



## **ABOUT US:**

# We've Been Thriving in 10 Years The Tech Area

We are a pioneer of chatbots in Nepal . Our history dates back to 2011 when we started as an outsourcing company catering to various clients across US and Europe .

With the advent of chatbots across the globe, we realized the potential and value it can provide to the business and introduced chatbot in Nepal in 2018.

We are a team of distinguished professionals with several years of experience working for several clients across the globe .

Our aim is to introduce chatbots across every business in Nepal and enhance the customer experience .

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# **Our History**

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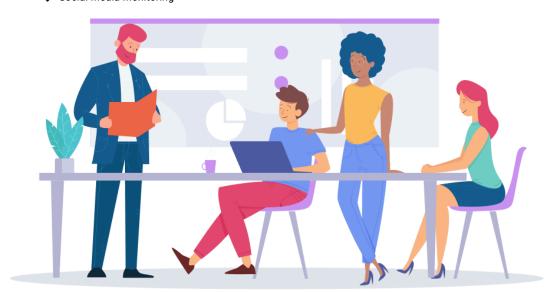
To enhance the experience of customers thus leading to overall business gr



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- Customer Churn Prediction
- HR Analytics
- Psychological Scoring
- Preventive Maintenance
- Social Media Monitoring



# Palmmind Chatbot Different From Others



## **Machine Learning**

With a custom and localized machine learning model we have successfully catered English and Roman Nepali conversations at scale . The model is evolving day by day .









## **Automated Reminders**

With transaction emails, automatic email and notifications your customers are more engaged and realize an enhanced customer experience.



## **Dashboard**

Your every interaction are captured and passed through an analytics engine to provide you with engrossing and highly useful reports and values for organization through custom dashboard.



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## **Dynamic CMS**

You are the owner of your own response and the interaction the chatbot has with customer . You can change every aspect of interaction with the CMS at your fingertips .



## **Omnichannel & Multilingual**

No matter where your customers are and and how they interact with business , our system interfaces with every channel eg Facebook, Viber, Whatsapp etc making it a one stop business messaging platform .



### Integrations & APIs

There is a seamless integration layer provided which can be integrated with any third party systems helping business automate anything with a conversation interface.



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#### **Our Services**

**Chatbot Development** 

**RPA Consulting** 

Application Development





## **Our Offices**

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## Get In Touch

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