

QUALIFICATIONS

I have 33 years of experience in Information and Technology and since 1995 I have been working with SAP implementation in industries Chemical and Pharmaceutical.

I started like a programmer and worked like Business Analyst in a company metallurgic acting like an integrator between business area and IT department.

For 15 years I was working in a Global Team like SAP PLM Expert Consultant in order to provide global solutions related to Quality Management Module (QM) with strong interaction with Production Planning (PP), Plant Maintenance (PM) and Project System (PS). I coordinated the SAP Operations Team in LATAM (SAP processes related to QM, PP, PM and PS modules).

I participated in several projects with different roles: SAP PLM Functional Analyst, SAP PLM Expert, Team member, Team Leader and Project Leader

I was in International projects (Argentina, Chile, Peru, Colombia, Venezuela, Guatemala, Mexico, Germany, Portugal, United States of America and Thailand) and local projects in Brazil.

During my projects, I accumulated around 135 months like Team Leader and 65 months like Project Leader using ASAP methodology and PMBOK concepts.

I gave technical support to all business key-users and end-users around the world (help-desk) and developed many trainings in order to maintain and improve the process. 30 years of experience in Information and Technology and since 1995 working with SAP implementation in Chemical and Pharmaceutical companies.

From June/2016 until June/2017 I worked at TCS (Tata Consultancy Services) and participated in an AMS (Application Management Services) project attending MARS company. I had the opportunity to work with ITIL Concepts and coordinate the team at second phase of project.

Currently I am applying my time on my personnel development and studying different technologies like Android development.

LANGUAGES

English	Advanced (Listening, Speaking, Reading and Writing)
Spanish	Advanced (Listening, Speaking, Reading and Writing)
Portuguese	Fluent (native)

SCHOLARITY

Institution	FEDERAL UNIVERSITY OF RIO DE JANEIRO (URFJ) – ETAPA – SAP
Period	2008 – 2009
Course	MBA E-MBSIG

Institution UNIVERSITY OF SÃO PAULO (USP) - FUNDAÇÃO VANZOLINI
Period 2003 – 2004
Course POSGRADUATION QUALITY AND PRODUCTIVITY

Institution MAUA TECHNOLOGY INSTITUTE
Period 1988 – 1988
Course EXTENSION SYSTEM OF INFORMATION

Institution MACKENZIE UNIVERSITY
Period 1984 – 1986
Course GRADUATION COMPUTER SCIENCE

PROFESSIONAL EXPERIENCE

Company TCS (Tata Consultancy Services)
Period 06/2016 – 06/2017

Responsibility I started like SAP QM Consultant working in a Global Team to attend SAP QM tickets to MARS company. After I had the opportunity to coordinate our Brazil Team (SAP modules: SD, MM, PP, QM, PM, FI, CO, and ABAP) to attend tickets and develop small SAP solutions to MARS company.

Position SAP QM Consultant and Project Delivery Manager.

Main duties

- Responsible for a functional leadership of the team members if required cross regional and/or global
- Promote collaboration and communication within the global team.
- Coordinate and delegate the tasks within my responsible area.
- Optimize job distribution within my responsible area as well as on an international level.
- Supervise objective achievement taking early measures if the achievement of the objectives seems not to be possible.
- Responsible for the personnel development of his own team members in projects
- Responsible for creation and monitoring of development plans of team members in projects.
- Promote a customer oriented working.
- Responsible for the organization within my team, especially for the resource planning and the release of resources during projects.
- Promote the use of ITIL concepts to all team members in Brazil.

Company CLARIANT
Period 01/2010 – 12/2014
Responsibility Acts like team member or Team Leader in Global Application Development Operations in Production, Plant Maintenance, Project System and Quality Management processes. Global, regional or local projects taken in account.
Position GLOBAL APPLICATION DEVELOPMENT OPERATIONS CONSULTANT (SAP)

Main duties

- Responsible for a functional leadership of the team members if required cross regional and/or global
- Promote collaboration and communication within the global team, with other teams and CCCs.
- Coordinate and delegate the tasks within my responsible area.
- Optimize job distribution within my responsible area as well as on an international level.
- Responsible to realize the objective cycle within my responsible area.
- Supervise objective achievement taking early measures if the achievement of the objectives seems not to be possible.
- Responsible for the personnel development of his own team members in projects
- Responsible for creation and monitoring of development plans of team members in projects.
- Promote a customer oriented working.
- Be first contact for customers, CCC lead, leader of application maintenance, other CCC-SAP teams, other CCCs-SAP and suppliers (like SAP) for any subject regarding my working area
- Responsible for the organization within my team, especially for the resource planning and the release of resources during projects.
- Participate in the creation of higher concepts and organizational process planning.

Company

CLARIANT

Period

01/2001 – 12/2009

Position

LATIN AMERICA OPERATIONS PROCESS COORDINATOR

Responsibility

Coordination of Operations Team: Production, Plant Maintenance, Project System and Quality Management and responsible by these processes around Latin America regarding SAP environment. Working together core competence centers on the world and have 3 co-workers.

Main duties

In addition of all main duties from a QM SAP FUNCTIONAL CONSULTANT I had these main duties:

- Responsible to carry out employee assessments.
- Coach employees assigned to her/him.
- Responsible for the time sheets of my own team members.
- Involved in planning of cost center budget.
- Control types of costs within my responsibility and to take care of adherence to the corresponding budget (traveling expense costs, different costs like hardware, telephone and others)
- Approve expenses of those types of costs within my responsibility.
- Authorized to sign invoices within my responsible area.
- Participate in recruitment and employment within my responsible area.
- Responsible for the time management within my team.
- Responsible for the release of cost estimates and offers within my responsible area.
- Support via consulting all business responsible persons in the organization of the business processes.

- Implement the defined business processes within the IT-systems maintained by CCC-SAP in my responsibility area in accordance with the instructions of the responsible persons of business.
- Check and approve the change requests of the IT systems supported by CCC SAP within the scope of valid processes.
- Plan and coordinate development /optimization of standard processes within my responsible area in cooperation with the process responsible persons, to make all necessary decisions and to inform the responsible positions/institutions.
- Responsible for a smooth running of the IT systems supported by CCC SAP within my responsible area as well as within the integrated processes assigned to my team members.

Company

CLARIANT

Period

01/1997 – 12/2000

Position

QM SAP FUNCTIONAL CONSULTANT

Responsibility

- Coordination of QM implementation around Latin America and maintenance of SAP system in a stable and up-to-date to attend business requirements.

Main duties

- Responsible for monitoring, development and maintenance of cross module business processes, especially standard processes within the IT-systems maintained by CCC-SAP.
- Communicate adequately with customers, superiors and colleagues.
- Develop and optimize organizational processes of CCC-SAP, including also those out of my responsible area.
- Ensure a permanent up to date of best business knowledge over my own responsible area.
- Ensure that Clariant standard processes and standards of quality communicated to the employees and carried out.
- Prepare presentations and minutes.
- Realize workshops and training sessions.
- Take care of complex special tasks.
- Make improvements and identify improvement potentials and judges solution proposals.
- Be familiar with the existing escalation processes and know to use it.
- Organize and lead meetings.

Company

HOECHST

Period

10/1990 – 12/1996

Position

BUSINESS IT CONSULTANT LEVEL I – LEVEL II – LEVEL III

Main duties

- Create IT solutions to business requirements
- Obtain business approval to IT solutions
- Create functional specifications to programmers (COBOL, CICS, ASSEMBLER and EASYTRIVE)
- Test IT solutions
- Conduct business test and final approval
- Implement IT solutions to business
- Support business after IT implementation

Company DURATEX
Period 02/1990 – 09/1990 (8 months)
Position BUSINESS IT CONSULTANT LEVEL I
Main duties

- Create IT solutions to business requirements
- Obtain business approval to IT solutions
- Create functional specifications to programmers (COBOL, CICS, ASSEMBLER and EASYTRIVE)
- Test IT solutions
- Conduct business test and final approval
- Implement IT solutions to business
- Support business after IT implementation

Company DURATEX
Period 07/1988 – 01/1990 (19 months)
Position PROGRAMMER LEVEL III
Main duties

- Programming in COBOL, CICS and ASSEMBLER languages the functional specifications created by business analysts.
- Create technical specifications in according to company methodology.
- Programing in EASYTRIVE several reports required business.
- Create functional specification to trainee programmer.

Company DURATEX
Period 01/1987 – 06/1988 (18 months)
Position PROGRAMMER LEVEL II
Main duties

- Programming in COBOL / CICS language the functional specifications created by business analysts.
- Create technical specifications in according to company methodology.
- Programming in EASYTRIVE several reports required business.

Company DURATEX
Period 03/1985 – 12/1986 (22 months)
Position PROGRAMMER LEVEL I
Main duties

1. Programming in COBOL / CICS language the functional specifications created by business analysts.
2. Create technical specifications in according to company methodology.

Company DURATEX
Period 07/1984 – 02/1985 (8 months)
Position PROGRAMMER TRAINEE
Main duties

- Programming in COBOL language the functional specifications created by business analysts.
- Create technical specifications in according to company methodology.

MAIN PROJECTS

Project SAP PROOF OF CONCEPT: GLOBAL UPGRADE FROM EHP4 TO EHP7

Period 06/2014 – 12/2014 (6 months)
Company Clariant
Location Brazil (working together CCC Europe virtually)
Role Team Leader
Scope Evaluation about impacts of upgrade in current QM global process and new SAP processes including new technologies like SAP FIORI and SAP Screen Personas. Replacement of global add-ons by standard new SAP processes in order to reduce TOC.

Project **SAP CARVE-OUT PROJECT: SPICE II (LATAM)**
Period 01/2014 – 06/2014 (6 months)
Company Clariant and Stahl
Location LOCAL – Brazil, São Paulo (virtual with all involved countries)
Role Team Leader
Scope Implementation of all SAP QM processes from Clariant in new company in LATAM countries: Brazil, Argentina, Chile, Peru, Colombia, Venezuela, Guatemala and Mexico.

Project **SAP CARVE-OUT PROJECT: CLARIANT (LATAM) to ARCHROMA (LATAM)**
Period 07/2013 – 12/2013 (6 months)
Company Clariant and Süd-Chemie
Location LOCAL – Brazil, São Paulo (virtual with all involved countries)
Role Team Leader
Scope Implementation of all SAP QM processes from Clariant in ARCHROMA company in LATAM countries: Brazil, Argentina, Chile, Peru, Colombia, Venezuela, Guatemala and Mexico.

Project **SAP CARVE-IN PROJECT: SUED-CHEMIE / CLARIANT (LATAM) – MX**
Period 01/2013 – 06/2013 (6 months)
Company Clariant and Süd-Chemie
Location INTERNATIONAL – Mexico, Puebla
Role Team Leader
Scope Implementation of all SAP QM processes from Clariant in Süd-Chemie Mexico in all laboratories.

Project **SAP CARVE-IN PROJECT: SUED-CHEMIE / CLARIANT (LATAM) – PE / BR**
Period 07/2012 – 12/2012 (6 months)
Company Clariant and Süd-Chemie
Location INTERNATIONAL – Peru, Callao and Brazil, Jacarei
Role Team Leader
Scope Implementation of SAP processes from Clariant in Süd-Chemie Peru and Brazil in all laboratories.

Project **INTEGRATION PROJECT PREPARATION: SUED-CHEMIE AND CLARIANT**
Period 10/2011 – 06/2012 (9 months)
Company Clariant and Süd-Chemie
Location INTERNATIONAL – Germany (Sulzbach and Munich)
Role Team Leader
Scope GLOBAL - All Clariant and Süd-Chemie countries / business units

Short description SAP integration project between two different companies: Süd-Chemie and Clariant. Responsible by QM module around Süd-Chemie and Clariant worlds working with business users from Clariant and Süd-Chemie in Europe and Core Competence Center from Europe, Latin America, Asia and North America. Preparation phase deliver the solutions to integrate both companies with minimum changes at Clariant and attending Süd-Chemie business requirements. During all phases working with Accenture like a partner consultant.

Project **QM IMPROVEMENT: RETURNS FROM CUSTOMER PROCESS**
Period 09/2011 – 11/2011 (3 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description QM improvement process with reduction around 85% at generation of inspection lots created by returns from customer not related with quality reasons.

Project **SAP MII IMPLEMENTATION: QM SAMPLE MANAGEMENT BY SAP MII**
Period 07/2011 – 07/2011 (1 month)
Company Clariant
Location INTERNATIONAL – Germany (Sulzbach)
Role Team leader
Scope Germany Gendorf Site
Short description Give support to implement QM Sample Management module by SAP MII technology in build phase.

Project **QM IMPROVEMENT: SLED CONTROL TO VENDOR BATCHES**
Period 07/2011 – 08/2011 (2 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description New controls activated at SAP system to control the shelf life expiration date from batches delivered by vendors and avoid goods receipt of expired batches.

Project **SAP UPGRADE PROJECT: 4.6B TO ECC 6.0**
Period 01/2010 – 12/2010 (12 months)
Company Clariant
Location INTERNATIONAL – Germany (Sulzbach) and Brazil
Role Team Leader
Scope GLOBAL - All Clariant countries / business units
Short description Team Leader of a GLOBAL team to SAP upgrade project and responsible by QM, PM and PS modules around Clariant world working with team member from Clariant Core Competence center from Europe, Latin America, North America and Asia. Coordination tasks done (since design phase until after implementation) with support to the business. During all phases working with Accenture like a partner.

Project	QM IMPLEMENTATION: NPDI
Period	05/2009 –12/2009 (8 months)
Company	Clariant
Location	Brazil (São Paulo)
Role	Project Leader
Scope	LOCAL – Brazil / Functional Chemicals and Pigments and Additives
Short description	Project Leader at QM implementation to develop in PS module (Project system) templates to control the development of materials controlling resources, due dates and costs. PS templates created to allow business units to design project phases and assign responsible. A workflow was designed to send messages and control due dates.
Project	SAP COMPANY RESTRUCTURING: SITE TRANSFER TO SANTA CLARA
Period	09/2008 –03/2009 (7 months)
Company	Clariant
Location	INTERNATIONAL – Mexico
Role	Team Leader
Scope	LOCAL – all business units in Mexico
Short description	Team Leader at QM process restructuring. Customizing, functional specifications, test cycles executions, training material and data conversion and support after implementation to convert old site QM process to new site QM process. Team group: business key users from both sites, core competence center from Latin America and Europe.
Project	QM IMPLEMENTATION: SAMPLE MANAGEMENT
Period	07/2008 – 11/2008 (8 months)
Company	Clariant
Location	Brazil (São Paulo)
Role	Project Leader
Scope	REGIONAL - All Clariant countries / business units in Latin America
Short description	Project Leader at QM improvement: Sample management QM module implemented to control samples from vendors, customers, production, competitors, special samples and research and development. Workflow developed to send message about pending samples.
Project	QM IMPLEMENTATION: QUALITY NOTIFICATION SYSTEM
Period	06/2007 – 06 /2008 (12 months)
Company	Clariant
Location	INTERNATIONAL – United States Of America (North Caroline)
Role	Project Leader
Scope	GLOBAL - All Clariant countries / business units
Short description	Implementation of Quality Notification System (QNS) around Clariant world to control notifications from customers, notifications against vendors and internal notifications with a complex workflow developed to control all QNS phases, times and delays.
Project	SAP COMPANY INCORPORATION: MASTERBATCHES TOSCHEM
Period	08/2007 –11/2007 (4 months)

Company Clariant / Toschem
Project location INTERNATIONAL – Colombia
Role Team leader
Scope LOCAL – business units MASTERBATCHES
Short description Team leader at QM process incorporation. Customizing, functional specifications, test cycles executions, training material and data conversion and support after implementation to convert TOSCHEM QM process to Clariant QM process. Team group: business key users from both companies, core competence center from Latin America and Europe.

Project **PP WORKFLOW IMPLEMENTATION**
Period 12/2007 – 02 /2008 (3 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description Implementation of PP workflow in order to advise users about variances in EVP and QM inspection points.

Project **SAP COMPANY RESTRUCTURING: ONE SITE CONSOLIDATION**
Period 08/2007 –11/2007 (4 months)
Company Clariant
Location INTERNATIONAL – Colombia
Role Team leader
Scope LOCAL – all business units in Colombia
Short description Team Leader at QM process restructuring. Customizing, functional specifications, test cycles executions, training material and data conversion and support after implementation to convert old site QM process to new site QM process. Team group: business key users from both sites, core competence center from Latin America and Europe.

Project **SAP COMPANY INCORPORATION: MASTERBATCHES ZACAPA**
Period 10/2006 –01/2007 (4 months)
Company Clariant / Zacapa
Location INTERNATIONAL – Guatemala
Role Team leader
Scope LOCAL – business units MASTERBATCHES
Short description Team Leader at QM process incorporation. Customizing, functional specifications, test cycles executions, training material and data conversion and support after implementation to convert ZACAPA QM process to Clariant QM process. Team group: business key users from both companies, core competence center from Latin America and Europe.

Project **SAP COMPANY RESTRUCTURING: MASTERBATCHES CHILE**
Period 10/2006 –12/2006 (3 months)
Company Clariant
Location INTERNATIONAL – Chile
Role Team leader

Scope LOCAL – business units MASTERBATCHES
Short description Team Leader at QM process restructuring. Customizing, functional specifications, test cycles executions, training material and data conversion and support after implementation to convert old plant QM process to new plant QM process. Team group: business key users from both plants, core competence center from Latin America and Europe.

Project **SAP COMPANY INCORPORATION: MASTERBATCHES ESCUDO**
Period 10/2006 –12/2006 (3 months)
Company Clariant
Location INTERNATIONAL – Colombia
Role Team leader
Scope LOCAL – business units MASTERBATCHES
Short description Team Leader at QM process incorporation. Customizing, functional specifications, test cycles executions, training material and data conversion and support after implementation to convert ESCUDO QM process to Clariant QM process. Team group: business key users from both companies, core competence center from Latin America and Europe.

Project **QM IMPLEMENTATION: USAGE DECISION WORKFLOW**
Period 08/2006 –10/2006 (3 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description Team Leader at QM improvement: Workflow developed to send message about laboratory usage decision regarding batch stock posting to blocked stock or unrestricted stock to all involved areas depending on the process like production, purchase and sales. The process was improved avoid communication by phone or e-mail.

Project **QM IMPLEMENTATION: QDI**
Period 03/2006 –06/2006 (4 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description Project Leader at QM improvement: QDI (Quality data interface) developed to exchange QM inspection results between several instances around Clariant world: Asia, Europa, North America and Latin America. We had a reduction around 40% in laboratories work to register inspection results.

Project **QM IMPROVEMENT: TOOLS TO CONTROL QM DATABASE**
Period 02/2006 – 06/2006 (5 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America

Short description Project Leader at QM improvement: Programs, queries and workflows developed to allow QM responsible by database controls inconsistencies. We had a reduction around 70% in goods receipt of raw materials and around 60% of problems in certificate of analysis.

Project **PS IMPLEMENTATION: CATS**
Period 08/2005 – 10/2005 (3 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope LOCAL – Clariant Brazil
Short description Implementation of Cross-Application Time Sheet (CATS) for recording working times and tasks in order to control IT projects concerning SAP consultants (internal and external) – tasks, time and costs. Complete monitoring the progress of a project, to creating invoices.

Project **QM IMPROVEMENT: WORKFLOW CERTIFICATE OF ANALYSIS MISSING**
Period 04/2005 –07/2005 (4 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description Project Leader at QM improvement: Workflow messages implemented to activate certificate of analysis responsible in case of this document does not generated at delivery process. This process reduced 80% the number of certificate of analysis error due bad QM master data maintenance.

Project **QM IMPROVEMENT: CONTROL EXPIRED BATCH IN Q-STOCK**
Period 04/2005 –06/2005 (3 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description Project Leader at QM improvement: Workflow messages implemented and recurring inspection process extended to treat expired batches. This process reduced 95% the number of customer complaints regarding the goods receipt of expired batches.

Project **QM IMPLEMENTATION: R&D PROJECT CONTROL**
Period 04/2005 –06 2005 (3 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description Project Leader at QM improvement: QM notification developed to control the project phases regarding research and development with workflow messages to control times and delays from resources involved.

Project **QM IMPROVEMENT: MATERIAL SPECIFICATION TO PARTNERS**

Period 04/2005 –05/2005 (2 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description Project Leader at QM improvement to send material specifications automatically from purchase orders by items or manually. Option to send material specification by e-mail in PDF file developed increasing the purchase department efficiency around 80%.

Project **QM IMPROVEMENT: CONTROL QM STOCK MOVEMENTS IN ONE STEP**
Period 09/2004 –12/2004 (4 months)
Company Clariant
Location Brazil (São Paulo)
Role Project Leader
Scope REGIONAL - All Clariant countries / business units in Latin America
Short description Project Leader at QM improvement: control QM stock movement done in one step by QM transactions and reduce number of problems in inventory in 60%

Project **CLARIANT PROCESS REDESIGN**
Period 06/2004 – 09/2004 (4 months)
Company Clariant
Location INTERNATIONAL – Germany (Sulzbach) and Brazil
Role Team leader
Scope REGIONAL - All Clariant countries / business units in EUROPE
Short description This project Clariant process redesign done in order to reduce the processes complexity. All QM process documentation reviewed, approved and documented.

Project **SAP 4.6B MEXICO IMPLEMENTATION PROJECT**
Period 01/2003 – 09/2003 (9 months)
Company Clariant
Location INTERNATIONAL – MEXICO (NAUCALPAN DE JUAREZ)
Role Team leader
Scope LOCAL - All business units in MEXICO
Short description Team Leader at SAP implementation project in Mexico and responsible by PP, QM, PM and PS modules working with team members from Clariant Core Competence center from Latin America.

Project **SAP 4.6B PORTUGAL IMPLEMENTATION PROJECT**
Period 03/2002 – 09/2002 (7 months)
Company Clariant
Location INTERNATIONAL – Portugal (Men Martins)
Role Team leader
Scope LOCAL - All business units in PORTUGAL
Short description Team Leader at SAP implementation project in Portugal and responsible by QM module working with team members from Clariant Core Competence center from Europe.

Project **SAP UPGRADE PROJECT: 3.0F TO 4.6B**
Period 01/2000 – 12/2000 (12 months)
Company Clariant
Location INTERNATIONAL – Germany (Sulzbach), Brazil, Argentina, Chile, Peru, Colombia, Venezuela, Guatemala
Role Team leader
Scope GLOBAL - All Clariant countries / business units
Short description Team Leader of a LATAM team to SAP upgrade project and responsible by QM module around LATAM working with team member from Clariant Core Competence center from Europe and Latin America.

Project **SAP 3.0F LATIN AMERICA IMPLEMENTATION PROJECT**
Period 01/1997 – 12/1998 (24 months)
Company Clariant
Location INTERNATIONAL – Brazil, Argentina, Chile, Peru, Colombia, Venezuela, Guatemala
Role Team leader
Scope GLOBAL - All Clariant countries / business units
Short description Team Leader at SAP implementation project in all Latin America Clariant countries and responsible by QM module working with team members from Clariant Core Competence center from Europe and Latin America.

COURSES

TCS E-LEARNING (ITIL / PMBOK COURSES) – 2016/2017

53907 - ADVISORY FOR LATAM MANAGERS-MANDATORY FOR PROJECT MANAGERS

54137 - ENTERPRISE PLATFORM & SOLUTIONS SAP S4 HANA_E0_ION LX_SP

ITIL - 16405 - SERVICE LIFECYCLE

ITIL - 32510 - SERVICE DESIGN FUNDAMENTALS

ITIL - 37465 - SERVICE STRATEGY PROCESSES

ITIL - 38558 - CONTINUAL SERVICE IMPROVEMENT

ITIL - 39201 - SERVICE STRATEGY FUNDAMENTAL

ITIL - 39371 - SERVICE DESIGN PROCESSES

ITIL - 39701 - SERVICE OPERATION PROCESSES

ITIL - 40465 - INTRODUCTION TO SERVICE OPERATION

ITIL - 41067 - SERVICE TRANSITION PROCESSES AND POLICIES

PMBOK - 1113 - CONTROL PROJECT COMMUNICATIONS

PMBOK - 1234 - PLAN AND MANAGE PROJECT COMMUNICATIONS

PMBOK - 1298 - RISK RESPONSE AND CONTROL

PMBOK - 1450 - MANAGING AND CONTROLLING STAKEHOLDER ENGAGEMENT

PMBOK - 2171 - IDENTIFYING PROJECT RISKS

PMBOK - 2376 - PROJECT STAKEHOLDER MANAGEMENT

PMBOK - 2399 - RISK MANAGEMENT PLANNING

PMBOK - 2921 - PERFORMING RISK ANALYSIS

E-LEARNING (SAP OPEN COURSES) – 2014

SUSTAINABILITY AND INNOVATION

SAP FIORI UX

SAP BUSINESS WAREHOUSE POWERED BY SAP HANA
SAP OPEN COURSE - RAPID DEPLOYMENT OF SAP SOLUTIONS
EXTENDING SAP PRODUCTS WITH SAP HANA CLOUD PLATFORM

E-LEARNING (MANAGEMENT) – 2013

STRATEGIC PEOPLE EVALUATION AND PLANNING
MANAGEMENT: MEETINGS, CONFLICTS, TIME, PEOPLE AND PROJECTS

SAP TRAININGS (CLARIANT BRASIL) – 1997 / 2010

HP QUALITY CENTER - SOLUTION MANAGER
PS, IM, EHS, FI, CO, QM, PM, PS, APO, PP
SAP DELTA (PP/PS/PM) – 4.6B TO ECC 6.0
SAP BUSINESS PROCESS MODELING - SAP ENTERPRISE SOA
PRODUCTION PROCESS - COSTS CONTROLLING
PRODUCTION PLANNING - CAPACITY PLANNING - CORE INTERFACE APO - DEMAND PLANNING
SUPPLY CHAIN PLANNING OVERVIEW
DOCUMENT MANAGEMENT SYSTEM
LOGISTICS INFORMATION SYSTEM REPORTING
SAP BUSINESS WORKFLOW INTRODUCTION
QUALITY MANAGEMENT IN PROCUREMENT - QUALITY NOTIFICATIONS - QUALITY INSPECTION IN PRODUCTION
ABAP/4 DATA DICTIONARY, ABAP/4 DATA INTERFACE, ABAP/4 REPORTS
BUILD AND USE SAP BUSINESS WORKFLOW
MM LOCALIZATION 3.0F - PURCHASE PROCESS

TECHINICAL SKILLS

WINDOWS, MICROSOFT OFFICE: ACCESS, POWER POINT, WORD, EXCEL, MICROSOFT PROJECT
OUTLOOK, LOTUS NOTES, VISIO, SHAREPOINT
SAP ABAP (PROGRAMMING), SAP WORKFLOW (DESIGN, CONFIGURATION AND PROGRAMMING)
SAP SOLUTION MANAGER (PROCESS DOCUMENTATION AND
SAP QDI (QUALITY DATA INTERFACE), SAP DMS (DOCUMENT MANAGEMENT SYSTEM)
SAP TAO (TEST ACCELERATOR AND OPTIMIZER), SAP ALE (APPLICATION LINK ENABLING)
SAP RFC (REMOTE FUNCTION CALL), UPK (USER PRODUCTIVITY KIT PROFESSIONAL)
ARIS TOOLSET (PROCESS DESIGN)