CHRISTIAN SEATON

chrisseaton5@gmail.com

3524607758

Tampa, FL 33606

PROFESSIONAL SUMMARY

I am a focused Information Security and Technology Computer Technician with entry level experience. Offering excellent organizational skills in Computer Security and hardware, set up, and operation. Organized and dependable candidate successful at managing multiple priorities with a positive attitude, possessing willingness to take on added responsibilities to meet team goals.

SKILLS

- Skilled in Maintenance and Organization
- Critical Thinking
- CCTV Systems
- Equipment Testing
- · Active Listening
- Strong Verbal and Written Communication
- Proper Equipment Usage
- Maintaining Clean Work Areas
- Mobile Device Management
- Virtualization Technologies
- · Performance Optimization

EDUCATION

University of South Florida
Tampa, FL • Expected in 05/2025

Bachelor of Arts: Information Science

Lake Sumter State College Clermont, FL • 05/2023

Associate of Arts: General Education

East Ridge High School Clermont, FL • 05/2021

High School Diploma

WORK HISTORY

Lake Sumter State College, South Lake Campus - Information Technology Helpdesk

Clermont, FL • 01/2023 - 06/2023

- Improved client satisfaction by implementing customized IT solutions tailored to their specific needs.
- Streamlined business processes for increased efficiency through the integration of advanced technological systems.
- Reduced system downtime, proactively monitoring and maintaining network infrastructure to ensure optimal performance.
- Enabled seamless workflow transitions by conducting thorough user training on newly implemented software systems.
- Enhanced event experiences by setting up and operating audiovisual equipment for various venues.
- Streamlined troubleshooting processes for technical issues, ensuring minimal downtime during events.

Walmart - Online Personal Shopper Clermont, FL • 04/2022 - 01/2023

- Enhanced customer satisfaction by providing personalized shopping recommendations based on individual preferences and needs.
- Streamlined order processing, accurately selecting items and ensuring timely delivery to clients.
- Collaborated with fellow personal shoppers to exchange insights and best practices for maximizing client satisfaction.