

# RYAN BUMSTEAD

Salesforce Platform Architect | Omaha, NE | 720-234-9102 | ryan@ryanbumstead.com | [LinkedIn](#) | [Portfolio](#)

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## SUMMARY

Salesforce Platform Architect with **7+ years** of experience designing scalable, governed Salesforce solutions. Expert in **DevOps automation**, **Experience Cloud (LWR)**, and **API-first architecture**. Proven ability to align enterprise architecture with business outcomes across education, nonprofit, and public-sector organizations.

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## CORE SKILLS

- **Salesforce:** Apex, LWC, Flow, Experience Cloud (LWR), Service Cloud, Agentforce
  - **Architecture:** API-First Design, OpenAPI 3.0, Event-Driven Architecture, C4 Modeling
  - **DevOps:** GitHub Actions, CI/CD, SFDX, JWT Auth, PMD, ESLint
  - **Cloud:** AWS Lambda, S3, Multi-Cloud Patterns, FinOps
  - **General:** JavaScript (ES6+), SQL, HTML/CSS
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## EXPERIENCE

### CRM Developer (Salesforce) — Creighton University | Aug 2025 – Present

- Engineering the organization's first **enterprise DevOps strategy**, implementing CI/CD pipelines and automated quality gates.
- Leading Apex, async processing, and LWC development beyond declarative limits.
- Advising IT leadership on Salesforce roadmap and architectural decisions.

### Salesforce Solutions Architect (Freelance) | Oct 2021 – Present

- Designed enterprise Salesforce solutions for education and nonprofit organizations.
- Architected a **custom grant management platform** managing **\$5M+ in funds** with strict data governance.
- Delivered executive solution designs and proofs of concept on Experience Cloud and Service Cloud.

### Application Administrator — Creighton University | Jun 2021 – Aug 2025

- Administered Service Cloud for 400+ users.
  - Automated Experience Cloud user provisioning, reducing manual effort by 90%.
  - Supported Experience Cloud sites serving 10,000+ users.
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## PORTFOLIO (ARCHITECTURE-LED)

### Salesforce Platform Architect Portfolio

Open-source, architecture-first reference implementation

[GitHub Repository](#)

- Enterprise documentation ([SAS](#), [Program Charter](#), [Executable Governance Guide](#))
- 26 [Architectural Decision Records](#) covering security, performance, and resilience
- API-first design with OpenAPI 3.0
- Multi-cloud architecture (Salesforce + AWS)

- CI/CD automation and chaos engineering patterns

### **“Resume as Code” CI/CD Pipeline**

#### [Resume Repository](#)

- Infrastructure as Code pipeline for automated resume generation
  - Security-first design with PII decoupling
  - Automated governance and quality checks
  - Tech Stack: GitHub Actions, Node.js, Docker, Mermaid.js
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### **EDUCATION & CERTIFICATIONS**

- Associate’s Degree — Metropolitan Community College (2025)
- Salesforce Certifications: Platform App Builder, Admin I & II, Agentforce Specialist, Education Cloud Consultant, Data Cloud Consultant, AI Associate, Marketing Cloud Engagement Foundations [file content end]