Ryan Dawkin

(412) 736-9227

RyanDawkin@gmail.com

Motivated full time student majoring in Security and Risk Analysis at The Pennsylvania State University. Highly dependable with strong analytical and problem solving skills, attention to detail and desire to succeed. Possesses 3+ years of work experience in a fast paced environment serving in various roles including financial risk.

PROFESSIONAL EXPERIENCE

GIANT EAGLE, MARKET DISTRICT   **Pittsburgh, PA**
Front-End Coordinator   *September 2021–Present*

- Assisted customers with needs and problem solved issues at self checkout.
- Provided assistance and resolution to cashiers with various cash register issues.
- Planned and coordinated which cash registers would be utilized by cashiers.
- Acted in a leadership role when the Team Leader was not present.
- Overseen stocking of front-end convenience items.
- Resolved issues that arose with hardware errors on cash registers.
- In charge of cash flow moving in and out of the store while on shift.
- Collected cash from tills around the store.
- Confirmed cash balances to ensure cash transactions balance to cash on hand.
- Provided superior customer service onsite and via phone to guests with issues presented.
- Sold, cashed and balanced all lottery transactions
- Provided loyalty cards to guests and issued money orders as needed.
- Certified to perform all duties to run the front end store operations

EDUCATION

THE PENNSYLVANIA STATE UNIVERSITY   **University Park, PA**
Bachelor of Science in Security and Risk Analysis (Focus: Intelligence Analysis and   May 2026
Modeling)
GPA: 3.45

MONTOUR HIGH SCHOOL   **Mckees Rocks, PA**
Computer Science / Business focus   June 2023
High Honors (GPA: 4.30)

SKILLS, INTERESTS & INVOLVEMENT

- Proficient in MS Office (Word, Excel, PowerPoint, Outlook), MySQL, and Tableau
- Experience with Python, SQL, Linux, Windows
- Analytical skills including visual analytics
- Experience with cybersecurity tools such as WireShark, OWASP-ZAP, and Wget
- Legal debate experience via Law Team and mock trials