

# Eva Mayer

## Data Analyst

### CONTACT

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### EDUCATION

#### Hyper Island

2022 - 2024

Data Analyst

#### Edinburgh Napier University

PgDip in Business Information  
Technology

#### Budapest Business School

BSc in Economics

### CERTIFICATIONS

#### PL-300 Power BI Data Analyst Associate

Feb 2024

#### DP-900 Azure Data Fundamentals

Dec 2023

### SKILLS

#### Communication

liaising with developers, providing  
customer support, negotiating contracts  
with suppliers

#### Attention to detail

detecting defects in software, processing  
requests accurately

#### Leadership

training new members of staff, managing  
small teams

#### Technical

Excel, SQL, JIRA, Python, Power BI

### ABOUT ME

Returning to the job market after a career break to re-train as a data analyst, I am now seeking a new opportunity to leverage my analytical, problem-solving, and communication skills. I bring years of experience as a quality assurance tester, along with a background in operational roles within the tech and travel industries.

### WORK EXPERIENCE

#### Capgemini, Data & Insights

Stockholm, Sweden

##### Data Engineer Intern

Sep 2023 - Mar 2024

- **Power BI Development:** Developed a Power BI report for the Corporate Functions department
- **Professional Development:** Studied for industry certifications

#### Paradox Interactive AB

Stockholm, Sweden

##### Embedded Quality Assurance Tester

2017 - 2022

- **Game Quality Assurance:** Ensured the quality and reliability of the Stellaris computer game by reporting defects and providing feedback to game designers and developers on game features and mechanics
- **Agile Testing Implementation:** Played a vital role in establishing agile testing best-practices in a cross-functional team

#### Maven Network

Edinburgh, Scotland

##### Operations Manager

2013 - 2016

- **Operations Coordination:** Coordinated the day-to-day operations of a small telecoms company
- **Multi-departmental Management:** Handled various tasks, such as accounting, HR and customer service
- **Business Development:** Focused on customer retention, supplier relationships and hiring new talent to scale up the business

#### JAC Travel

Edinburgh, Scotland

##### FIT Assistant Manager and Customer Delivery Manager

2011 - 2013

- **Department Operations:** Coordinated the operations of the Offline FIT Department
- **Client Portfolio Management:** Ensured the retention of a portfolio of clients and delivery on financial targets, recruited and mentored new staff, monitored team and individual performance

##### FIT Operations Executive

2008 - 2011

- **Travel Operations:** Processed bookings and requests from global travel partners, created travel itineraries, contracted and reserved accommodation and other travel services