

The company wants to develop a model that will assist in judging people's emotions about brands and products using Tweets on Apple and Google products.

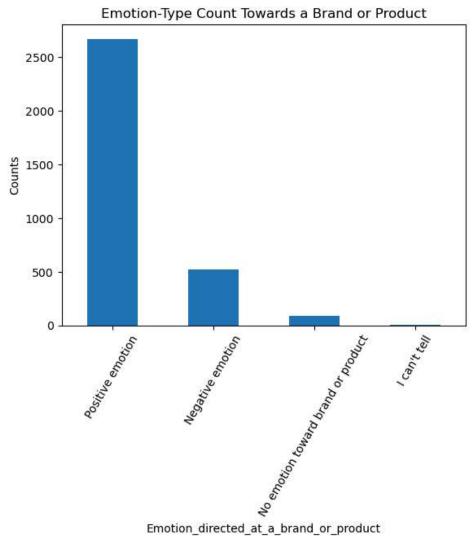
## **Business Aim**

To build a model that judges customer's emotions on brands and products using their sentiments

## **Business Objectives**

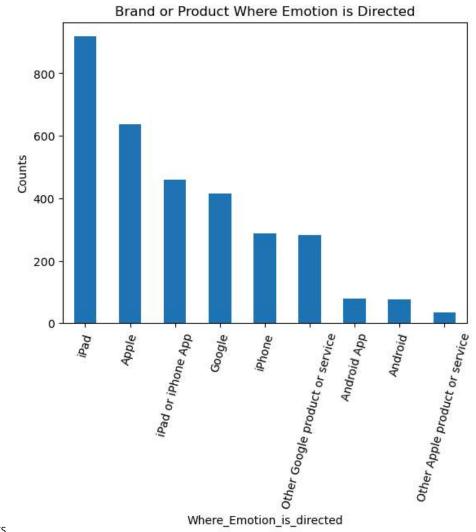
- 1. To find out the overall sentiments on Apple and Google products
- 2. To identify the products with the most positive and negative sentiments
- 3. To establish how the negative sentiments would be improved Data Understanding Data was viewed and cleaned

The data was prepared by importing various python libraries along with various visualization to further explore



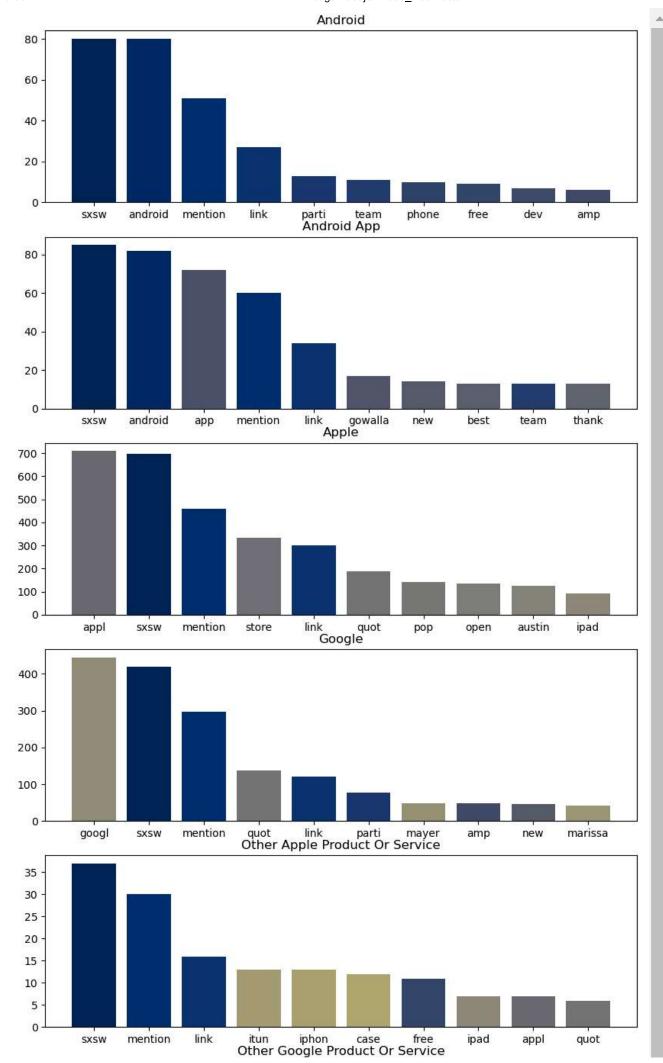
and understand the data.

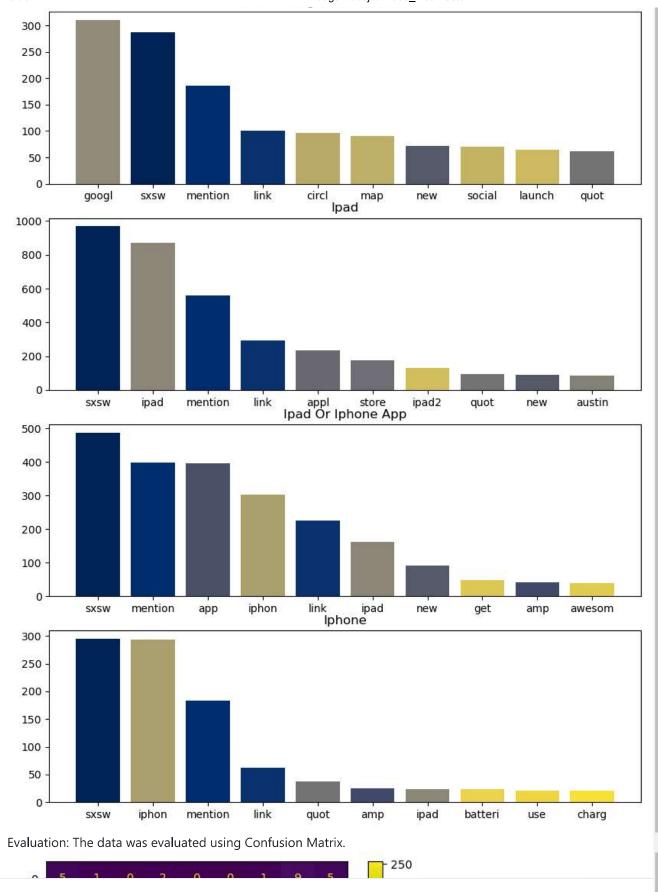
Modeling: A classification model was used on the data set to predict the where emotions were directed by the



Tweets were identified in the Tweets

The unique words





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