# **Raquel Dubin**

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#### **SUMMARY**

Dedicated Master of Library and Information Science (MLIS) student with a passion for accessibility. Over three years of experience improving access to information for patrons in Special Collections and Archives at California State University, Northridge (CSUN).

## **EDUCATION**

Master of Library and Information Science (MLIS) (In progress) Expected: May 2027

San Jose State University (SJSU), San Jose, CA Web Coordinator for User Experience Student Group

B.A., Psychology May 2021

California State University Northridge (CSUN), Northridge, CA GPA: 3.99; Copyeditor for the Northridge Review Spring 2021 Edition

## **SKILLS**

- Soft Skills: Accuracy, Organization, Creativity, and Collaboration
- Library Technology: ArchivesSpace, Archon, Ex Libris Alma
- Web Design/Coding: User Experience (UX) Design, Figma, HTML/CSS, SEO, Python

## **EXPERIENCE**

**Volunteer**, Greater Los Angeles Zoo Association, Los Angeles, CA Aug 2022-Present

- Guiding patrons at the Los Angeles Zoo, ensuring a positive and enriching experience for all
- Maintaining accurate membership records using nonprofit database (Raiser's Edge)
- Conducting observational research for animal well-being studies

**Library Student Assistant**, CSUN University Library, Northridge, CA Aug 2017- May 2021

- Collaborated with archivists to improve access to information for patrons
- Processed rare and fragile collections based on guidelines, actively communicating with archivists to address any identified issues
- Enhanced accessibility of collections by transcribing, adding metadata, and improving searchability on Online Archive of California and CONTENTdm; selected to proofread finding aids due to reputation for accuracy
- Optimized workflow for data entry on ArchivesSpace, contributing to efficiency of team

## **CERTIFICATIONS**

Copyright for Educators and Librarians, Coursera

Oct 2022

Credential URL: https://www.coursera.org/account/accomplishments/certificate/4HD2WX7JSQC7

UX Design, Coursera Oct 2021

Credential URL: https://www.coursera.org/account/accomplishments/certificate/LNFEEZLAXRC5