

What to say in a small store.

Asking for a product

Conversation 1

Customer - Disculpe, ¿dónde puedo encontrar el café instantáneo?

Store clerk - Está junto a los refrescos.

Conversation 2

Customer - Oiga, ¿tiene refresco de naranja?

Store clerk - Sí, está en el refrigerador al final del pasillo.

Conversation 3

Customer - ¿Me puede dar una bolsa de hielos, por favor?

Store clerk - Sí, deme un minuto.

Conversation 4

Customer - ¿Ya no tienen hielo?

Store clerk - No, se nos acabó.

Customer - ¿Cuándo les vuelven a traer?

Store clerk - ¡Hasta mañana!



Conversation 5 ▶

Customer - ¿Tiene pilas recargables doble A?

Store clerk - Sí, las tenemos recargables. ¿Cuántas necesita?

Customer - Dos paquetes, por favor.

Conversation 6 ▶

Customer - Estoy buscando croquetas para perro de raza pequeña, ¿de pura casualidad tienen?

Store clerk - Sí, manejamos dos marcas. Déjeme mostrarle.



Glossary

Dónde puedo encontrar – This just means '*where can I find*', and it obviously needs to be followed by an article (el, la, los or las) + whatever it is you're looking for.

Oye / Oiga – These two are actually conjugations of the verb '*oír*' ('to hear'), but in everyday Spanish, they're used like '*hey*' ('*oye*') or '*excuse me*' ('*oiga*' = more formal). Oh, and they have absolutely nothing to do with the English word '*oi*' (which is obviously a **VERY** rude way of getting someone's attention!).

I remember a few years back one of my best mates came to visit and was absolutely shocked by my use of '*oye*'... he obviously thought I was getting everyone's attention by saying '*oi*'.

Me puede/s dar + an item or product – This is the most polite way to ask for something in a store (literally: '*can you give me*'). You'll hear '*me da*' and '*me das*' **A LOT** as well, though.

¿Ya no tienen + producto? – '*Ya*' can be quite a tricky customer for us learners. In this context, it's used to state that you know the store had a certain item before but **DOESN'T** anymore.

So, it translates to something like '*Are you out of + product?*'

Se nos acabó – This phrase might seem complicated, but it actually just means '*we ran out*'. You'll hear '*se nos acabó*' when the speaker is referring to a singular noun and '*se nos acabaron*' when he/she's referring to a plural noun.

¿Cuándo les vuelven a traer? – When will you get more?

¿Tiene / tienes + an item or product? - Do you have + an item or product

¿Cuántas necesita? - How many do you need?

De pura casualidad / De casualidad - This one means something like 'do you happen to', and you're going to hear it **A LOT**.

You'll also find that when a seller wants you to pay with a smaller denomination bill, they'll almost always preface the request with '*de pura casualidad*'.

Déjeme mostrarle. - Let me show you.

GAP FILL

Customer - ¿Me dar un paquete de galletas, por favor?

Store clerk - Sí, deme un segundo.

Customer - Disculpa, ¿tienes pan de caja?

Store clerk - No, se nos

Customer - ¿Cuándo les a traer?

Store clerk - Mañana por la tarde.

Customer - También estoy buscando queso, ¿. tienen?

Store clerk - Sí, tenemos quesillo y gouda. ¿De cuál quieres?

MISSING WORDS

acabó / puedes / vuelven / de pura casualidad

ANSWERS + TRANSLATIONS

Customer - ¿Me **PUEDES** dar un paquete de galletas, por favor?

Store clerk - Sí, deme un segundo.

Customer - Disculpa, ¿tienes pan de caja?

Store clerk - No, se nos **ACABÓ**.

Customer - ¿Cuándo les **VUELVEN** a traer?

Store clerk - Mañana por la tarde.

Customer - También estoy buscando queso, ¿**DE PURA CASUALIDAD** tienen?

Store clerk - Sí, tenemos quesillo y gouda. ¿De cuál quieres?

Asking for a product

Conversation 1

Customer - Excuse me, where's the instant coffee?

Store clerk - It's next to the sodas.

Conversation 2

Customer - Excuse me, do you have orange soda?

Store clerk - Yes, it's in the fridge at the end of the aisle.

Conversation 3

Customer - Can I have a bag of ice, please?

Store clerk - Sure, give me a minute.

Conversation 4

Customer - Are you out of ice?

Store clerk - Yes, we ran out.

Customer - When will you get more?

Store clerk - Not until tomorrow!

Conversation 5

Customer - Do you have rechargeable AA batteries?

Store clerk - Yes, we do. How many do you need?

Customer - Two packs, please.

Conversation 6

Customer - I'm looking for small-breed dog food. Do you happen to have any?

Store clerk - Yes, we have two different types. Let me show you.