

# Superstore Dashboard – Key Insights

## Overview

This dashboard provides a high-level performance overview of a Superstore business across regions, product categories, and sub-categories. The insights focus on sales contribution, profitability, product demand, and regional performance.

## Key Business Metrics

- 1 Total Sales: 14.92M indicating strong overall revenue generation.
- 2 Total Profit: 1.52M showing healthy profitability across operations.
- 3 Total Quantity Sold: 215K units reflecting high customer demand.

## Regional Performance Insights

- 1 West region is the highest contributor to sales, indicating strong market penetration.
- 2 Ontario and Prairie regions follow closely, making them key growth markets.
- 3 Nunavut and Northwest Territories show minimal sales contribution, highlighting potential untapped or low-demand regions.
- 4 Sales distribution is uneven across regions, suggesting scope for targeted regional strategies.

## Product Category Insights

- 1 Office Supplies account for the highest order quantity (~55%), indicating frequent and repeat purchases.
- 2 Technology products generate the highest profit ( $\approx$  886K), making it the most profitable category.
- 3 Furniture contributes the lowest profit despite reasonable sales volume, suggesting higher costs or lower margins.

## Product Sub-Category Insights

- 1 High sales concentration is observed in select sub-categories such as Phones, Chairs, and Storage.
- 2 Several sub-categories contribute marginally to sales, indicating a long-tail product distribution.
- 3 Optimization of low-performing sub-categories can improve inventory efficiency.

## Geographical Insights

- 1 Sales are primarily concentrated in North America, with strong provincial-level performance variations.
- 2 Geographic visualization helps identify regional dominance and areas with expansion opportunities.

## Business Recommendations

- 1 Invest more in high-profit Technology products to maximize returns.

- 2 Improve margins or pricing strategies for Furniture products.
- 3 Focus marketing efforts on high-performing regions while exploring growth strategies for underperforming regions.
- 4 Rationalize low-performing sub-categories to optimize inventory and supply chain costs.