

ROBERT DYLAN OLIVO
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EDUCATION

The University of Texas at Austin	Bachelor of Science, Biology Minor: Business	August 2017 – Spring 2021
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WORK EXPERIENCE

Accenture – <i>Delivery Excellence and Innovations Summer Analyst</i> , Austin, TX	June 2018 – August 2018
<ul style="list-style-type: none">• Internship with an internal process in the company• Analyzed innovative ideas submitted from company employees and its contribution to the company• Communicate with all process areas to make sure an idea does not interfere with another	
H-E-B – <i>Cashier</i> ; Austin, TX <i>Grocery store</i>	December 2016 – June 2018
<ul style="list-style-type: none">• Provide outstanding customer service• Assist customers requests around the entire store• Volunteer events involved with the growing community around the store• Manage a great number of customers in a shift at a very busy store• Performed closing procedures for the store as well as prepare for the openers the next day	
Center for Community College and Student Engagement – <i>Student Technician</i> , Austin, TX	December 2018- Present
<ul style="list-style-type: none">• Packaging documents and taking calls from other organizations• Send and receive documents received from community colleges nationwide• Acquire and interpret results received from incoming documents	

EXTRACURRICULAR/LEADERSHIP

Delta Sigma Phi Fraternity – <i>Member</i>	Fall 2017 – Current
Longhorn Chi Alpha – <i>Member</i>	Fall 2017 – Fall 2018
TIP Scholars – <i>Member</i>	Fall 2017 – Spring 2018
<ul style="list-style-type: none">• Pre-Med organization• Mentorship between upperclassmen/lowerclassmen• Preparation for MCAT	
Hispanic Business Student Association – <i>Member</i>	Fall 2017 – Current
<ul style="list-style-type: none">• Provides internship opportunities• Attend biweekly meetings	
Delta Sigma Phi Fraternity – <i>Rush Committee/Chair</i>	Spring 2018/Fall 2018
<ul style="list-style-type: none">• Organize recruitment events• Deliver ideas to improve the recruitment process• Reach out to potential new members• Analyze the success of the recruitment of semester	
Delta Sigma Phi Fraternity – <i>Brotherhood Chair</i>	Spring 2019– Current
<ul style="list-style-type: none">• Plan events for member engagement• Coordinate intramural sports engagement	

ADDITIONAL INFORMATION

Skills: MS Word, PowerPoint, Excel (Familiarity with macros and pivot tables), Critical thinking, Delivery of quality customer service, public speaking (Novice), Organization

Languages: Native English Speaker

Interests: Gaming, Music, Technology, Texas Longhorns

Work Eligibility: Eligible to work in the U.S. with no restrictions