

CHRISTIAN SEATON

INFORMATION SECURITY ASSOCIATE

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OBJECTIVE

Detail-oriented IT Associate with foundational experience in data analysis, information security, and help desk support. Demonstrates strong analytical thinking, customer service, and problem-solving abilities. Adept at troubleshooting technical issues and working collaboratively to meet organizational goals. Eager to contribute to data-driven decision-making in a fast-paced environment.

EXPERIENCE

January 2023 – June 2023

IT/AV Help Desk – Lake-Sumter State College, Clermont FL

- Delivered tier-1 technical support across campus, troubleshooting network issues and assisting with system maintenance.
- Reduced downtime by proactively monitoring infrastructure and resolving issues swiftly.
- Earned consistent praise from supervisors for initiative, reliability, and high performance.

October 2024 - Current

Valet Attendant – Evolution Parking & Guest Services, Tampa FL

- Delivered exceptional customer service in a high-volume environment; assisted with vehicle logistics and guest inquiries.
- Maintained accountability for guest vehicle security and managed keys with precision.

CERTIFICATIONS

- (CompTIA Network+ In Progress)

EDUCATION

University of South Florida
Tampa, FL – May 2025

Bachelor of Science in Information Science

Concentration in Information
Security

GPA: 3.35

Spring 2025 Dean's List

Relevant Coursework:

Information Security, Ethical
Hacking, Database
Concepts, Interaction Design,
Computer Security Policies

KEY SKILLS

- WINDOWS OS
- HELP DESK SUPPORT
- CUSTOMER SERVICE &
COMMUNICATION
- DATA ENTRY
- ADAPTABILITY
- ATTENTION-TO-DETAIL
- REPORT WRITING