

CHRISTIAN SEATON

Tampa, FL 33613

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I am a focused Information Security and Technology Computer

Technician with entry level experience. Offering excellent organizational skills in Computer Security and hardware, set up, and operation with great attention to detail. Organized and dependable candidate successful at managing multiple priorities with a positive attitude, possessing willingness to take on added responsibilities to meet team goals.

Work Experience

Bellman

Bluegreen Vacations-Orlando, FL

June 2024 to August 2024

- Managed high volumes of luggage during peak check-in/check-out times without any incidents or delays
- Maintained a professional appearance and demeanor at all times, representing the hotel in a positive manner
- Efficiently handled guest requests such as delivering extra amenities or arranging transportation services

Unemployed Student

While Attending College at USF-Tampa, FL

June 2023 to June 2024

Information Technology Helpdesk

Lake-Sumter State College-Clermont, FL

January 2023 to June 2023

- Improved client satisfaction by implementing customized IT solutions tailored to their specific needs.
- Streamlined business processes for increased efficiency through the integration of advanced technological systems.
- Reduced system downtime, proactively monitoring and maintaining network infrastructure to ensure optimal performance.
- Enabled seamless workflow transitions by conducting thorough user training on newly implemented software systems.
- Enhanced event experiences by setting up and operating audiovisual equipment for various venues.
- Streamlined troubleshooting processes for technical issues, ensuring minimal downtime during events.

Online Personal Shopper

Walmart-Clermont, FL

April 2022 to January 2023

- Streamlined order processing, accurately selecting items with great attention to detail.
- Enhanced customer satisfaction by providing personalized shopping recommendations based on individual preferences and needs.
- Collaborated with fellow personal shoppers to exchange insights and best practices for maximizing client satisfaction.

Education

Bachelor of Arts in Information Science

University of South Florida - Tampa, FL

August 2023 to Present

Associate of Arts in General

Lake-Sumter State College - Clermont, FL

May 2023

Skills

- Proper Equipment Usage
- Mobile Device Management
- Skilled in Maintenance and Organization
- Performance Optimization (3 years)
- Maintaining Clean Work Areas
- Strong Verbal and Written Communication (3 years)
- Critical Thinking (3 years)
- Equipment Testing
- Data entry (1 year)
- Communication skills
- Attention to detail (3 years)
- Help Desk
- Information Security

Certifications and Licenses

Driver's License