

# RYAN BUMSTEAD

Salesforce Platform Architect | Omaha, NE | [ryan@ryanbumstead.com](mailto:ryan@ryanbumstead.com) | [GitHub](#) | [Portfolio](#) | [LinkedIn](#) | 720-234-9102

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## Professional Summary

Salesforce Platform Architect with 7+ years designing governed Salesforce ecosystems for enterprise and public-sector organizations. Specializes in architecture-first delivery, DevOps governance, and resilient Salesforce-centric multi-cloud systems. Known for translating executive strategy into enforceable technical standards that reduce platform risk and improve delivery velocity.

## Technical Skills

- Salesforce: Apex, LWC, Flow, Experience Cloud (LWR), Service Cloud, Agentforce
- Architecture: API-First Design, OpenAPI 3.0, Event-Driven Architecture, C4 Modeling
- DevOps: GitHub Actions (Reusable Workflows), SFDX CLI, JWT Authentication
- Cloud: AWS Lambda, S3, Governed Multi-Cloud Patterns
- General: JavaScript (ES6+), SQL, HTML/CSS

## Professional Experience

**Salesforce Solutions Architect (Freelance)** | Oct 2021 - Present

- Acted as principal architect for Salesforce implementations across nonprofit, education, and public-sector environments.
- Architected a state-funded grant management platform processing \$5M+, enforcing auditability, least-privilege access, and compliance-driven design.
- Delivered executive architecture reviews, proofs of concept, and governance models to guide platform investment decisions.

**CRM Developer (Salesforce)** | Creighton University | Aug 2025 - Present

- Championing DevOps modernization and architectural standards adoption for the university Salesforce platform.
- Defined the organization's first formal Salesforce DevOps governance model, establishing deterministic validation and controlled release promotion to eliminate deployment failures.
- Designed structured certification and training paths for developers and administrators, including Salesforce platform fundamentals and MuleSoft integration curriculum (DEX-401: Essentials of Anypoint Platform Development).
- Engineering CI/CD pipelines using GitHub Actions, SFDX CLI, JWT authentication, LWC/Jest testing, and automated quality gates.

**Application Administrator** | Creighton University | Jun 2021 - Aug 2025

- Administered Service Cloud for 400+ internal users and Experience Cloud sites supporting 10,000+ external users.
- Automated onboarding and identity workflows, reducing provisioning time by 90%.

## Selected Architecture Work

### [GlassOps Governance Protocol](#) (Open Source)

GlassOps is an open-source governance protocol currently under active development. It represents a reference implementation of governance-first Salesforce DevOps, with early adapters and execution engines being built and validated.

- Designed a governance framework that enforces deployment quality and security independent of CI/CD tooling.

### [Salesforce Platform Architect Portfolio](#)

- Authored enterprise architecture artifacts including Systems Architecture Specifications and [Architectural Decision Records](#) (ADRs).
- Implemented contract-first APIs and zero-touch CI/CD pipelines with resilience testing.

### [Resume as Code](#)

- Architected an event-driven CI/CD pipeline that transforms Markdown source into immutable PDF artifacts.

- Decoupled PII using GitHub Secrets to enable safe and public repository visibility.
- Engineered automated governance to enforce formatting standards and validate hyperlink integrity before compilation.

## **Education and Certifications**

**Associate's Degree in General Studies** : Metropolitan Community College (Completed 2025)

**Salesforce Certifications:** Platform Administrator I and II, Platform App Builder, Agentforce Specialist, Data Cloud Consultant, Education Cloud Consultant, AI Associate, Marketing Cloud Engagement Foundations.