# Eva Mayer

## **CONTACT**

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## **EDUCATION**

Hyper Island Data Analyst 2022 - 2024

Edinburgh Napier University PgDip in Business Information Technology

Budapest Business School BSc in Economics

## CERTIFICATIONS

PL-300 Power BI Data Analyst Associate Feb 2024

DP-900 Azure Data Fundamentals
Dec 2023

## **SKILLS**

#### **Communication:**

liaising with developers, providing customer support, negotiating contracts with suppliers

#### Attention to detail:

detecting defects in software, processing requests accurately

#### Leadership:

training new members of staff, managing small teams

#### **Technical**:

Excel, SQL, JIRA, Python, Power BI

## **PROFILE**

Returning to the job market after a career break to re-train as a data analyst, I am now seeking a new opportunity to leverage my analytical, problem-solving, and communication skills. I bring years of experience as a quality assurance tester, along with a background in operational roles within the tech and travel industries.

## **WORK EXPERIENCE**

## Capgemini, Data & Insights

Stockholm, Sweden

Data Engineer Intern

Sep 2023 - Mar 2024

- Developed a Power BI report for the Corporate Functions department
- Studied for industry certifications

#### Paradox Interactive

Stockholm, Sweden

Embedded Quality Assurance Tester

2017 - 2022

- Ensured the quality and reliability of the Stellaris computer game by reporting defects and providing feedback to game designers and developers on game features and mechanics
- Played a vital role in establishing agile testing best-practices in a cross-functional team

#### Maven Network

Edinburgh, Scotland

Operations Manager

2013 - 2016

- Coordinated the day-to-day operations of a small telecoms company
- Handled various tasks, such as accounting, HR and customer service
- Focused on customer retention, supplier relationships and hiring new talent to scale up the business

#### JAC Travel

Edinburgh, Scotland

FIT Assistant Manager and Customer Delivery Manager 20

2011 - 2013

- Coordinated the operations of the Offline FIT Department
- Ensured the retention of a portfolio of clients and delivery on financial targets, recruited and mentored new staff, monitored team and individual performance

#### **FIT Operations Executive**

2008 - 2011

 Processed bookings and requests from global travel partners, created travel itineraries, contracted and reserved accommodation and other travel services