

# COMMERZ GLOBAL SERVICE SOLUTIONS

Commerzbank Group



*(Formerly known as Commerz Trade Services)*

**Commerz Global Service Solutions Sdn. Bhd.**

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To Whom It May Concern,

This is to certify that Mr. Real Paul (ID No:10004184) has been employed with COMMERZ GLOBAL SERVICE SOLUTIONS SDN.BHD as a full-time and permanent employee in the role of Specialist Network & Security from 04 November 2024 – Present.

## Employment Details:

- Employee Name: Real Paul
- Job Title: Senior Specialist Network & Security
- Employment Type: Full-time
- Hours per week: 40 hours
- Employment Period: 04 November 2024 – Present

## Roles and Responsibilities:

He demonstrates excellent technical skills and a profound understanding of network and system of the infrastructure. He effectively manages and maintains data center network and system equipment with several tools and technologies like Cisco and Juniper Network Devices, Cisco Software Defined technology (ACI), Cloud environments and operating systems like Linux and Windows. He also manages automation stuff like ansible and python which is relevant to his work.

- Performing device upgrades, patch management, backup and recovery, and disaster recovery planning
- Designing, developing, configuring, and maintaining networks devices, including LAN, WAN, and cloud-based systems within data center.
- Installing, administering, and troubleshooting network hardware (routers, switches, servers) and operating systems.
- Monitoring and optimizing system and network performance to ensure availability, reliability, and security.
- Handle Requests, Incidents, Changes and Problems in the production environment.
- Providing technical support, diagnosing, and resolving hardware/software/network issues for users.
- Collaborating with IT teams to plan and implement new technology solutions and infrastructure projects.
- Preparing and maintaining technical documentation, system diagrams, and operational manuals.

Declaration:

I hereby confirm that the information stated above is true and correct to the best of my knowledge.

For any further information, please feel free to contact me.

Sincerely,

Team Head of Network and Security Infrastructure  
COMMERZ GLOBAL SERVICE SOLUTIONS SDN.BHD  
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