

Eva Mayer

Data Analyst

CONTACT

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EDUCATION

Hyper Island

2022 - 2024

Data Analyst

Edinburgh Napier University

PgDip in Business Information
Technology

Budapest Business School

BSc in Economics

CERTIFICATIONS

PL-300 Power BI Data Analyst Associate

Feb 2024

DP-900 Azure Data Fundamentals

Dec 2023

SKILLS

Communication

liaising with developers, providing
customer support, negotiating contracts
with suppliers

Attention to detail

detecting defects in software, processing
requests accurately

Leadership

training new members of staff, managing
small teams

Technical

Excel, SQL, JIRA, Python, Power BI

ABOUT ME

Returning to the job market after a career break to re-train as a data analyst, I am now seeking a new opportunity to leverage my analytical, problem-solving, and communication skills. I bring years of experience as a quality assurance tester, along with a background in operational roles within the tech and travel industries.

WORK EXPERIENCE

Stockholm, Sweden

Data Engineer Intern

Sep 2023 - Mar 2024

- Power BI Development:** Developed a Power BI report for the Corporate Functions department
- Professional Development:** Studied for industry certifications

Stockholm, Sweden

Embedded Quality Assurance Tester

2017 - 2022

- Game Quality Assurance:** Ensured the quality and reliability of the Stellaris computer game by reporting defects and providing feedback to game designers and developers on game features and mechanics
- Agile Testing Implementation:** Played a vital role in establishing agile testing best-practices in a cross-functional team

Edinburgh, Scotland

Operations Manager

2013 - 2016

- Operations Coordination:** Coordinated the day-to-day operations of a small telecoms company
- Multi-departmental Management:** Handled various tasks, such as accounting, HR and customer service
- Business Development:** Focused on customer retention, supplier relationships and hiring new talent to scale up the business

Edinburgh, Scotland

FIT Assistant Manager and Customer Delivery Manager

2011 - 2013

- Department Operations:** Coordinated the operations of the Offline FIT Department
- Client Portfolio Management:** Ensured the retention of a portfolio of clients and delivery on financial targets, recruited and mentored new staff, monitored team and individual performance

FIT Operations Executive

2008 - 2011

- **Travel Operations:** Processed bookings and requests from global travel partners, created travel itineraries, contracted and reserved accommodation and other travel services