

✔ Congratulations! You passed!

Grade
received 100%

Latest Submission
Grade 100%

To pass 80% or
higher

Go to next item

1. From Bojun, we know that _____ has become popular in recent years.

1 / 1 point

- ☐ e-learning
- ☐ e-business
- ☐ e-mail
- ☒ e-commerce

✔ Correct

According to Bojun, e-commerce is becoming more and more popular these days.

2. Which of the following is NOT right about Abbas?

1 / 1 point

- ☐ When he orders from the online stores, he gets big discount.
- ☐ He gets big discounts when shopping online because they deliver whatever he orders home.
- ☒ Online shopping is not that convenient.
- ☐ He gets big discounts when shopping online because the sellers don't need to pay for the rentals.

✔ Correct

From Abba's perspective, the sellers deliver whatever you order at your home, and therefore it's so convenient. The fourth statement is not correct.

3. From Xinyu, we can easily compare the _____ and the _____ of one product among different stores to choose the best one.

1 / 1 point

- ☒ price; quality
- ☐ brand; location
- ☐ price; location
- ☐ brand; quality

✔ Correct

According to Xinyu, people can gain more information from the Internet and compare the price and quality of one product from different sellers.

4. Which of the following is NOT a tip mentioned by Bojun for online shopping?

1 / 1 point

- ☐ Do remember to check the comments of the buyer.
- ☐ Don't be cheated by the low price.
- ☒ Don't chat with the client service.
- ☐ Do remember to check the credit worthiness.

✔ Correct

As mentioned by Bojun, three tips are given: do not be cheated by the low price; do remember to check the credit worthiness, and do remember to check the comments of the buyer.

5. According to Bojun, online shopping has some problems, such as_____ and _____.

1 / 1 point

- ☐ uncertainty of the real price time; quality
- ☐ uncertainty of the real price time; guarantee
- ☒ uncertainty of the delivery time; quality
- ☐ uncertainty of the delivery time; guarantee

✓ **Correct**

As mentioned by Bojun, the uncertainty of the delivery time and the quality may be the drawbacks of the online shopping.

6. From Abbas, we know that if you find a defect after receiving a product, the _____ is really complicated and sometimes time-consuming.

1 / 1 point

- ☒ exchange or refunding
- ☐ restore
- ☐ repair
- ☐ repayment

✓ **Correct**

As Abbas points out, the exchange or refunding process of online shopping is very complicated and time-consuming if you are not satisfied with the product.