"What discounts and packages are available to make the most of your visit? (And where can you buy them?)"

From tour and attraction tickets to Muni passes and San Francisco-made souvenirs, the Visitor Information Center has something for every visitor.

Items include:

Muni Transportation Passports: Unlimited use and includes Muni Bus, Cable Car, Muni Metro, Streetcar

- One-day Passport \$21
- Three-day Passport \$32
- Seven-day Passport \$42

CityPASS

- Adult \$89.00
- Youth \$66.00

Explorer Passes

- 3-Choice Adult \$69.00
- 3-Choice Child \$55.00
- 4-Choice Adult \$89.00
- 4-Choice Child \$69.00
- 5-Choice Adult \$105.00
- 5-Choice Child \$79.00

iVenture

- 3-Flexi Adult \$65.00
- 3-Flexi Child \$49.00
- 5-Flexi Adult \$99.00
- 5-Flexi Child \$77.00

If you don't feel like using public transportation, you may prefer:

- <u>Big Bus Hop-on, Hop-off</u> Passes for Classic One Day, Premium One Day/Night Tour, or Deluxe Two Day Ticket

To see more of what you can buy at the Visitor Information Center, click here

^{*}Ask about special rates within the San Francisco Visitor Center

"Muni and Popular Lines"

The citywide public transportation agency is the San Francisco Municipal Railway, better known as Muni and includes the world-famous cable cars, buses, a metro system, and historic streetcars (trams).

Popular routes to see the most sites from Union Square:

- Take Muni Bus 38 to 28 to see the Golden Gate Bridge. If you continue on the 28 to the end of the line you will travel by the Palace of Fine Arts and Marina District.
- Take F-Streetcar to see the sites between the Castro and Fisherman's Wharf.
- Both Powell-Hyde and Powell-Mason Cable Car take you to Fisherman's Wharf from Union Square. Along the way you will see Chinatown, North Beach and the famous crooked street, Lombard. Or if the line is too long, take Muni Bus 30 or 8X.
- Take Muni Bus 5 or 21 going west to see Civic Center, Alamo Square, Haight Ashbury and Golden Gate Park. If you take Muni Bus 5 to the end of the line you will be right at Ocean Beach.

Single Fares (if you prefer to pay as you go):

- Cable Cars = \$7 (one-way)
- Metro, Bus and Streetcar = \$2.50 (for a 90-minute transfer ticket)
- Youth, Seniors, Persons with disabilities = \$1.25

Important tips:

- Must have exact fare when paying onboard, as the driver does not carry change. Or you
 can download the <u>Muni Mobile App</u> to pay electronically. You can purchase single rides
 and even day passes.
- A transfer is provided when you pay your fare on buses, streetcars and Metro lines and allows you to transfer two more times within 90-minute timeframe.
- Limited owl night service is also offered on some lines; <u>click here</u> for details.

For more information on how to get around, click here

"How can we make reservations for guided tours or ticketed attractions?"

For attractions, tours, and tickets please call toll free 1-800-637-5196 or visit our <u>booking page</u> to purchase online.

We can also book them for you at the Visitor Information Center.

"What if I want a tour to Alcatraz?"

Try to book your reservations as far ahead as possible, up to 30 days. Alcatraz Island is one of San Francisco's most popular attractions and tours frequently sell out a week or more in advance. Tickets are rarely available for same-day or next day sailings.

To reserve your tickets, book online at <u>www.alcatrazcruises.com</u>, call 415-981-ROCK (415-981-7625) or visit the ticket booth at Pier 33.

Many tour companies also offer tour packages as well and may have earlier dates available. Click here to learn more about Alcatraz and to book a combination tour or call 1-800-637-5196.

"We will be in San Francisco for only one day. What should we do?"

If you would like to search different activities, click <u>here</u>.

If you are staying at a hotel nearby, <u>email</u> us and we can let you know how to get to our Visitor Information Center and other day trip ideas.

"I am interested in visiting Yosemite. What are my options?"

You can travel to Yosemite by car (takes around four hours one way), Amtrak Train, or Greyhound Bus. Both the train and bus can take up to seven hours each way, depending on transfer times.

If you would like to make it a day trip, we have many partners that do tours daily. Please be advised that Yosemite day tours leave around 6 a.m. and return around 8 p.m., with an average of four hours spent in the park. This is a very full day of activity, so best to plan accordingly or stay overnight. Some tour companies can take you one day and bring you back the next day for an added fee.

Whether you have only one day in Yosemite or have more time, it is not to be missed. For more information on Yosemite and things to do when you get there, click <u>here</u>.

"What languages are spoken at the Visitor Information Center?"

The staff and volunteers at the Visitor Information Center (ViC) speak up to 14 different languages, including Spanish, French, German, Italian, Japanese, Chinese, Korean, and much more.

If you need assistance in your preferred language, please email us at <u>vic1@sftravel.com</u>. Please allow up to seven days for a staff member to reply as we do not have all 14 languages every day of the week.

"What information is available on accessibility?"

For detailed information on accessibility needs, please visit the following web sites:

www.accessnca.org

https://www.sfmta.com/accessibility

Access San Francisco 2007

Guide for Individuals with Disabilities is a free publication providing essential information for anyone planning an accessible (ADA) trip to San Francisco. The 32-page guide (published in 2007) offers detailed information for individuals with disabilities on more than 150 San Francisco hotels, restaurants, museums, attractions, shopping centers, recreation, public transportation and service providers. This guide to San Francisco for people with disabilities is unique in that all of the listings were personally inspected by an Access Northern California access specialist for features such as accessible entries, parking, guestrooms, bathrooms and rollin showers.

This guide is available online <u>here</u>.