#### **Return Period:**

Refunds for physical goods require a return within 30 days.

To be eligible for a return, your item must be unused, in the same condition as when you received it, and in its original packaging.

#### Refunds:

Upon receiving your returned item, we will inspect it and notify you via email if your refund is approved.

If approved, your refund will be processed, and a credit will automatically be applied to your original method of payment within 30 business days.

We only offer refunds for regular-priced items. Sale items are non-refundable.

## **Exchanges:**

We are happy to exchange an item if it is defective or damaged.

To initiate an exchange, please contact us at support@acme.com or 307-555-1234.

# **Return Shipping:**

You are responsible for the cost of returning your item(s).

Shipping costs for returning items are non-refundable.

If you are returning a product for a refund, we recommend using a trackable shipping method to ensure the safe return of your item.

## **Exceptions:**

The following items are not eligible for return or exchange:

Digital products are not eligible for refunds once downloaded.

Items marked as "final sale"

### **Contact Us:**

If you have any questions about our return and refund policy, please contact us at: <a href="mailto:support@acme.com">support@acme.com</a> or 307-555-1234.

## Legal Compliance:

This policy is in compliance with California law and applicable consumer protection regulations.

We reserve the right to amend this policy at any time.