

RYAN BUMSTEAD

Salesforce Platform Architect Omaha, NE | 720-234-9102 | ryan@ryanbumstead.com | [LinkedIn](#) | [Portfolio](#)

ARCHITECT PROFILE

Principal-level Salesforce Platform Architect with **7+ years** designing governed, enterprise-grade Salesforce systems. Specializes in **architecture-first delivery**, **multi-cloud Salesforce/AWS systems**, **DevOps maturity**, and **resilience engineering**. Known for translating executive strategy into enforceable technical architecture.

ARCHITECTURAL FOCUS AREAS

- Enterprise Salesforce Platform Architecture
 - API-First & Contract-First Design (OpenAPI 3.0)
 - DevOps Automation & Zero-Touch CI/CD
 - Experience Cloud (LWR) Performance Architecture
 - Multi-Cloud Integration (Salesforce + AWS)
 - AI Governance & Resilience Engineering
 - FinOps & Constraint-Based Design
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ARCHITECTURE PORTFOLIO

Salesforce Platform Architect Portfolio Open-source, architecture-first reference implementation [GitHub Repository](#)

graph LR

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User((User)) --> LWR[Experience Cloud LWR]
LWR -->|Native GraphQL| SF_GQL[Salesforce GraphQL API]
SF_GQL --> DB[(Custom Objects)]
LWR -->|Phase 8 Gateway| Lambda[AWS Lambda Gateway]
LWR -->|Apex REST| Apex[Apex Runtime]
Lambda -->|Named Creds| Apex
Apex -->|REST| Jira[Jira API]
Apex -->|REST| GitHub[GitHub API]
Apex <--> AI[Agentforce]
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- Authored **6 enterprise architecture documents** including the [Systems Architecture Specification \(SAS\)](#), [Program Charter](#), and [Executable Governance Guide](#).
 - Documented **26 Architectural Decision Records (ADRs)** covering security, performance, AI governance, FinOps, and resilience.
 - Designed a **multi-cloud architecture** using Salesforce LWR, Apex, Agentforce AI, and AWS Lambda.
 - Implemented **contract-first APIs** ([System API](#) & [Process API](#)) with OpenAPI 3.0 enforcing rate limiting, caching, and observability.
 - Engineered **zero-touch CI/CD pipelines** with JWT authentication, delta deployments, and automated quality gates.
 - Designed **chaos engineering and resilience simulation patterns** to validate graceful degradation of third-party integrations.
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PROFESSIONAL EXPERIENCE

CRM Developer (Salesforce) — Creighton University | Aug 2025 – Present

- Leading platform-level DevOps modernization and architectural standards.
- Advising IT leadership on roadmap planning and architectural risk management.
- Driving best practices for maintainability, scalability, and governance.

Salesforce Solutions Architect (Freelance) | Oct 2021 – Present

- Acted as principal architect for Salesforce implementations across nonprofit and education sectors.
- Architected a **\$5M+ grant management platform** with strict security and compliance controls.
- Delivered executive architecture reviews, proofs of concept, and governance models.

Application Administrator — Creighton University | Jun 2021 – Aug 2025

- Administered enterprise Service Cloud environments.
 - Automated Experience Cloud onboarding and identity workflows.
 - Supported large-scale Experience Cloud implementations (10,000+ users).
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EDUCATION & CERTIFICATIONS

- Associate's Degree — Metropolitan Community College (2025)
- Salesforce Certifications: Platform App Builder, Administrator I & II, Agentforce Specialist, Education Cloud Consultant, Data Cloud Consultant, AI Associate, Marketing Cloud Engagement Foundations