

# Ariel Rodriguez

New York, NY | (347) 608-3000 | [rdrigezariel@gmail.com](mailto:rdrigezariel@gmail.com)

**LinkedIn:** [@arielrdrigez](#) | **GitHub:** [@rdrigezariel](#)

<https://rdrigezariel.github.io/>

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## SKILLS SUMMARY

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Programming/Development: C#, Python, Go, SQL, HTML, CSS, JavaScript, RESTful, API, JSON

Frameworks/Libraries: ASP.NET Core, ASP.NET, Bootstrap, Node.js, Django, React JS, jQuery

Database: MySQL, Oracle, MSSQL, DynamoDB, PostgreSQL, SQLite

IDEs: Visual Studio, Visual Studio Code, PyCharm

Cloud: AWS

Version Control: GitHub, GitLab

Environment/Tools: Git, CLI, Linux

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## WORK EXPERIENCE

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Software Developer | Eagle Ten Management – New York, NY

Apr. 2019 – Present

- Project Management
- Frontend Development
- Backend Development
- Web Services
- Product Support

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Head of Network Management | Sentry Management Solutions – Bronx, NY

Feb. 2016 – Aug. 2021

- Project Management
- Product Support
- Customer Service
- Technical Support
- Compliance

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.NET Developer Intern | Prosper IT Consulting – Remote

Jul. 2021 – Jul. 2021

Attended daily stand-up meetings and worked on sprints as a team on a CMS for a Theater company. Worked with Visual Studio to create CRUD pages for a user to interact with a database. Utilized HTML and CSS languages to make interactive changes to the website.

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Python Developer Intern | Prosper IT Consulting – Remote

Jun. 2021 – Jun. 2021

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Attended daily stand-up meetings and worked on sprints as a team to develop a note taking application. Worked with PyCharm to create CRUD pages for a user to interact with a database. Utilized HTML and CSS languages to make interactive changes to the website while utilizing Django on the backend.

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General Manager | Elegante Transportation – Bronx, NY

Jan. 2013 – Jan. 2016

- Project Management
  - Team Lead
  - Customer Service
  - Technical Support
  - Payroll
  - Hiring
  - Training
  - Quality Assurance
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Billing Specialist | Elegante Transportation – Bronx, NY

Jan. 2012 – Jan. 2013

- Submit 1k+ claims daily
  - Demonstrate working knowledge of state and federal specific billing requirements to ensure proper processing
  - Contact doctors, medical facilities, and insurance companies to obtain missing information pertaining to billing and resolve all denied and unpaid claims in a timely manner
  - Expedite and maximize payment of insurance claims by contacting third party payers and patients.
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Dispatcher | New Elegante Car Service – Brooklyn, NY

Dec. 2010 – Jan. 2012

- Worked in a team of dispatchers to distribute trips to 500+ taxi drivers
  - Maintain communication via two-way radio with drivers
  - Analyzed and solved driver routing problems
  - Act on issues in a proactive, timely, and professional manor seeking 100% customer satisfaction
  - Working towards and mutually beneficial resolution always keeping in mind the needs of the organization
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Engineer Intern | ACE Mentor Program– New York, NY

Sep. 2009 – Dec. 2009

- Utilized AutoCAD to collaborate with an interdisciplinary team of sales, production, and engineering to accomplish project goals

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- Performing multiple cost-benefit analyses to gauge the profitability of the design improvements
  - Expedited electric jobs to prevent from negatively affecting company KPI
  - Analyzed electric service projects to find similar patterns in job delays, creating foundation for more effective change in the system

## EDUCATION AND TRAINING

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Software Developer Bootcamp | The Tech Academy – Portland, OR

Nov. 2020 – Sep. 2021

B.S. Electrical Engineering | The College of Staten Island – Staten Island, NY

Sep. 2010 – May. 2015

HS Diploma | Bronx Engineering and Technology Academy – Bronx, NY

Sep. 2006 – June. 2010