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**EDUCATION**

* **Master of Technology (MTech-Communication Engineering)** from Vellore Institute of Technology (VIT), Tamilnadu, India.
* **Bachelor of Engineering (BE - ECE)** from Anna university (Ganadipathy Tulsis Engineering College), Tamilnadu, India

**PROFESSIONAL SUMMARY**

* **14+ years of IT experience** in **Banking, Insurance, and Retail domains**
* Employed with **Tata Consultancy Services (TCS)** since 2009
* Hands-on experience with leading clients such as **Transamerica (USA), Morgan Stanley (USA)**, and **Barclays International (UK)**

**CORE COMPETENCIES**

* Application design, development, and support across all **SDLC phases**
* Strong in **impact analysis, requirement gathering, high/low-level design**, and architectural discussions
* Experience leading **database migration**, performance tuning, and root cause analysis
* Skilled in monitoring tools: **AppDynamics, ELK, Splunk, Dynatrace, Autosys**
* Adept in **SQL optimization**, complex queries, and **QlikSense** reporting
* Experience with **Unix/Linux**, file systems, and shell scripting
* Exposure to **ODI, ServiceNow, JIRA**, and capacity performance monitoring

**TECHNICAL SKILLS**

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| --- | --- |
| **Languages** | SQL, PL/SQL, Python, Shell Scripting, Java |
| **Databases** | MS SQL Server, Oracle, Sybase, Cassandra |
| **Tools** | QlikSense, ODI, Splunk, AppDynamics, Dynatrace, Gomez, JIRA, ServiceNow |
| **Platforms** | Unix, Linux, Solaris, Windows |
| **Domains** | Banking & Financial Services, Insurance |

**AWARD DETAILS**

* **Star of the Month** (3 times)
* **Contextual Master Award** for key achievements
* **Beyond Performance Award** (5 times)
* **On-the-Spot Award** (3 times)
* **Best Team Award**

**PROFESSIONAL EXPERIENCE**

**Client -Diligenta, UK (June 2022 – Present)**

**Role**: Technical Lead

* Led **AppDynamics migration** from on-prem to SaaS (Cloud)
* Implemented monitoring solutions using **AppDynamics** and **ELK**
* Collaborated with multiple teams (network, proxy, vendors) for agent deployment, certification, and issue resolution

**Tools**: AppDynamics, ELK, Arcon PAM

**Client -Transamerica, USA (Apr 2019 – May 2022)**

**Role**: Technical Lead

* Directed **database migration** for Life, Annuity, and Health insurance systems
* Used **ODI, SQL Developer** for data profiling, reconciliation, and error resolution
* Built reports using **QlikSense**; coordinated with BA and Testing teams

**Tech Stack**: PL/SQL, UNIX Shell Scripting, SPLUNK | **Database**: MS SQL

**Client -Barclays International, UK (Aug 2015 – Apr 2019)**

**Role**: Technical Lead

* Developed dashboards using **Splunk**, fixed Unix file-level bugs
* Supported **AEM, SOLR, Hybris servers**
* Client interaction for weekly project reviews and performance issue analysis

**Tech Stack**: PL/SQL, UNIX, Splunk, Gomez, Platman | **Database**: MS SQL

**Client -Morgan Stanley, USA (Dec 2009 – Aug 2015)**

**Role**: Programmer

* Built a centralized **self-monitoring tool** for server and application alerts
* Developed alert automation using **Autosys, MQ, Perl, Java**
* Managed performance monitoring across multiple platforms

**Tech Stack**: PL/SQL, UNIX, Perl, Java, Autosys, MQ  
**Database**: MS SQL, Sybase, Cassandra