

(\$ in millions)

| | Before Tax Amount | Tax (Expense)/ Benefit | Net of Tax Amount |
|---|-------------------|------------------------|-------------------|
| For the year ended December 31, 2017: | | | |
| Other comprehensive income/(loss) | | | |
| Foreign currency translation adjustments | \$ 152 | \$ 617 | \$ 769 |
| Net changes related to available-for-sale securities | | | |
| Unrealized gains/(losses) arising during the period | \$ 1 | \$ (1) | \$ 0 |
| Reclassification of (gains)/losses to other (income) and expense | 1 | 0 | 1 |
| Total net changes related to available-for-sale securities | \$ 2 | \$ (1) | \$ 1 |
| Unrealized gains/(losses) on cash flow hedges | | | |
| Unrealized gains/(losses) arising during the period | \$ (58) | \$ 0 | \$ (58) |
| Reclassification of (gains)/losses to: | | | |
| Cost of services | (70) | 27 | (43) |
| Cost of sales | (3) | 1 | (3) |
| Cost of financing | 23 | (9) | 14 |
| SG&A expense | (11) | 3 | (9) |
| Other (income) and expense | (324) | 124 | (199) |
| Interest expense | 22 | (8) | 13 |
| Total unrealized gains/(losses) on cash flow hedges | \$ (421) | \$ 137 | \$ (284) |
| Retirement-related benefit plans⁽¹⁾ | | | |
| Prior service costs/(credits) | \$ 0 | \$ 0 | \$ 0 |
| Net (losses)/gains arising during the period | 682 | (201) | 481 |
| Curtailments and settlements | 19 | (5) | 14 |
| Amortization of prior service (credits)/costs | (88) | 29 | (58) |
| Amortization of net (gains)/losses | 2,889 | (1,006) | 1,883 |
| Total retirement-related benefit plans | \$3,502 | \$ (1,182) | \$2,320 |
| Other comprehensive income/(loss) | \$3,235 | \$ (429) | \$2,806 |

⁽¹⁾ These AOCI components are included in the computation of net periodic pension cost. Refer to note V, "Retirement-Related Benefits," for additional information.

Accumulated Other Comprehensive Income/(Loss) (net of tax)

(\$ in millions)

| | Net Unrealized Gains/(Losses) on Cash Flow Hedges | Foreign Currency Translation Adjustments* | Net Change Retirement-Related Benefit Plans | Net Unrealized Gains/(Losses) on Available-For-Sale Securities | Accumulated Other Comprehensive Income/(Loss) |
|---|---|---|---|--|---|
| December 31, 2016 | \$ 319 | \$(3,603) | \$(26,116) | \$ 2 | \$(29,398) |
| Other comprehensive income before reclassifications | (58) | 769 | 495 | 0 | 1,206 |
| Amount reclassified from accumulated other comprehensive income | (226) | 0 | 1,825 | 1 | 1,599 |
| Total change for the period | (284) | 769 | 2,320 | 1 | 2,806 |
| December 31, 2017 | 35 | (2,834) | (23,796) | 3 | (26,592) |
| Cumulative effect of a change in accounting principle** | 5 | 46 | (2,471) | (2) | (2,422) |
| Other comprehensive income before reclassifications | (93) | (902) | (2,092) | (1) | (3,089) |
| Amount reclassified from accumulated other comprehensive income | 337 | — | 2,276 | — | 2,612 |
| Total change for the period | 244 | (902) | 184 | (1) | (476) |
| December 31, 2018 | 284 | (3,690) | (26,083) | 0 | (29,490) |
| Other comprehensive income before reclassifications | (522) | (10) | (131) | 1 | (663) |
| Amount reclassified from accumulated other comprehensive income | 59 | — | 1,496 | — | 1,556 |
| Total change for the period | (463) | (10) | 1,365 | 1 | 893 |
| December 31, 2019 | \$(179) | \$(3,700) | \$(24,718) | \$ 0 | \$(28,597) |

* Foreign currency translation adjustments are presented gross except for any associated hedges which are presented net of tax.

**Reflects the adoption of the FASB guidance on stranded tax effects, hedging and financial instruments. Refer to note B, "Accounting Changes," for additional information.