

Bianca Lee

Junior Systems Administrator

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Professional Summary

Junior Systems Administrator with 2 years of experience supporting system installations, account management, and network troubleshooting in Windows and Linux environments. Familiar with scripting and basic automation.

Skills

Windows/Linux OS, Active Directory, User & Group Management, Basic Networking, System Monitoring, Patch Management, Scripting (PowerShell, Bash), Helpdesk Support, DNS/DHCP, Ticketing Systems

Experience

Systems Administrator - NetWave Technologies (2023 - Present)

- Provisioned user accounts and managed permissions using AD and Group Policy.
- Performed server health checks and basic troubleshooting.
- Responded to Tier-1 tickets and tracked issues in ServiceNow.

IT Support Intern - ByteWorks Inc. (2022 - 2023)

- Assisted in configuring desktops and resolving login/network issues.
- Supported team during patching and security updates.

Education

B.S. in Information Technology, Georgia State University, 2022