🔒 **HISC** / **Entity_Data_Documentation**   Private

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👤 **premneelakanta** docs - consolidate documentation   🕘 **History**

👥 **1** contributor

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73 lines (52 sloc) │ 3.82 KB

Data Rejection

- When code values are not present in MDM, data is rejected and flagged for reprocessing. MDM team will confirm and add the code into MDM tables and the rejected data will be processed automatically.
- Team communication - When new codes are added in source systems, teams should communicate this to DNA to prevent data rejection.
- Caregiver is rejected if Telecom information not present.
- Caregiver will not be ingested into CG tables if associated `Legal Entity/Franchise` is not there.
- Caregiver Address will not be ingested if `address line 1` is empty or `country code` is blank/invalid or `state code` is blank/invalid or `postal code` is blank

Caregiver Status

In MDM, this information is stored in the `Caregivers.Caregiver` table. This field will help determine if a caregiver is active/inactive/on hold in the entire system (not specific to a legal entity).

Is Deactivated	Deactivated Reason	Status

Is Deactivated	Deactivated Reason	Status
1	SUSPENSION	On Hold
	LEAVE_OF_ABSENCE	On Hold
	DISABILITY_OR_WORKERS_COMP	On Hold
1	Any other reason other than the ones for On-hold	Inactive
0		Active

Caregiver Agreement Status:

In MDM, this is represented in the `Caregivers.Agreement` table as the Active field. This field is used to represent if the Caregiver is Active/Inactive for a specific legal entity. It is not always guaranteed `Caregivers.Agreement` that we will have termination dates. This is especially true for older data, but Termination date is now automatically filled when a Caregiver is deactivated. It used to be a manually entered field. There will be only one Active Agreement between a Caregiver and a specific legal entity in this table.

How to Determine CG Agreement Status for a Legal Entity

If Caregiver Status is Active or Onhold (derived from deactivated reasons listed above) => Caregiver will have Active = True in the `Caregivers.Agreement` table (unless the legal entity is Inactive).

If Caregiver Status is Inactive => Caregiver will have Active = False in the `Caregivers.Agreement` table.

If a legal entity is Inactive => related Caregiver will have Active = False in the Caregivers.Agreement table

Edge case – caregiver working for 2 franchises. How is this represented in Clearcare?

In an edge case scenario, Caregivers can work for 2 legal entities at the same time.

- In Clearcare, a caregiver working for 2 legal entities is represented as 2 caregivers with distinct caregiver id's
- In MDM,

- A caregiver working for 2 legal entities is represented as 2 caregivers in `[Caregivers].[Caregiver]` table.
- There will be an entry in the `[Caregivers].[Agreement]` table for each of the legal entities the caregiver works for.
- The caregiver can be `inactive` for one legal entity and can be `active` for the other legal entity.

Example:

Following caregivers work for legal entities JD Arnold Care LLC (593) and Hildenbrand Home Care, LLC (473)

first_name	Last_Name
Brianna	Lewis
Donna	Thomas
Dominque	Brown
Isaac	Means
Kristen	Stull

Example SQL

> SELECT a.* FROM Caregivers.Agreement A INNER JOIN Caregivers.Caregiver C ON A.CaregiverId = C.Id WHERE FirstName = 'Kristen' and LastName = 'Stull'

Should a caregiver-franchise relationship in the `[Caregivers].[Agreement]` table ever show an onhold status?

The answer to this question is No. A caregiver's agreement status with a legal entity can only be `Active` or `Inactive`.

A caregiver in MDM can have 3 statuses (Active, Inactive, Onhold) - this refer to the status of caregiver in the system.

Notes

- Caregiver will have only one active agreement with a specific legal entity.

- Caregiver can have active agreements with more than one legal entity.

- For Caregiver whose status is on hold, there could be agreements that are active.