CHRISTIAN SEATON

⊙ Tampa, FL, USA ✉ chrisseaton5@gmail.com ☐ 3524607758

SUMMARY

Highly focused and detail-oriented Information Technology Technician with entry-level experience in computer security, hardware, and help desk support.
- Proven ability to manage multiple tasks efficiently while maintaining a positive attitude and a commitment to team goals.
- Eager to contribute strong organizational and technical skills to a growing organization.

EXPERIENCE

Valet Attendant
Evolution Parking & Guest Services   **October 2024 - Present, Tampa, FL**
· Provided exceptional customer service by warmly greeting guests, assisting with vehicle drop-off and retrieval, and addressing inquiries with professionalism and courtesy.
· Managed a high volume of vehicles during peak hours, ensuring smooth traffic flow and minimizing wait times for guests.
· Demonstrated responsibility and trustworthiness by securely handling guest vehicles and keys.

Bellman
Bluegreen Vacations   **June 2024 - August 2024, Orlando, FL**
· Managed high volumes of luggage during peak check-in/check-out times without any incidents or delays
· Maintained a professional appearance and demeanor at all times, representing the hotel in a positive manner
· Efficiently handled guest requests such as delivering extra amenities or arranging transportation services.

Unemployed Student
While Attending College at USF   **June 2023 - June 2024, Tampa, FL**

Information Technology Helpdesk
Lake-Sumter State College   **January 2023 - June 2023, Clermont, FL**
· Improved client satisfaction by implementing customized IT solutions tailored to their specific needs.
· Streamlined business processes for increased efficiency through the integration of advanced technological systems.
· Reduced system downtime, proactively monitoring and maintaining network infrastructure to ensure optimal performance.
· Enabled seamless workflow transitions by conducting thorough user training on newly implemented software systems.
· Streamlined troubleshooting processes for technical issues, ensuring minimal downtime during events.
· Received numerous mentions and management outings for outstanding performance.

EDUCATION

Bachelor of Arts in Information Science
University of South Florida · Tampa, FL · 2025 · 3.3

Associate of Arts in General
Lake-Sumter State College · Clermont, FL · May 2023 · 3.1

CERTIFICATIONS

Driver's License

SKILLS

Proper Equipment Usage
Mobile Device Management
Skilled in Maintenance and Organization
Maintaining Clean Work Areas

Help Desk
Information Security

Strong Verbal and Written Communication (3 years)
Critical Thinking (3 years)
Equipment Testing