

Delegating Authority vs. Tasks

Gives the delegate the power to lead others

Gives the delegate superiority over other employees

Makes the delegate assign responsibilities to other employees

Shifts respons -ibility to another person

Requires the delegate to perform a task

Puts the delegate in a position of inferiority

Makes the delegate accountable for the task

Program Objectives (1 of 3)

- Understand the benefits of delegation.
- ★ Define delegation and identify its benefits and uses.
- Explain the basic methods involved in successful delegation.
- Explore the methods and techniques of delegation.
- Explain how to overcome resistance to a delegated task.

Program Objectives (2 of 3)

- Use two-way communication to improve the level of understanding.
- Recognize the steps toward and skills needed for effective delegation.
- Learn the key steps in the control process.
- ★ Explain how to utilize recognition, rewards, and sanctions.

Program Objectives (3 of 3)

- ★ Identify your own strengths and limitations in the process.
- ★ Form a plan of action to increase your use of delegation and the success of the task you delegate.
- Practice delegating new tasks.

Another Definition

★ Delegation is the entrusting of authority, power and responsibility to another.

Successful Delegation

- * Makes work easier.
- * Improves efficiency.
- Increases employee effectiveness.
- ★ Develops employees.
- ★ Ensures that the right people do the right jobs.

Employee Training

Cross Training Makes Employees More

- * Promotable.
- * Skilled.
- * Aware.
- * Valuable.

Review The Six Steps

1. Determine what to delegate.



2. Assess what skills are needed.



3. Define the task.



6.
Appropriately reward success.



5. Check progress.



4. Supply authority and support



Is Clarity Essential?

- * Authority.
- * Responsibility.
- * Accountability.











Download "Delegation" PowerPoint presentation at ReadySetPresent.com

152 slides include: 12 do's and don't's, 12 points on benefits of delegation to managers and employees, the differences between delegating authority and tasks, five stages of delegation, 9 points on when to delegate and when not to delegate, 5 benefits of successful delegation, 7 points on the barriers to delegating, micromanagement, 5 reasons to delegate, a slide comparing mission and administrative work, 7 points on common objections, 5 points on misunderstandings, 4 tasks that can be delegated, 2 tasks that cannot be delegated, 3 tasks for the delegator, 3 categories of duties, 3 ways to analyze a situation, 13 questions to ask yourself before delegating, 14 points on effective delegation checklists, 5 points on checkpoints, 6 steps to effective delegation, 9 points on delegation opportunities, 7 points on crisis delegation, 8 points on benefits, 6 points on a model for realistic expectations, 5 points on flexibility, 10 points on delegating to different ranks, 9 points on benefits and payoffs, 6 points on delegation options, 4 points on selection considerations, 7 points on 5 communication ingredients, 8 points on completion checklists, 16 points on action steps, how to's and much more.

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