

Lucas Romero

Business Systems Analyst

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Professional Summary

Business Systems Analyst with 6 years of experience bridging business needs with technology solutions.

Skilled in requirement elicitation, system integration, process improvement, and stakeholder engagement.

Skills

Business Process Modeling, Requirement Analysis, SQL, Agile & Scrum, User Story Creation, UAT Support, JIRA, System Integration, Wireframes/Mockups, Data Mapping, Gap Analysis

Experience

Business Systems Analyst - OptiCore Technologies (2020 - Present)

- Led system upgrade initiatives and created end-to-end documentation.
- Gathered requirements through workshops and stakeholder interviews.
- Analyzed system dependencies and coordinated UAT with cross-functional teams.

Systems Analyst - DataLink Group (2017 - 2020)

- Designed workflows and documented integration specs for ERP tools.
- Created SQL reports and dashboards to visualize operational KPIs.

Education

B.S. in Business Information Systems, University of Illinois Chicago, 2016