Reagan Ives

El Dorado Hills, CA | (916)-280-8941 | [reagan.ives@protonmail.com](mailto:reagan.ives@protonmail.com) | reaganives.io

*Willing to Relocate*

**WORK EXPERIENCE**

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**American River Home Care** (*Private Contract*)

Sacramento, CA Feb. 2024 – present

*Backend Developer (Node.js) & Project Manager*

* Created, operating, and managing a backend server to pull data from company sources and integrate it with Twilio API.
* Securing and handling sensitive medical information in accordance with legal structure and protocols.
* Server allows patients to receive automated appointment reminders and information regarding additional care.

**Snooks Candies**

Folsom, CA Aug. 2022 – July 2024

*Product & Production Manager*

* Managed entire development process of Snooks’ products from planning through to sales and analysis
* Handle administrative duties such as record-keeping, reporting, and maintaining documentation related to staff, finances, and operations.
* Train staff in guest interfacing and operations to achieve company standards.

**Nugget Markets**

El Dorado Hills, CA Feb. 2020 – July 2021

*Lead Baker*

* Oversaw all bread and pastry production while organizing guest information to ensure that all orders placed were fulfilled with diligence and satisfaction.
* Managed the daily shipment process of incoming and outgoing products and relayed important data throughout the company’s managing system.
* Recipient of five corporate awards in recognition of outstanding performance, highlighting my dedication to innovation, quality, and guest satisfaction.

**Staybridge Suites**

Folsom, CA and Chandler, AZ Oct. 2017 – July 2018

*Front Desk Supervisor*

* Reconciled accounts, verified charges, and prepared reports detailing revenue, occupancy rates, and any discrepancies.
* Organized communication between all hotel departments and managed booking rates for guests of our corporate partners.
* Routinely updated important data and guest information, ensuring all departments were up to speed with any necessary changes or accommodations.

**EDUCATION**

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**San Diego Miramar College** *(UC Program)* **| 4.0 GPA** *(Transcripts Avail. Upon Request)*

**Skills**: AWS, HTML5, CSS, Tailwind CSS, Javascript, Typescript, Mongodb, Express.js, React.js, Node.js, Node.js Middleware, Encryption, Legal Data Compliance, Error Handling, Automation, Web APIs, Microsoft Excel, Strategic Planning, Account Management, Sales & Distro, Copywriting, Supply Chain Management, Financial Report Preparation, Product Management

**Languages**: English, French