## Er. NIKUNJ GHIMIRE

(977) 98-62295439

nikunjghimire72@gmail.com

**Professional summary**

An experienced servant leader, graduated in *Information Science and Engineering* from Bangalore, India in 2017. Agile Mindset has helped me to be goal-oriented, resourceful, and charismatic decisive person who is capable of effectively facilitating, leading and coaching scrum teams on agile values and practices. Familiarity in driving the adoption of Scrum and keeping teams focused and motivated. Strong follows of Agile Methodology with 3+ years of experience as an analyst and facilitator. I can demonstrate excellent interpersonal, communication, and leadership skills. Empathetic toward different stakeholders and strives for the ultimate customer experience. Actively seeks out growth opportunities to improve both personal and team skills and knowledge.

**Certifications**

* ICAgile Certified Professional – ICAgile
* Agile Team Facilitation – ICAgile
* Immersive Agile training – The Agile Coach LLC
* Agile Fundamentals: Including Scrum and Kanban

**Skills**

* **Core Skills:** Agile Team Facilitation, Scrum, Kanban, Leadership, Communication, Mediation, Business Analysis
* **Competencies**: Scrum, Facilitation, Agile coaching and transformation, User stories, UML Diagrams, Wireframes, Mockup screen, Prototypes.
* **Exceptional skills** in gathering**,** analyzing, translating business requirements into functional specs that were used to design and implement business solutions.
* **Proficient in facilitating Scrum ceremonies** (Daily scrum, Sprint Planning, Sprint Review and Sprint retrospectives) and leading agile projects.
* **Soft Skills**: Growth-Minded, Stakeholder Relations, Facilitation, Customer Relations, Escalation Management, Written & Verbal Communication, Public Speaking, Self-Starter, Coaching, Consulting, Adaptable
* **Tools and Software**: Jira, Confluence, Microsoft Teams, Slack, Miro, EasyRetro, Trello, Stata, Salesforce, HubSpot
* **Good collaboration** skills for working with multiple teams and promotes psychological safety to create a positive work environment.
* Helps others to solve problems and removes any impediments necessary to help the team succeed.

**Professional Experience**

### Kanoe Technology Nepal Pvt Ltd.

**e-PABSON and *e-Vidya (Learning Management System)***

***Scrum Master*** *Feb 2019- Dec 2021*

* Organized and facilitated Standup meetings with the team to track challenges and assist with reaching the sprint goal.
* Coordinated Sprint Retrospective meetings to identify areas of improvement and maintain transparency amongst the team.
* Communicated with the Product Owner to keep Release on track and prevented disturbances to the development team.
* Collaborated with team members to develop strategies for increased efficiencies and mediated any conflicts throughout the team.
* Maintained servant leader role, removed impediments and conflicts for the team.
* Communicated and educated the team on Agile practices and Scrum/Kanban processes and values
* Coordinated with the Product Owner to assist Business Analysts with user stories and acceptance criteria
* Collaborated with team members to develop a better working environment through a working agreement
* Communicated with the Product Owner to understand product timelines
* Coach team on writing user stories and improving them by educating the team on the INVEST method and Fibonacci Sequence
* Tracked product backlog, burndown metrics, and velocity.
* Helped teams to run experiments to uncover better ways of building software.

***e-NDA (Nepal Dental Association) and e-danta (Dental CRM)***

* Communicated with external Stakeholders to gather requirements on directing client interaction to increase communication and accuracy with processes, transactions, and file requests.
* Facilitated meetings with both internal and external Stakeholders to gather requirements for user stories.
* Created and implemented engaging activities that lead to increased activity, results, and improved employee morality.
* Provided accurate and clear Acceptance Criteria to Dev Teams for DoD (Definition of Done) resulting in more stories being accepted after demos.
* Led User Story analysis session to create and elaborate user stories, technical stories, user journeys on JIRA.