# Rudrakumar Patel

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Portfolio:

### > Objective

I desire to pursue my career in Software an Information and technology field. I am
interested in entry level roles of Network engineer or technician, System administration,
junior developer, IT desk support, Information Security engineer. Where I can utilize my
skills and implement the knowledge of my previous experience to get done efficiently work.
"Whatever I do I give my 100 percent."

### > Brief Introduction of My Self:

- My name is Rudrakumar Patel. Currently, pursuing Two-year diploma in Software Engineering. I am currently in my last semester so I am looking for a Full-time job (after graduation). I will not say I am genius in coding or learning languages because I believe one should focus on learning logic and problem solving. I can say I have some serious skills in Networking which I have been learning and soon obtain the Standard Network A+ certificate.
- Hobbies: I will not say that I like to play video games or I am some kind of pro but its good timepass but instead I like to play outdoor sports such as Cricket. I am good at bowling.
- I like to read books about history and economics. I like to keep an eye on NYSE, strange hobby right but it gives some useful insights about job market as well as how to manage lifestyle according tot current trades.

### > Summary:

 A guy who always have a motivation to do what ever it takes. I have worked various jobs from customer oriented to machine operator. I have major experience in the System administration support associate assistant. That was a remote job but my senior and the company taught me some valuable skills. I will keep the summary short and list out my skills and grasp on various technical and non-technical topics.

### > Skills

### Technical-Skills:

- I know basics of C, C++, C# languages. I have learned basics of the Data structures and Object-Oriented Programming in the C++.
- I have strong grasp on the Operating system management and system administration.
- I am learning Computer Networking and want to pursue network security and then cloud security. Currently, I am preparing for the CompTIA Network+ certificate and have an ambition to obtain more certificates and skills in the field of the cloud.

### Non-Technical Skills:

- Knowledge of basic computer skills
- Strong communication skills (verbal and written)
- Positive attitude, team player, with a track record in customer service excellence
- Strong attention to detail
- Strong organizational and time management skills

### Projects I have worked on or working:

• I have worked in many college group projects but I will list out one that include the use of C# for the application development.

Project Name: TMS(transport Management system) Application

Where we created a application with the C# and XML for the front end. It also includes to connecting to the local server. We also used the MySQL database to storing the data.

#### > Reasons You should hire me:-

- I am very punctual so I will be regular for work every day.
- You can trust me for any responsibility without any supervision.
- I am always excited about learning new things.
- I will maintain a friendly environment surrounded by me.

### **Education:**

<u>Conestoga College-Waterloo, ON</u>
 Software Engineering Technician – Yr.2I

## > Experience:-

- **♣** Role:- System Administration Support Associate (Contract-Part time)
- Company:- Remote job For Small American Startup.
- > Duration:- May 2022 to April 2023
- > Job Summary:-
- Infrastructure Management: Oversaw the day-to-day operations of the company's server infrastructure, ensuring high availability and optimal performance of business-critical applications. Implemented proactive monitoring strategies to detect and resolve issues before they impacted business operations.
- Providing assistance to system administrators due to time zones, The Company has a lot
  of outsourcing so they have to maintain everything 24 hours so, so I monitor employee
  activities and checking up that they have their assigned task and it is completing in time.
- Technical Support and Troubleshooting: Provided timely and effective support to resolve technical issues faced by employees, enhancing productivity and minimizing downtime.
   Established a helpdesk ticketing system to streamline support requests and ensure accountability.

## **Availability** (full week)

Available for any Full-time Job.