8-18-20

I'd like to help get the Install Ticket finished today & make more progress on the Dispatch ticket. Please call me or text me with any questions! I'll gladly help however I can! 254-979-2000. I’ll be in around 1 and we can start tackling it again.

- We need to get the Calendar drop down functional

-I need to add more stuff to the additional features. I will get that list from Chasity and help with that when I get in. In the meantime, she wants the names of the routers removed, since they don't know what inventory the tech brings. She wants it to say "free router" or "paid router $6.99".

-When I changed the install options to the selection boxes (which I need to change again), it took away the accordion box functionality for additional features. Can you look into what I could have screwed up?

-HUBB customers have specific pricing different than the typical plans we offer. I think adding another accordion box titled "HUBB Plans", with a drop down list of the plans and their specific prices will be easier. I will get this list from Chasity.

-Chasity suggested that instead of having so many checkboxes for the several different install options, have the typical ones. $100/1yr, $250/M2M, $200 Tower Climb. Then to have a box where the agent can enter the discount amount (like what we have with the plans) and it will deduct whatever amount from the install is needed.

-With the discount boxes for both the install options and plans, I need a separate box to type discount reason.

i.e. 1 year contract is selected. Agent goes to discount box types in $25. Install amount changes to reflect $75.

Next to that discount box where you type in the amount, there needs to be a reason for the agent to notate why.

-Similar for Plan selection. Discount box, type amount, automatically deducts amount, box to type in why they applied the discount

-Chasity wants bullet points for the expectations set, with a box for the agent to type their initials.

-Customer is aware of autopay?

-Customer is aware that first months bill, install, and any additional equipment are due at the time of successful install? (small box) agent initials