Normal versus abnormal behaviour

FRAUD DETECTION IN PYTHON



Charlotte Werger
Data Scientist



Fraud detection without labels

- Using unsupervised learning to distinguish normal from abnormal behavior
- Abnormal behavior by definition is not always fraudulent
- Challenging because difficult to validate
- But...realistic because very often you don't have reliable labels

What is normal behavior?

- Thoroughly describe your data: plot histograms, check for outliers, investigate correlations and talk to the fraud analyst
- Are there any known historic cases of fraud? What typifies those cases?
- Normal behavior of one type of client may not be normal for another
- Check patterns within subgroups of data: is your data homogeneous?

Customer segmentation: normal behavior within segments

TYPES OF CUSTOMER SEGMENTS

NPV PER CUSTOMER



- VALUE CONVENIENCE IN DELIVERY, ORDERING
- HIGH INCOME
- LONG RELATIONSHIP, LARGE REFERRALS



CONVENIENCE SEEKERS



- BRAND BUYERS, NOT PRICE SENSITIV
- HOPE THE HOLD THE HOLD IN THE
- EXPENSIVE TO ACQUIRE, BUT BUY MOST INITIALLY AND REFER MORE





- NOT CONCERNED WITH PERISHABLES OR DELIVERY TIME WINDOWS
- SMALL SPENDING GROWTH



CASUAL BUYER



- INFLUENCED BY RETAILER BRAND, SUGGESTIONS, AND PROMOTION
- LOW INCOM
- SMALL SPENDING GROWTH/REFERRAL



ETAIION2HID 2EEKER



- PRICE IS PRIMARY AND PERISHABLES ARE NOT IMPORTANT
- LOW INCOME
- SMALL PURCHASES



SOURCE: BAIN/MAINSPRING ONLINE RETAILING SURVEY

Let's practice!

FRAUD DETECTION IN PYTHON



Clustering methods to detect fraud

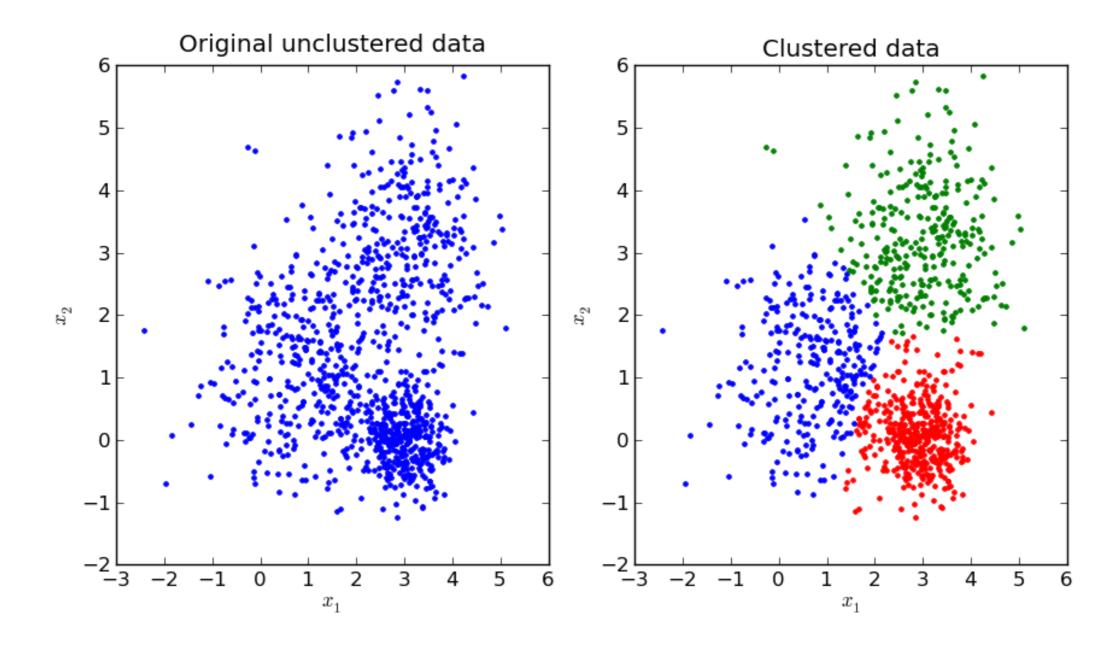
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Clustering: trying to detect patterns in data



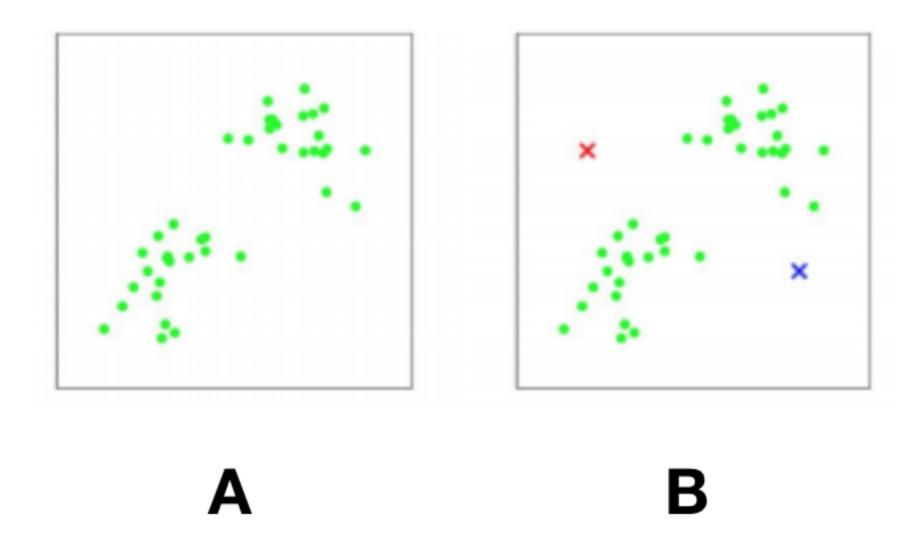


K-means clustering: using the distance to cluster centroids



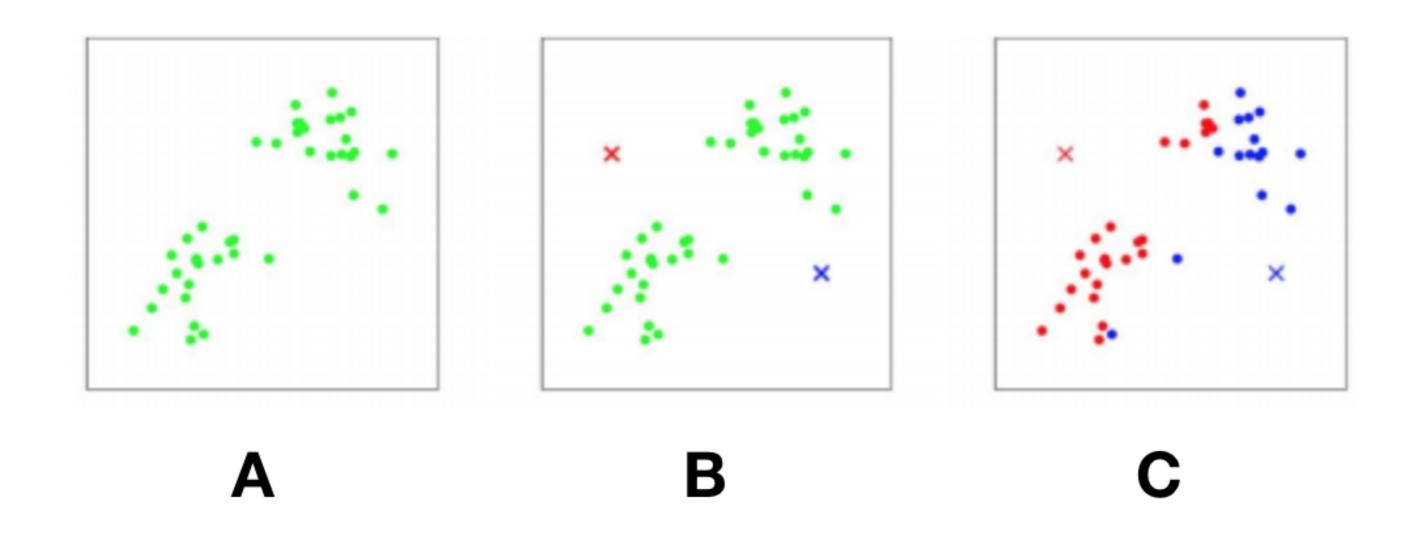


K-means clustering: using the distance to cluster centroids

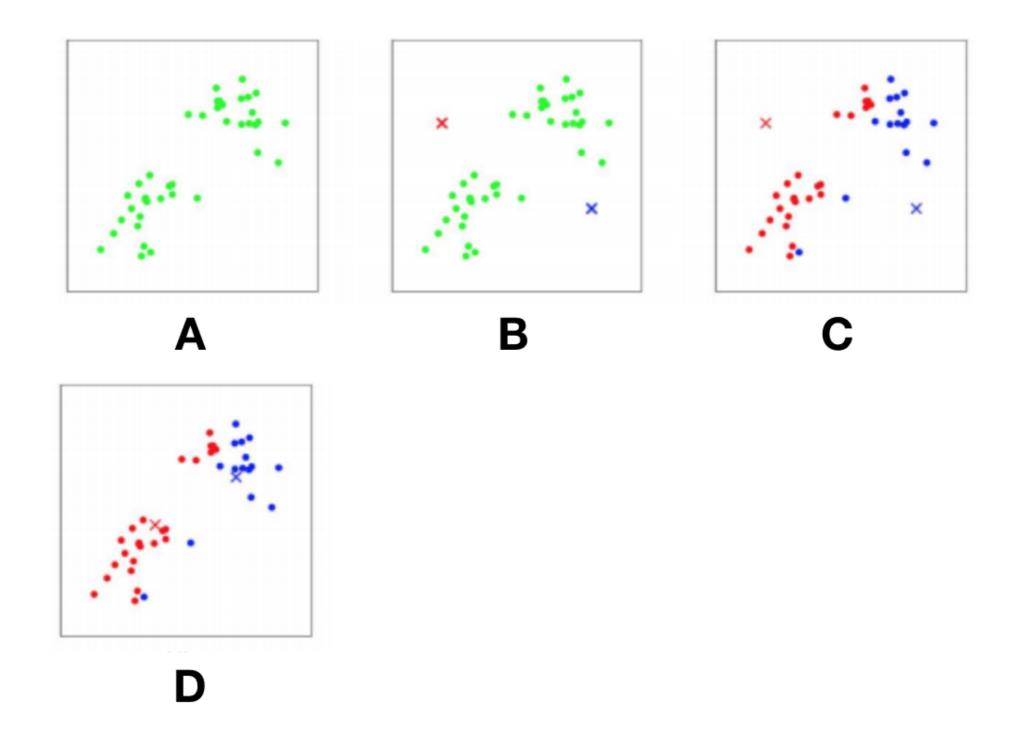


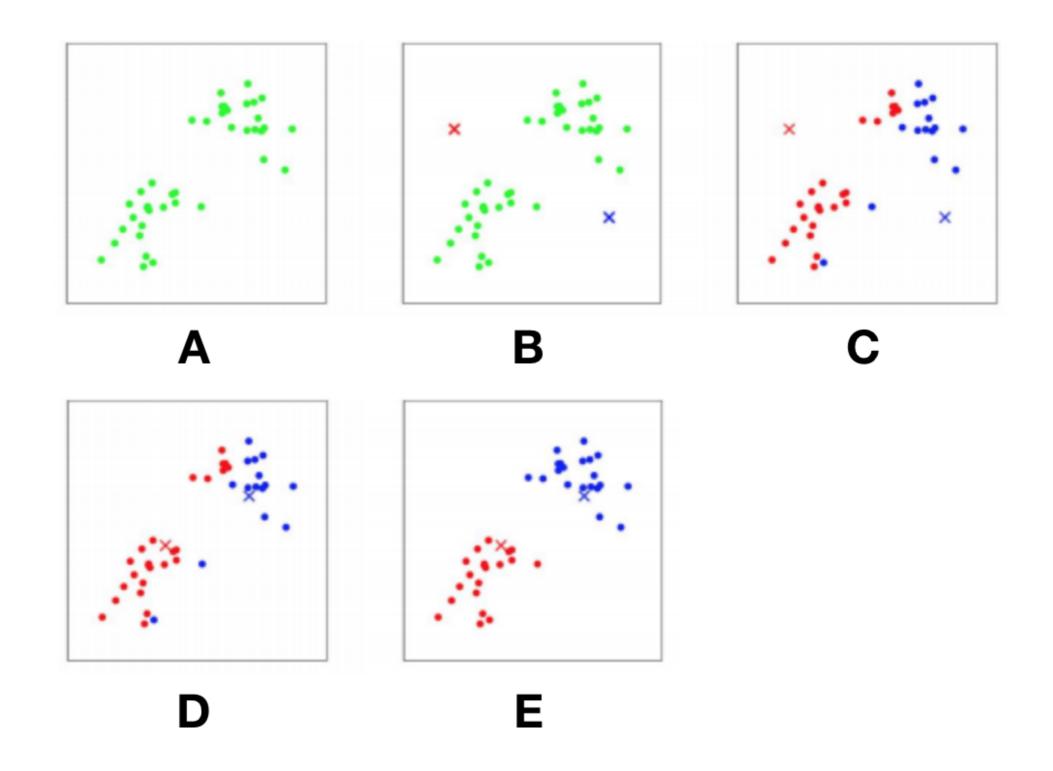


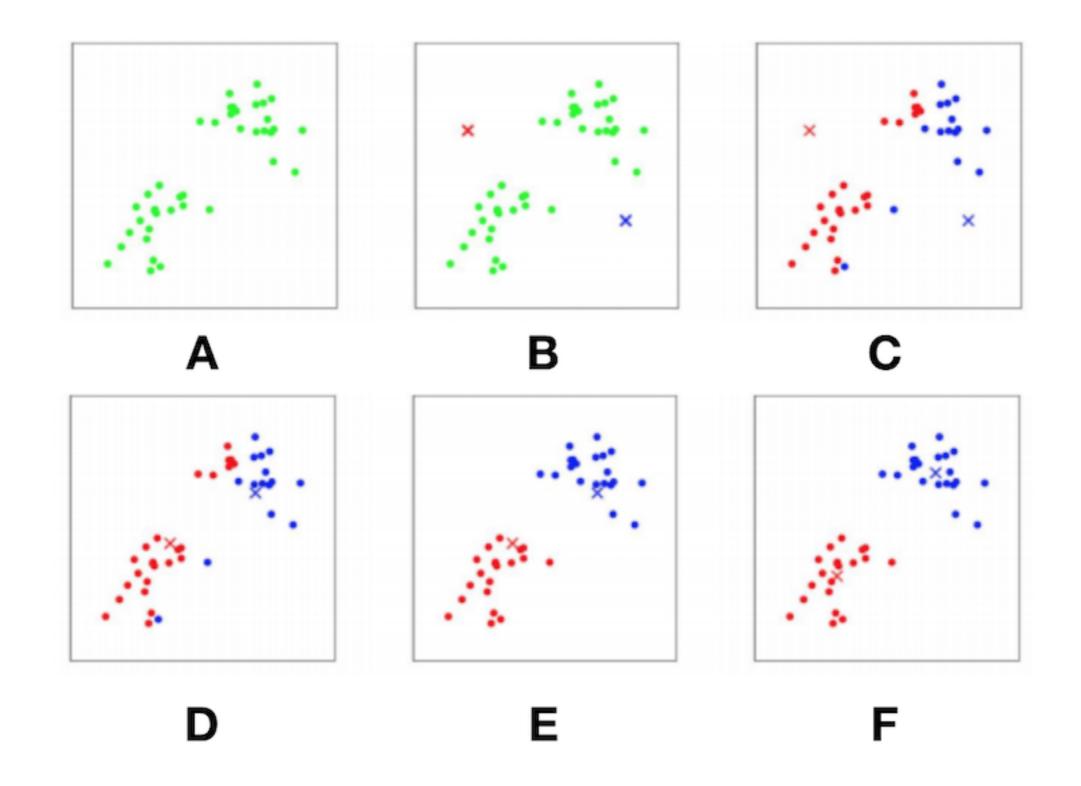
K-means clustering: using the distance to cluster centroids











K-means clustering in Python

```
# Import the packages
from sklearn.preprocessing import MinMaxScaler
from sklearn.cluster import KMeans
# Transform and scale your data
X = np.array(df).astype(np.float)
scaler = MinMaxScaler()
X_scaled = scaler.fit_transform(X)
# Define the k-means model and fit to the data
kmeans = KMeans(n_clusters=6, random_state=42).fit(X_scaled)
```

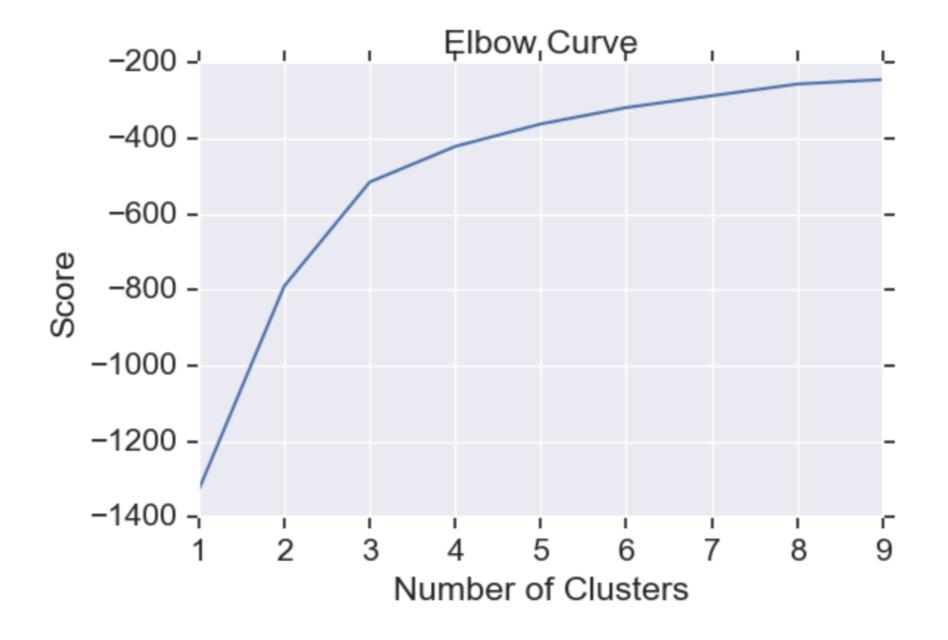
The right amount of clusters

Checking the number of clusters:

- Silhouette method
- Elbow curve

```
clust = range(1, 10)
kmeans = [KMeans(n_clusters=i) for i in clust]
score = [kmeans[i].fit(X_scaled).score(X_scaled) for i in range(len(kmeans))]
plt.plot(clust,score)
plt.xlabel('Number of Clusters')
plt.ylabel('Score')
plt.title('Elbow Curve')
plt.show()
```

The elbow curve





Let's practice!

FRAUD DETECTION IN PYTHON



Assigning fraud versus non-fraud

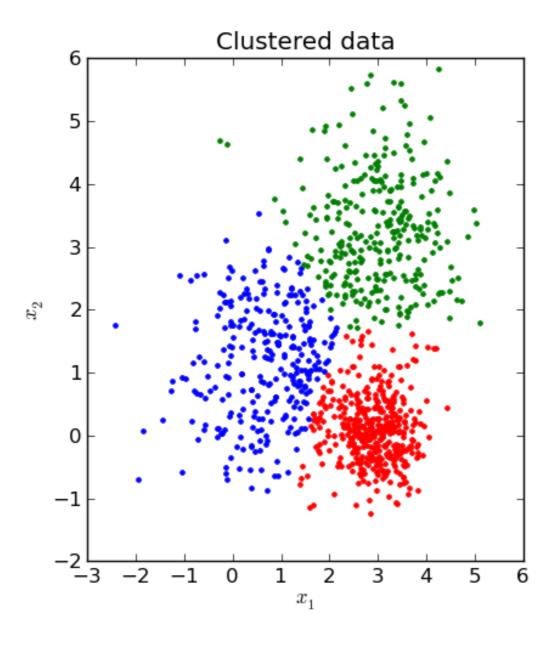
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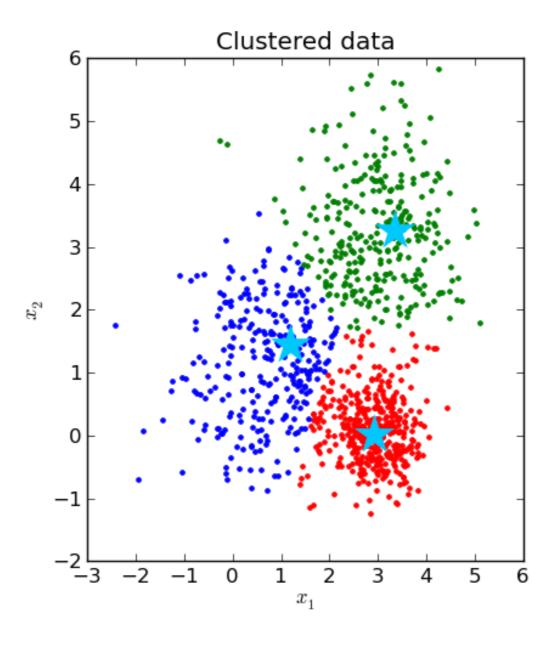
Charlotte Werger
Data Scientist



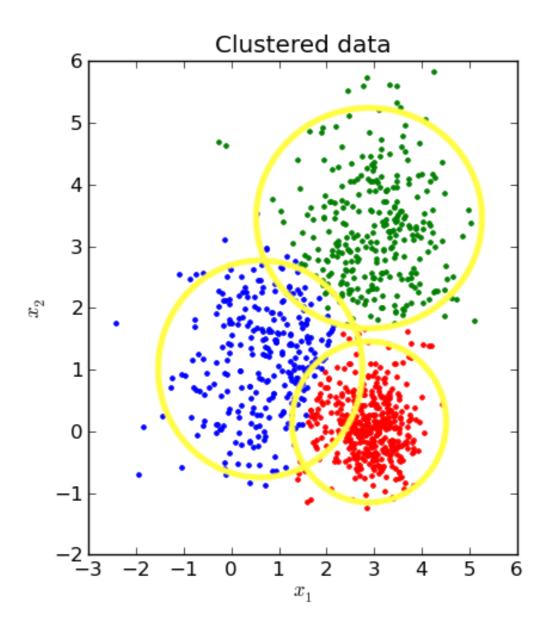
Starting with clustered data



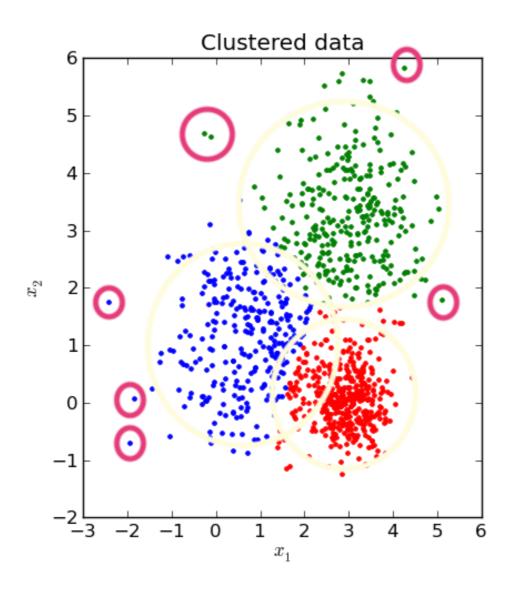
Assign the cluster centroids



Define distances from the cluster centroid



Flag fraud for those furthest away from cluster centroid



Flagging fraud based on distance to centroid

```
# Run the kmeans model on scaled data
kmeans = KMeans(n_clusters=6, random_state=42).fit(X_scaled)
# Get the cluster number for each datapoint
X_clusters = kmeans.predict(X_scaled)
# Save the cluster centroids
X clusters centers = kmeans.cluster centers
# Calculate the distance to the cluster centroid for each point
dist = [np.linalg.norm(x-y) for x,y in zip(X_scaled,
X_clusters_centers[X_clusters])]
# Create predictions based on distance
km_y_pred = np.array(dist)
km_y_pred[dist>=np.percentile(dist, 93)] = 1
km_y_pred[dist<np.percentile(dist, 93)] = 0</pre>
```

Validating your model results

- Check with the fraud analyst
- Investigate and describe cases that are flagged in more detail
- Compare to past known cases of fraud



Let's practice!

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Other clustering fraud detection methods

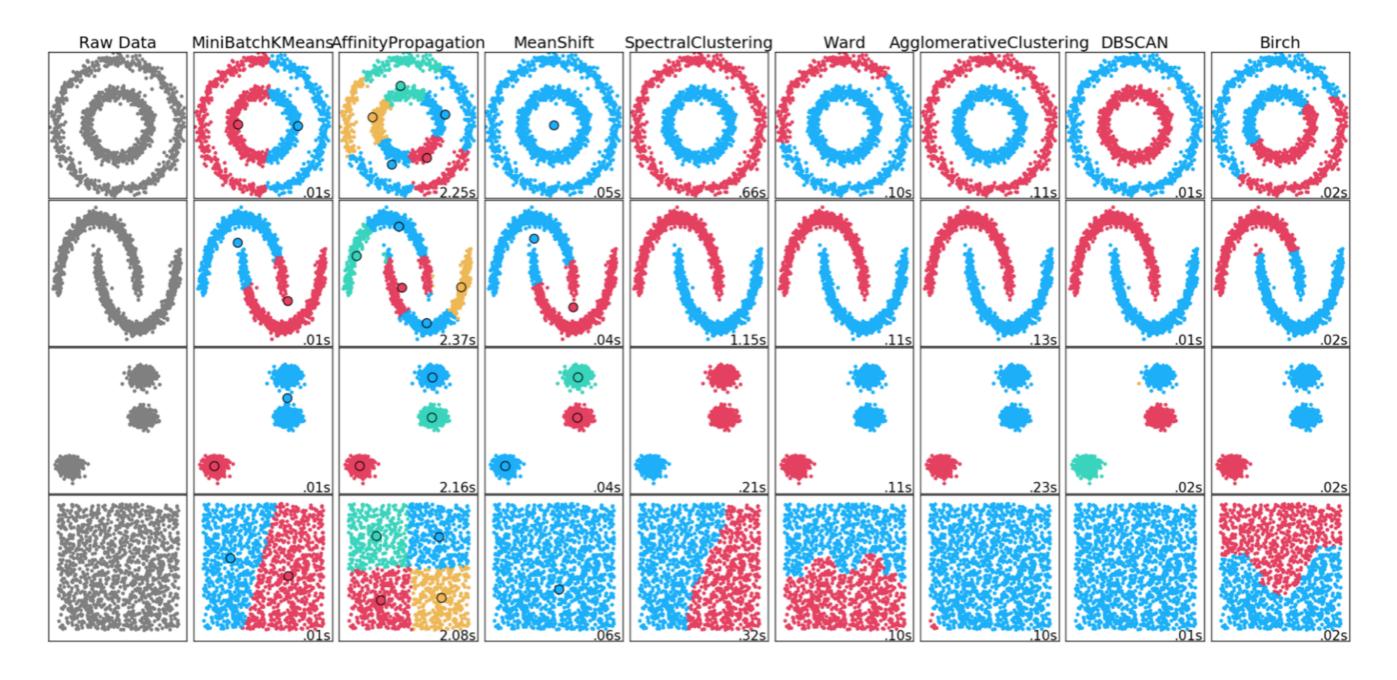
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Data Scientist

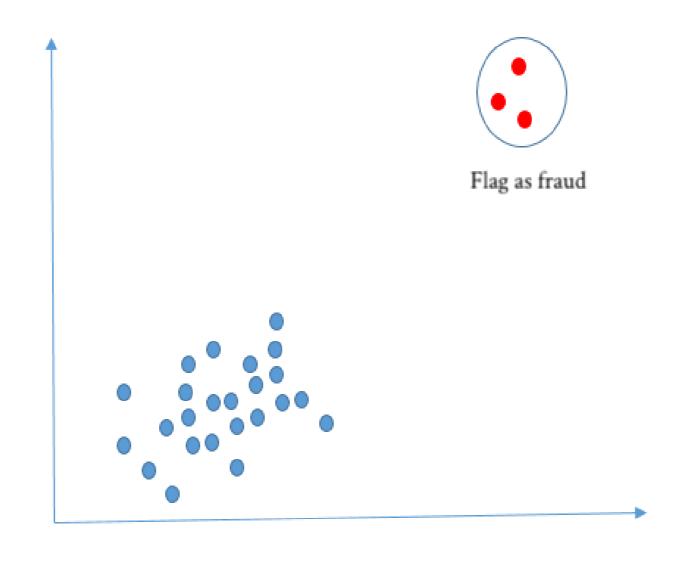


There are many different clustering methods



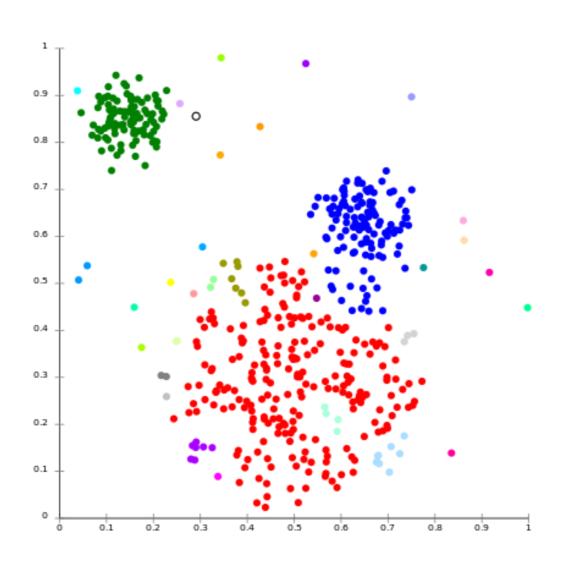


And different ways of flagging fraud: using smallest clusters





In reality it looks more like this





DBSCAN versus K-means

- No need to predefine amount of clusters
- Adjust maximum distance between points within clusters
- Assign minimum amount of samples in clusters
- Better performance on weirdly shaped data
- But.. higher computational costs

Implementing DBSCAN

```
from sklearn.cluster import DBSCAN

db = DBSCAN(eps=0.5, min_samples=10, n_jobs=-1).fit(X_scaled)

# Get the cluster labels (aka numbers)

pred_labels = db.labels_

# Count the total number of clusters

n_clusters_ = len(set(pred_labels)) - (1 if -1 in pred_labels else 0)

# Print model results

print('Estimated number of clusters: %d' % n_clusters_)
```

Estimated number of clusters: 31

Checking the size of the clusters

```
# Print model results
print("Silhouette Coefficient: %0.3f" % metrics.silhouette_score(X_scaled, pred_labels))
```

```
Silhouette Coefficient: 0.359
```

```
# Get sample counts in each cluster
counts = np.bincount(pred_labels[pred_labels>=0])
print (counts)
```

```
[ 763
     496 840 355 1086 676
                           63 306
                                  560
                                       134
                                            28
                                                18 262 128
                                                           332 22
  22
      13
              38
                  36
                       28
                           14 12
                                  30
                                        10
                                            11
                                                10
                                                    21
                                                        10
                                                              5]
          31
```

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