RYAN BUMSTEAD

Salesforce Platform Architect | Omaha, NE | 720-234-9102 | ryan@ryanbumstead.com | LinkedIn | Portfolio

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SUMMARY

Salesforce Platform Architect with **7+ years** of experience designing scalable, governed Salesforce solutions. Expert in **DevOps automation**, **Experience Cloud (LWR)**, and **API-first architecture**. Proven ability to align enterprise architecture with business outcomes across education, nonprofit, and public-sector organizations.

CORE SKILLS

- Salesforce: Apex, LWC, Flow, Experience Cloud (LWR), Service Cloud, Agentforce
- Architecture: API-First Design, OpenAPI 3.0, Event-Driven Architecture, C4 Modeling
- DevOps: GitHub Actions, CI/CD, SFDX, JWT Auth, PMD, ESLint
- Cloud: AWS Lambda, S3, Multi-Cloud Patterns, FinOps
- General: JavaScript (ES6+), SQL, HTML/CSS

EXPERIENCE

CRM Developer (Salesforce) — Creighton University | Aug 2025 – Present

- Engineering the organization's first **enterprise DevOps strategy**, implementing CI/CD pipelines and automated quality gates.
- Leading Apex, async processing, and LWC development beyond declarative limits.
- Advising IT leadership on Salesforce roadmap and architectural decisions.

Salesforce Solutions Architect (Freelance) | Oct 2021 – Present

- Designed enterprise Salesforce solutions for education and nonprofit organizations.
- Architected a **custom grant management platform** managing **$5M+ in funds** with strict data governance.
- Delivered executive solution designs and proofs of concept on Experience Cloud and Service Cloud.

Application Administrator — Creighton University | Jun 2021 – Aug 2025

- Administered Service Cloud for 400+ users.
- Automated Experience Cloud user provisioning, reducing manual effort by 90%.
- Supported Experience Cloud sites serving 10,000+ users.

PORTFOLIO (ARCHITECTURE-LED)

Salesforce Platform Architect Portfolio
Open-source, architecture-first reference implementation
GitHub: https://github.com/rdbumstead/salesforce-platform-architect-portfolio

- Enterprise documentation (SAS, Program Charter, Executable Governance Guide)
- API-first design with OpenAPI 3.0
- CI/CD automation and resilience engineering patterns

EDUCATION & CERTIFICATIONS

- Associate's Degree — Metropolitan Community College (2025)
- Salesforce Certifications: Platform App Builder, Admin I & II, Agentforce Specialist, Education Cloud Consultant, Data Cloud Consultant, AI Associate