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NPTEL (https://swayam.gov.in/explorer?ncCode=NPTEL) » Enhancing Soft Skills and Personality (course)



Course outline

How does an NPTEL online course work?

Week 0

Week 1

Week 2

Week 3

- Lecture 11:
 Assertiveness
 -2: Types of
 People
 (unit?unit=33&
- lesson=34)
 Lecture 12:
 - Assertiveness
 -3: How to Say
 "No"
 (unit2unit=33&
 - (unit?unit=33& lesson=35)
- Lecture 13:
 Managing
 Negative
 Emotions:
 Controlling

Assignment 3

Your last recorded submission was on 2021-03-10, 18:26 Due date: 2021-03-10, 23:59 IST. IST

Questions 1 to 10 are Multiple Select Questions where more than one answers are correct. It has partial marking and hence carefully select the answer choices.

For Example: if choice 1 and choice 2 are correct out of 4 choices, and if you select both choice 1 and choice 2, you will get full marks.

If you select either choice 1 or choice 2 and did not select other choices, you will get partial marks.

If you select choice 1 and choice 3 or choice 1 and choice 4, you will not get any marks. If you select choice 2 and choice 3 or choice 2 and choice 4, you will not get any marks.

- 1) How can you become more assertive without being aggressive?
 - Stare at people to dominate them into submission
 - Feel alienated in large groups and murmur occasionally
 - Value yourself, and simultaneously, empathize with others
 - Aim for open and honest communication
 - Interrupt others several times to voice your opinions
 - Be an active listener and maintain eye contact
- 2) How can you control your anger?

1 point

1 point

- Delay your reaction for minimum 10 minutes
- ☐ Shout in a different language
- Think of the irreversible damage it can cause
- Drink a glass of water
- Count till 100 before you speak
- Express yourself in writing and tear off after some time

Anger	☐ Break your personal belongings to cool off	
(unit?unit=33& lesson=36)	3) What are the qualities of an assertive person?	point
Lecture 14:	Confident	
Channelizing	Active listener	
Positive Emotions-1:	Dishonest	
Gaining Power	Calm and composed	
from Positive	Direct and open	
Thinking-1	Self-righteous	
(unit?unit=33& lesson=37)		
-	Insecure and guilt ridden	
Lecture 15:Channelizing	☐ Angry and vengeful	
Positive	4) Identify the self-debilitating thoughts.	point
Emotions-2: Gaining Power	I am helpless and alone; nobody ever helps me	
from Positive	☐ I fail a lot but, in the process, I have learnt a lot too	
Thinking-2	I am a good follower, but I cannot be a leader	
(unit?unit=33& lesson=38)	☐ I am going through a difficult time, but I can handle it	
·	I am a fool, and I can never achieve anything great	
Quiz : Assignment 3	☐ I may have been bullied in the past, but I can now protect myself	
(assessment?name=	98) 5) One can become more assertive by following these rules:	point
Feedback for	■ Do not seek approvals	
Week 3 (unit?unit=33&	☐ Do not risk vulnerability	
lesson=100)	Replace "sorry" with "thank you"	
	Accept genuine praise	
Week 4		
DOWNLOAD	☐ Follow all advises mindlessly	
LECTURE NOTES	6) Stanley and Nancy's 10 Commandments to ward off barriers to inner journey include:	point
Text Transcripts	Create quiet time	
	☐ Be like a child	
DOWNLOAD	Risk vulnerability	
VIDEOS	Trust answers from within	
	Live in accord with nature	
	Develop self-approval	
	☐ Connect with others	
	7) Which of the following are true about negative self-labelling?	point
	It restricts your potential by confining you to certain negative notions of yourself	
	☐ It can give you an external motivation to work harder	
	It is self-prophetic, that is, if you believe you are useless, your actions and thoughts were actions and thoughts were actions.	will be
	of a useless person	55
	☐ It can set useful parameters to judge oneself on	
	It causes the development of a negative relationship with oneself	
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It can potentially lead to anxiety and depression	
8) Which of the following questions can be asked to avoid self-labelling?	1 point
 Is this necessarily true or just one of my interpretations? How can I make this label come true? Do I want to live my life with such labels? What are some of the ways to make others believe it too? What evidence do I have to support it? How many other labels can I find for myself? Have I always been this way, or did something just happen? What have I achieved in the past to disprove it? 	
9) How can you say "No" without being offensive?	1 point
 Tell a white lie Be firm and rude to get rid of others Be gracious and polite Briefly give others an explanation Remind others of all the times they said "No" to you Meet the other halfway by accepting some of the points they are making so that you come to an agreement with them Let others bully you and submit to their demands Offer an alternative solution Make it clear that you are saying "No" to the request and not to the person 	ou can
10) Some of the ways to develop self-approval are by:	1 point
 Confronting your fears Shutting down yourself emotionally Being kind to yourself Accepting imperfections Forgiving yourself Feeling overly guilty 	
 11) Choose the appropriate self-affirmations to replace negative thinking. (a) This situation is really difficult, but I can get through this. (b) It is an opportunity to learn something new. (c) I am not going to get any better than this. (d) I have worked really hard and I am proud of myself. All a, b, c, and d	1 point
Only b, c and d Only a, c and d Only a and d Only a and d Only a, b, and d Only b and d	
12) Which of the following is detrimental to positive thinking?	1 point

 Practicing gratitude Comparing oneself with others Positive self-talk Focusing on good things Finding humour in bad situations Using positive affirmations Turning failures into lessons Focusing on the present moment 	
13) Identify the most aggressive method of saying "No".	1 point
 Let me think about it. Sounds great! Perhaps some other time. I would like to, but presently I am unable to. I am honoured to be asked, but I cannot commit right now. My firm answer is "No", and I cannot change it at all! I am going to say "No" for now, I will let you know if something changes. 	
14) Being assertive equals to being:	1 point
 Honest to your own inner self Lying to others for your own gain Lying to your own inner self Pleasing others at the cost of your own happiness Disregarding the feelings of others 	
15) Following are some of the characteristics of aggressive people, EXCEPT:	1 point
 Do not hesitate to humiliate the other person Express oneself in a forceful and domineering way Self-centred and often angry Feels superior and self-righteous Might feel insecure and guilty later Indirect and inexpressive among large groups 	
16) Stanley and Nancy's commandment "Laugh at Ms. Protecto" means:	1 point
 Laugh at elderly people Do not take women seriously Get out of the comfort zone Stay away from marriage Learn to laugh more 	
17) The best method to check emotional addiction is:	1 point
 To make note of your behavioural pattern To throw away all the alcohol To resist the temptation to give in To resist the urge to brood 	

To live in solitudeTo physically exhaust yourself		
18) Which of the following is NOT true about emotional addiction?	1 point	
 It refers to becoming addicted to certain emotions It helps in the growth of personal relationships It often provides distraction and/or escape It can develop into compulsion to act in a certain manner It can make one feel at the mercy of their emotions It leads to inappropriate behaviours 		
19) Following are some of the ways to deal with negative emotions, EXCEPT:	1 point	
 Engage in pleasant activities such as walking, reading, listening to music Try to be reasonable and accept bad experiences as unavoidable part of life Do not blow things out of proportion by obsessing with them Do not hold onto the negative experiences for long and try to move on Rather than self-blaming, find others to be your scapegoats 		
20) The healthy way to express one's anger is:	1 point	
 Shouting at the other person Attacking the other person personally Sending a friend to convey the message Giving the context to one's disappointment Suppressing it till one forgets it 		
Silently breaking one's ties with the other person		
21) Assertiveness is the ability to express yourself and your rights at the expense of violating the rights of others.		
 True False 22) Emotional addiction refers to being hooked or addicted to feeling a certain way. It happens when our body becomes dependent on certain chemical responses produced 	1 point	
during specific experiences.		
TrueFalse		
23) Being able to say "No" is a sign of cowardice.	1 point	
TrueFalse		
24) Assertiveness is a polite and sophisticated form of aggression.	1 point	
TrueFalse		

25) Forgiveness is the attribute of the strong people.	1 point
TrueFalse	
You may submit any number of times before the due date. The final submission will be considered for grading. Submit Answers	