## Adam Matthew Steinberger

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#### **SUMMARY**

Staff Software Engineer and AI Solutions Architect with 12+ years of experience designing secure, scalable systems across AI, enterprise automation, and financial technology. I specialize in end-to-end solution delivery: from process engineering and requirements analysis to architectural design, implementation, and team enablement. My expertise includes building custom Retrieval-Augmented Generation (RAG) systems using self-hosted or cloud-based LLMs, designing event-driven microservices architectures, and creating production-ready platforms that integrate AI with enterprise systems like Azure Service Bus, Microsoft Graph, and third-party APIs. I excel at transforming complex business problems into documented, executable solutions that empower junior and mid-level teams to deliver independently. With deep technical foundations in Python, JavaScript, .NET, Docker, and cloud infrastructure (Azure/AWS), I deliver modular, turnkey systems optimized for automation, scalability, and long-term maintainability.

#### SUMMARY OF SKILLS

AI & ML Tools: Languages & Frameworks: Databases & Data: Cloud & Infrastructure: Integration & Automation: Methodologies & Soft Skills: Privacy & Tooling: RAG Architecture, Vector Databases, LLM Orchestration, ChatGPT, Claude, Prompt/Context Engineering, Al Agents Python, JavaScript, C#, NestJS, Flask, .NET WebAPI, React, Next.js
PostgreSQL, Snowflake, SQL Server, FAISS, Vector Stores

Azure (Service Bus, Functions, Storage), AWS, Docker, Ubuntu Server, CI/CD Pipelines, Microservices Architecture Microsoft Graph API, REST/gRPC APIs, Webhooks, Job Schedulers, ETL Pipelines

**Process Engineering, Solutions Architecture, Technical Documentation,** Agile/Scrum, Consulting, Team Enablement Proton, Ubuntu, GrapheneOS, System76, Warp, Claude Code

#### PROFESSIONAL EXPERIENCE

# Adam Matthew Steinberger LLC Staff Software Engineer

Greenville, SC 03/2025-Present

AI Payroll Processor (GPT-5) – Enterprise Client

- Led complete **project discovery and redesign** for an automated payroll processing system, transforming initial requirements into a **production-ready architecture** within **45 days**.
- Applied process engineering methodologies to diagnose client pain points, analyze existing workflows, and deliver a fully documented solution including executive summary, architectural design, and technical specifications.
- Designed an **Azure-based microservices architecture** using **Service Bus**, **RAG**, and **Onion Architecture** patterns to automate end-to-end payroll processing from document ingestion to ADP API integration.
- Built a Retrieval-Augmented Generation (RAG) pipeline that scans Outlook and SharePoint data, stores it in a vector database, and uses LLM-driven commands to generate payroll data via Excel automation and Microsoft Graph API.
- Implemented **multiple human-in-the-loop** (HITL) checkpoints and **LLM-powered anomaly detection** to ensure data accuracy and compliance throughout the payroll workflow.
- Provisioned **Azure cloud resources**, created **boilerplate repositories**, and documented all **permissions**, **keys**, and **resource requirements** for seamless team onboarding.
- Decomposed the entire project into a **comprehensive JIRA Scrum board** (Epics, Features, User Stories), enabling **junior developers** to execute independently with minimal oversight.
- Delivered a **turnkey solution** designed for handoff, empowering client teams to build and maintain the system cost-effectively without ongoing senior-level dependency.

Local AI Infrastructure & Self-Hosted RAG Chatbot (Mistral-7B) – Non-Profit Client

- Built a Retrieval-Augmented Generation (RAG) system using self-hosted Mistral-7B and FAISS for vector search, enabling privacy-first, context-aware chatbots.
- Created an **OpenAI-compatible API** using **vLLM** connected to the custom RAG pipeline, allowing seamless integration with additional AI tools and client applications.
- Set up observability with Grafana and Prometheus to monitor token throughput, latency, and resource usage
  across distributed AI services.
- Designed a containerized microservices architecture using **Docker** and **CI/CD** pipelines, deployed across **Netlify** and a **bare-metal server** for scalable, modular infrastructure.
- Implemented **real-time chat** via **OpenWebUI** and orchestrated **backend automation** using **n8n** to support agent workflows and scheduled tasks.

Custom Cloud-Based RAG Chatbot (Gemini) – Sales Agency Client

- Built a separate Retrieval-Augmented Generation (RAG) system using a cloud-hosted GPT and JSON-based document storage, an instruction-alignment layer, and an integrated API-driven web search module.
- Developed a **professional**, **responsive web interface** with clean UX and modern styling to ensure a visually engaging user experience.
- Optimized content, metadata, and chatbot behavior specifically for sales and engagement use cases, including custom instructions and SEO targeting for chatbot services.

<u>Lima One Capital</u> Greenville, SC Senior Software Engineer 05/2023-02/2025

- Architected and delivered an **enterprise software suite** using **NestJS microservices** (gRPC, REST) with **PostgreSQL**, migrating legacy **Mulesoft APIs** and improving system efficiency.
- Led full-stack development for a mortgage broker platform using .NET and ReactJS, including credit report integration and
  pricing engine APIs.
- Built multiple **ETL pipelines** and **API integrations** connecting **HubSpot**, **SharePoint**, **Snowflake**, **Salesforce**, and third-party data providers for automated data flow across enterprise systems.
- Developed Snow Portal, a custom job scheduling system for Snowflake as an Alteryx alternative, and implemented automated HR-to-ITSM workflows.
- Prototyped modern UI initiatives and explored DBT for version-controlled data transformations.

#### **EARLY CAREER**

Transcat, Inc. – Senior Software Engineer (04/2022-01/2023)

• Led team delivering .NET Web APIs and React app for lab equipment calibration; integrated internal systems and enhanced Magento-based e-commerce platform.

**LeaseTrack, Inc.** – Senior Software Engineer (06/2021-04/2022)

• Built Python + AWS Textract ML tools for insurance document parsing; developed Java Spring Boot annotation system for ML training workflows.

Akmazio LLC - Senior Software Engineer (05/2020-05/2021)

• Led Agile development for mobile networking platform; built C#/.NET backend with MS SQL, deployed to DigitalOcean.

Bestpass, Inc. - Software Engineer (09/2019-04/2020)

• Delivered toll billing system using C# MVC and Knockout.js; introduced automated unit testing for legacy codebase.

New York State Insurance Fund – Software Engineer (03/2015-08/2019)

• Migrated legacy systems (VB6 to C# MVC), refactored Oracle EDI integrations, mentored junior developers, and standardized engineering processes.

Town & Country Computer Services – Junior Software Engineer (07/2013-03/2015)

• Built C# ASP.NET web applications for insurance quoting, rating, and reporting systems.

### **EDUCATION & CERTIFICATES**

Bachelor of Arts in Computer Science, Skidmore College, Saratoga Springs, NY (Graduated: 2012) Certified ScrumMaster, ScrumAlliance (Awarded: 2021)