

# RYAN BUMSTEAD

Salesforce Platform Architect | Omaha, NE | [ryan@ryanbumstead.com](mailto:ryan@ryanbumstead.com) | [GitHub](#) | [Portfolio](#) | [LinkedIn](#) | 720-234-9102

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## Professional Summary

Principal-level Salesforce Platform Architect with **7+ years** designing governed, enterprise-grade Salesforce systems. Specializes in **architecture-first delivery**, **multi-cloud Salesforce/AWS systems**, **DevOps maturity**, and **resilience engineering**. Known for translating executive strategy into enforceable technical architecture and mentoring development teams.

## Professional Experience

### Salesforce Solutions Architect (Freelance) | Oct 2021 - Present

- Acted as principal architect for Salesforce implementations across nonprofit and education sectors.
- **Metropolitan Community College Career Skills Grant Management:** Architected a state-funded grant management platform processing **\$5M+ in workforce development funds**, implementing granular permission models and audit trails to meet public sector compliance requirements while reducing administrative overhead by 40%.
- Delivered executive architecture reviews, proofs of concept, and governance models.

### CRM Developer (Salesforce) | Creighton University | Aug 2025 - Present

- Engineering the organization's first **enterprise DevOps strategy**, implementing CI/CD pipelines and automated quality gates to enforce coding standards.
- **Eliminated deployment failures by 100%** by introducing a localized Docker-based testing pipeline (LWC/Jest) and strict version control governance.
- **Force Multiplier:** Designs and delivers an upskilling program for 4 Salesforce Administrators, bridging the gap between declarative config and programmatic development.
- Leading Apex, async processing, and LWC development beyond declarative limits.

### Application Administrator | Creighton University | Jun 2021 - Aug 2025

- Administered Service Cloud for 400+ users.
- **Automated Experience Cloud user provisioning**, reducing manual effort by **90%** via Flow and Apex triggers.
- Supported large-scale Experience Cloud sites serving 10,000+ users.

### CAET Services Specialist II | Creighton University | Nov 2017 - Jun 2021

- Administered the Learning Management System (LMS) and lecture capture platforms for the university.
- Developed and delivered technical training documentation and workshops for faculty and staff.
- Provided Tier 2 technical support for enterprise academic technologies.

## Technical Projects

### Salesforce Platform Architect Portfolio | [Portfolio Repository](#)

- Enterprise documentation ([SAS](#), [Program Charter](#), [Executable Governance Guide](#))
- 26 [Architectural Decision Records](#) covering security, performance, and resilience
- API-first design with OpenAPI 3.0
- Multi-cloud architecture (Salesforce + AWS)
- CI/CD automation and chaos engineering patterns

### "Resume as Code" CI/CD Pipeline | [Resume Repository](#)

- Infrastructure as Code pipeline for automated resume generation
- Security-first design with PII decoupling
- Automated governance and quality checks

- Tech Stack: GitHub Actions, Node.js, Docker, Mermaid.js

## Technical Skills

- **Salesforce:** Apex, LWC, Flow, Experience Cloud (LWR), Service Cloud, Agentforce
- **Architecture:** API-First Design, OpenAPI 3.0, Event-Driven Architecture, C4 Modeling
- **DevOps:** GitHub Actions, CI/CD, SFDX, JWT Auth, PMD, ESLint
- **Cloud:** AWS Lambda, S3, Multi-Cloud Patterns, FinOps
- **General:** JavaScript (ES6+), SQL, HTML/CSS

## Education & Certifications

**Associate's Degree in General Studies** *Metropolitan Community College (2025)*

### **Salesforce Certifications:**

- Platform App Builder
- Administrator I & II
- Agentforce Specialist
- Education Cloud Consultant
- Data Cloud Consultant
- AI Associate
- Marketing Cloud Engagement Foundations