RACHAEL DOUGHERTY

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[Career Summary]

Experienced entry-level Full-Stack Developer seeking to apply current skills while expanding knowledge and experience.

Barista, *OCF*   3/2019-Present

Operations Assistant Store Manager, *Altar'D State*   10/2017-10/2018
Oversee FOH & BOH operations including cash & product flow at a high volume clothing retail store with an average of 20,000+ units. Recruit, hire, coach, and manage 20+ employees on operational processes, product knowledge, customer service, sales, & management to exceed KPI goals. Support execution of non-operational processes such as guest events and visual processes.

{{ ACCOMPLISHMENTS }}
Knoxville, TN (10/2017-7/2018) - Decreased Shrink 75% within the first 10 months of employment.
King of Prussia, PA, (8/2018-10/2018) - Cut yearly sales deficit by 50% in 2 months of employment.

Store Manager, *CitiFid-O*   2/2017-2/2018
Oversee the entirety of a low volume pet retail store with 5 employees including the operational, visual, and sales processes.

Jr. Web Developer/Tech Specialist, *Online Orders Now*   5/2015-8/2016
Developed online ordering systems & websites for over 500+ restaurants while managing their databases and providing technical support at a small start-up.

{{ ACCOMPLISHMENTS }}
Implemented Nissan One-to-One rewards program at Nissan Dealership
Improved Customer Satisfaction Index from lowest in district to highest within the first 3 months of employment

[Technical Skills]

HTML | CSS | Bootstrap | JavaScript | jQuery | React | Handle | Node | Express | MySQL | MongoDB | AJAX | Github | IBM Lotus | Adobe Frameworks | MS Office | Maple

[Education]

Certificate in Full-Stack Software Development, *UPenn*   7/2019
Bachelor of Arts in Mathematics, *University of South Florida*   5/2015

[Portfolio]

Website: https://rdougherty31.github.io/
Github: https://github.com/rdougherty31
Word Guess Game: https://rdougherty31.github.io/Word-Guess-Game/
Crystal Collector: https://rdougherty31.github.io/unit-4-game/
Giftastic: https://rdougherty31.github.io/GifTastic/
Steals For Deals (Group Collaboration): https://stark-ravine-73218.herokuapp.com/
Three Course Travel: https://threecoursetravel.com/