or an asset. Use annual amounts. Then, calculate the person's net worth.

	Asset	Liability
house lease/mortgage		
auto lease/loan		
credit card debt		
1 1 1 (0 11 (01 1)		
other loans/obligations		
savings account balance		
chacking account balance		
money market balance		
stocks/bonds (market value)		
mutual fund value		
CDs (value w/o penalty)		
IRA, 401K, Keogh value		
other investments		
wasted retirement/honefits		
house/real estate (market val.)		
narganal/haugahald nranarty		
automobile (market val.)		
debts owed (to you)		
Other:		
Other:		
TOTALS		
NET WORTH		
[show formula]		
	<b>♦</b>	
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— for a dual income middle-aged couple —

Use your own judgment in creating a financial profile of a dual income couple. Identify each line as representing either a liability or an asset. Use annual amounts. Then, calculate the couple's net worth.

	Asset	Liability
house lease/mortgage		
auto lease/loan		
credit card debt		
personal debt (family/friends)		
other loans/obligations		
savings account balance		
checking account balance		
money market balance		
stocks/bonds (market value)		
mutual fund value		
CDs (value w/o penalty)		
IRA, 401K, Keogh value		
other investments		
vested retirement/benefits		
house/real estate (market val.)		
personal/household property		
automobile (market val.)		
debts owed (to you)		
Other:		
Other:		
TOTALS		
NET WORTH		
[show formula]		
	<b>♦</b>	
Compared to earlier pages, this was ☐ harder ☐ ea	asier.	
Approximate time spent thinking about, researching, an		in class; out of class
[Record time as hours and minutes like this: (	_	
This information was helpful on a $\square$ personal level $\square$	professional level.	



— for a single retired person —

Use your own judgment in creating a financial profile of a single retired person. Identify each line as representing either a liability or an asset. Use annual amounts. Then, calculate the person's net worth.

	Asset	I	Liability
house lease/mortgage			
auto lease/loan			
credit card debt			
nonconol dobt (formily/friends)			
other loans/obligations			
savings account balance			
checking account balance			
money market balance			
stocks/bonds (market value)			
mutual fund value			
CDs (value w/o penalty)			
IRA, 401K, Keogh value			
other investments			
yested retirement/benefits			
house/real estate (market val.)			
norganal/hougahald property			
automobile (market val.)			
debts owed (to you)			
Other:			
Other:			
TOTALS			
TOTALS			
NET WORTH			
[show formula]			
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#### **Income and Net Worth**

— impact —

	On the previous four pagfinancial/net worth profireflect income.		income r	t sources—and amounts—of might each person have? How at impact net worth over time?
Commer	nts:			
_				
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			<b>\langle</b>	
٧	ocabulary that may be helpful in	thinking about, re	searching, and writing	on this issue:
	anticipated income	fixed income	child support	Social Security
	anticipated expenditures	long-term plan	investment income	retirement income
			<b>\langle</b>	
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Т	his information was helpful on a $\Box$			



# **Top Ten**

— your insights —

based on the pro	ur insights into net wor evious five pages' wor ould you give a college	·k,	Ident about financial plant Create a 10-item list of I on't's. Be specific.	_
		<b>\langle</b>		
		•		
	helpful in thinking about, r	•	•	
assets anticipated inco	liabilities ome long-term plan	net worth consumption	debt/credit standard of living	
anticipated inco	ome long-term plan	consumption	Standard of living	
		<b>\langle</b>		
Compared to earlier page	es, this was 🗆 harder 🗀 e	asier.		
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	oful on a $\square$ personal level $\square$			/1



#### **Mutual Funds**

#### — true or false —

T	F	Some investors like mutual funds simply because they are managed by an expert.
T	F	Most advisors consider 5 years in a mutual fund a long-term investment.
T	F	A 12b-1 fee is paid by the fund to the investor.
T	F	"Pure no-load" means you will never pay a fee for buying or selling shares.
T	F	"Redeem" shares means "buy" shares.
T	F	Initial investment requirements can range anywhere from \$50 to \$50,000.
T	F	Money invested in a mutual fund is federally insured just as in your savings account.
T	F	Mutual funds vary in risk level.
T	F	Long-term growth funds are considered riskier than aggressive growth funds.
T	F	Sector funds are the most diversified type of mutual funds.
T	F	Bond funds are riskier than stock funds, but the potential gain is larger.
Т	F	Index funds buy stocks in the companies listed in market indexes like the Standard and Poor's 500.
Т	F	Funds exist for just about anything you can buy singly. For example, some funds buy corporate bonds. Some buy municipal bonds.
Т	F	Gains from a municipal bond fund are typically tax-free (at least in terms of state and federal taxes.
		<b>♦</b>
Compared to	earli	er pages, this was 🗆 harder 🔻 easier.

Approximate time spent thinking about, researching, and writing on this issue: \_\_\_\_\_ in class; \_\_\_\_\_ out of class [Record time as hours and minutes like this: 02:20 (2 hrs + 20 min), 00:15 (15 min), 10:00 (10 hrs)]

This information was helpful on a  $\square$  personal level  $\square$  professional level.



#### **Nodal Events**

— as stressors —

In this column, make a list of <b>norma</b> events that a family may experience. Code as <b>S</b> for stress, or <b>E</b> for eustres		In this column, list <b>non-non</b> events that a family may ex Code as <b>S</b> for stress, or <b>E</b> for	perience.
	<b>\$</b>		
abulary that may be helpful in thinking about	t, researching, a	and writing on this issue:	
normative stress non-normative expectation	eustress anticipate	stressor d unanticipated	
	<b>\langle</b>		
npared to earlier pages, this was $\Box$ harder $\Box$			
roximate time spent thinking about, researching, [Record time as hours and minutes like this	-		
information was helpful on a ☐ personal level	,	, , , , , , , , , , , , , , , , , , , ,	- /1



# **Hierarchy of Needs**

— Maslow, 1954 —

Reproduce the typical drawing used for Maslow's Hie	archy. Add icons o	or images to re	present the 5 levels.
---	--------------------	-----------------	-----------------------

			<b>♥</b>	
Vocabulary t	hat may be helpfu	l in thinking about, resea	rching, and writing on this issue:	
	safety esteem	love community	physiological needs self-actualization	
			<b>♦</b>	
Compared to	earlier pages, this v	vas 🗆 harder 🛮 easier		
[Red	cord time as hours	•	riting on this issue: in class; 0 (2 hrs + 20 min), 00:15 (15 min), 10:00 ( ofessional level.	



#### **Decision Making**

— a case study —

Lori has an opportunity to move from a Grade 8 job to a Grade 10 job in her company. Her hours will improve (to most people's thinking) and so will her pay. Lori's problem: she doesn't want to make the change but knows everyone expects her to.

The new hours will permit her to be at home by 3:00 every afternoon, before her 14-year-old daughter gets home from school. But they fight almost daily and Lori feels certain that more time together will mean more fighting.

The increase in pay creates another problem. Lori's husband directs all expenditures in the household and he feels entitled to spend Lori's income on his own recreation. He has already told Lori that her increase in pay will permit him to add an elk hunting trip to his fall calendar.

Lori likes her current position and considers her time spent at work her happiest hours of the day. She doesn't dread going home at 7:00 p.m., but would dread going home at 3:00 p.m.

ments:				
		<b>♦</b>		
Vocabulary that may b	e helpful in thinking about, r	esearching, and writing	on this issue:	
goals values	consensual, syncratic opportunity cost	alternatives egalitarianism	reference group Elbing Model	
		<b>\$</b>		
Compared to the first pa	age, this was □ harder □ e	asier.		
			in class;	



# **Market Segmentation**

— direct mail —

Examine the direct mail item in the packet facing this page. Analyze it in terms of intended market.

	<b>♦</b>	
Compared to earlier pages, this was ☐ ha	andan 🗆 aasian	



# **Market Segmentation**

— direct mail —

Examine the direct mail item in the packet facing this page. Analyze it in terms of intended market.

	<b>♦</b>	
Compared to earlier pages, this was ☐ ha	andan 🗆 aasian	



# **Evaluating Information on the Internet**

— www.marybold.com —

Go to the above URL and click on "Evaluating Information on the		
Comment on how you think most Internet users evaluate what the	ey find at web	sites.
♦		
Compared to earlier pages, this was ☐ harder ☐ easier.		
Approximate time spent thinking about, researching, and writing on this issue:		
[Record time as hours and minutes like this: 02:20 (2 hrs + 20 min), 00:15 This information was helpful on a $\square$ personal level $\square$ professional level.	(15 11111), 10:00 (1)	0 (1118)]



# Values and Lifestyles

— Psychographic Segmentation —

o to http://future.sri.com/vals/valsindex.shtml and take the VAlomment on whether you agree with the evaluation.	LS survey.	
onlinent on whether you agree with the evaluation.		
♦		
ompared to earlier pages, this was $\square$ harder $\square$ easier.		
proximate time spent thinking about, researching, and writing on this issue:		
[Record time as hours and minutes like this: 02:20 (2 hrs + 20 min), 00:15 his information was helpful on a $\square$ personal level $\square$ professional level.	(15 min), 10:00 (1	0 hrs)]



# **American Demographics**

— online periodical —

Go to www.americandemographics.com and peruse the current issu		
within the past two years. Select an article of personal interest to ye	ou. Summari	ze the main points
<b>♦</b>		
Compared to earlier pages, this was $\square$ harder $\square$ easier.		
Approximate time spent thinking about, researching, and writing on this issue: [Record time as hours and minutes like this: 02:20 (2 hrs + 20 min), 00:15 (15)		
This information was helpful on a $\square$ personal level $\square$ professional level.	, mmi, 10.00 (10	1110/]



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5. Currency (dates posted)	
6. Advertising/Sponsorship	
7. Direct/Indirect/No Sales	
8. Log-in Requirements	
9. Speed of loading	
10. Ease of using	
PoorExcellent 1 2 3 4 5 6 7 8 9 10	11. Appearance suitable to intended audience
PoorExcellent 1 2 3 4 5 6 7 8 9 10	12. Content suitable to intended audience
PoorExcellent 1 2 3 4 5 6 7 8 9 10	13. Vocabulary suitable to intended audience
PoorExcellent 1 2 3 4 5 6 7 8 9 10	14. Clear identification of publisher (or sponsor)
PoorExcellent 1 2 3 4 5 6 7 8 9 10	15. Opportunity for interactivity or follow-up



1. URL	www.strong-funds.com
2. Main title	
3. Publisher	
4. Copyrights noted	
5. Currency (dates posted)	
6. Advertising/Sponsorship	
7. Direct/Indirect/No Sales	
8. Log-in Requirements	
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1. URL	www.financenter.com
2. Main title	
3. Publisher	
4. Copyrights noted	
5. Currency (dates posted)	
6. Advertising/Sponsorship	
7. Direct/Indirect/No Sales	
8. Log-in Requirements	
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PoorExcellent 1 2 3 4 5 6 7 8 9 10	15. Opportunity for interactivity or follow-up



1. URL	www.quotesmith.com
2. Main title	
3. Publisher	
4. Copyrights noted	
5. Currency (dates posted)	
6. Advertising/Sponsorship	
7. Direct/Indirect/No Sales	
8. Log-in Requirements	
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PoorExcellent 1 2 3 4 5 6 7 8 9 10	15. Opportunity for interactivity or follow-up



1. URL	www.hsh.com
2. Main title	
3. Publisher	
4. Copyrights noted	
5. Currency (dates posted)	
6. Advertising/Sponsorship	
7. Direct/Indirect/No Sales	
8. Log-in Requirements	
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PoorExcellent 1 2 3 4 5 6 7 8 9 10	13. Vocabulary suitable to intended audience
PoorExcellent 1 2 3 4 5 6 7 8 9 10	14. Clear identification of publisher (or sponsor)
PoorExcellent 1 2 3 4 5 6 7 8 9 10	15. Opportunity for interactivity or follow-up



1. URL	www.smartmoney.com
2. Main title	
3. Publisher	
4. Copyrights noted	
5. Currency (dates posted)	
6. Advertising/Sponsorship	
7. Direct/Indirect/No Sales	
8. Log-in Requirements	
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PoorExcellent 1 2 3 4 5 6 7 8 9 10	15. Opportunity for interactivity or follow-up



1. URL	www.monster.com
2. Main title	
3. Publisher	
4. Copyrights noted	
5. Currency (dates posted)	
6. Advertising/Sponsorship	
7. Direct/Indirect/No Sales	
8. Log-in Requirements	
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PoorExcellent 1 2 3 4 5 6 7 8 9 10	14. Clear identification of publisher (or sponsor)
PoorExcellent 1 2 3 4 5 6 7 8 9 10	15. Opportunity for interactivity or follow-up