Question 1

78 / 78 pts

For each of the following, match the term with the definition

Humans in the setting	Actors ▾
Actors' interpretation of Events	Evaluation ▾
Observable behavior by the Actors	Actions ▾
What is going on while the interaction is taking place	Setting ▾
Occurrences initiated by the system or some external source	Events ▾
Motivation of the Actors to perform some Action	Goal ▾
How the Actors will carry out their Goal	Plan ▾

Question 2

11 / 11 pts

Which of the following best describes a scenario?

○ What is going on while the user is interacting with the design

◉ Describes a typical interaction of a user with a design

○ A brief description of an event or a system

○ A text based on a hypothetical story used to help a person think through a complex problem or system

Question 3

11 / 11 pts

When is it appropriate to use a scenario in a design process?

○ When you need to wake up your design team with a "thought exercise"

○ When you are stuck and have no other option

○ When you don't have time for a more rigorous analysis

◉ Whenever you need to describe a system interaction from the user's perspective.