

# RYAN BUMSTEAD

Salesforce Platform Architect | Omaha, NE | [ryan@ryanbumstead.com](mailto:ryan@ryanbumstead.com) | [GitHub](#) | [Portfolio](#) | [LinkedIn](#) | 720-234-9102

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## Professional Summary

Salesforce Platform Architect with 7+ years of experience designing scalable, governed Salesforce solutions. Expert in **DevOps automation**, **Experience Cloud (LWR)**, and **API-first architecture**. Proven ability to align enterprise architecture with business outcomes across education, nonprofit, and public-sector organizations.

## Technical Projects

### Salesforce Platform Architect Portfolio | [Portfolio Repository](#)

- Enterprise documentation ([SAS](#), [Program Charter](#), [Executable Governance Guide](#))
- 26 [Architectural Decision Records](#) covering security, performance, and resilience
- API-first design with OpenAPI 3.0
- Multi-cloud architecture (Salesforce + AWS)
- CI/CD automation and chaos engineering patterns

### “Resume as Code” CI/CD Pipeline | [Resume Repository](#)

- Infrastructure as Code pipeline for automated resume generation
- Security-first design with PII decoupling
- Automated governance and quality checks
- Tech Stack: GitHub Actions, Node.js, Docker, Mermaid.js

## Professional Experience

### CRM Developer (Salesforce) | Creighton University | *Aug 2025 - Present*

- Engineering the organization’s first **enterprise DevOps strategy**, implementing CI/CD pipelines and automated quality gates.
- Leading Apex, async processing, and LWC development beyond declarative limits.
- Advising IT leadership on Salesforce roadmap and architectural decisions.

### Salesforce Solutions Architect (Freelance) | *Oct 2021 - Present*

- Designed enterprise Salesforce solutions for education and nonprofit organizations.
- Architected a **custom grant management platform** managing **\$5M+ in funds** with strict data governance.
- Delivered executive solution designs and proofs of concept on Experience Cloud and Service Cloud.

### Application Administrator | Creighton University | *Jun 2021 - Aug 2025*

- Administered Service Cloud for 400+ users.
- Automated Experience Cloud user provisioning, reducing manual effort by 90%.
- Supported Experience Cloud sites serving 10,000+ users.

## Technical Skills

- **Salesforce:** Apex, LWC, Flow, Experience Cloud (LWR), Service Cloud, Agentforce
- **Architecture:** API-First Design, OpenAPI 3.0, Event-Driven Architecture, C4 Modeling
- **DevOps:** GitHub Actions, CI/CD, SFDX, JWT Auth, PMD, ESLint
- **Cloud:** AWS Lambda, S3, Multi-Cloud Patterns, FinOps
- **General:** JavaScript (ES6+), SQL, HTML/CSS

## **Education & Certifications**

**Associate's Degree in General Studies** *Metropolitan Community College (2025)*

### **Salesforce Certifications:**

- Platform App Builder
- Administrator I & II
- Agentforce Specialist
- Education Cloud Consultant
- Data Cloud Consultant
- AI Associate
- Marketing Cloud Engagement Foundations