Rebecca Dsouza

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#### EDUCATION

## • Santa Clara University

CA, USA

Master of Science in Computer Science and Engineering

September 2023 - July 2025

 $\circ$  **GPA**: (n/a)/10

## • University of Mumbai

India

June 2017 - May 2021

Bachelor of Engineering in Information Technology

○ **GPA**: 7.91/10

### o Relevant coursework:

- \* Data Structures and Analysis of Algorithms: 10/10
- \* Advanced Data Structures and Analysis of Algorithms: 10/10
- \* Advanced Internet Programming: 10/10
- o Other Coursework: Applied Mathematics, Artificial Intelligence, Database Management Systems

#### EXPERIENCE

 Accenture Mumbai, India

Packaged Application Developer - Salesforce Developer

June 2021 - July 2023

- Apex (Server- side) Development:
  - \* Developed Apex triggers to perform custom actions for CRM task functionality.
  - \* Implemented batch classes for defining record outcomes.
- Aura Lightning Components (Client side) Development:
  - \* Created custom lightning components using Salesforce Lightning Design System (SLDS) and Lightning Bundle.
- Customer Relationship Model (CRM) Configurations:
  - \* Proficient in designing sophisticated configurations, assigning Roles and Permission sets, and assuring operational efficiency.
- Test Classes and Unit testing:
  - \* Skilled at designing test classes to test Apex classes for code coverage and test unique use cases.
  - \* Performed Unit testing to catch bugs early during the build phase.
- o DevOps automation:
  - \* Monitored and troubleshot issues that arose during the Copado CI/CD process.
  - \* Ideated and implemented improvements such as a Salesforce cleanup tool for improving the overall workflow and efficiency.
- Production release support:
  - \* Led 3 successful product go-lives by ensuring efficient deployment strategies and communication between dependent teams.
- Agile and Kanban:
  - \* Been a part of cross-functional teams that implemented the Agile and Kanban methodologies to build a Healthcare portal from scratch.
  - \* Actively participated in Refining sessions, Sprint Retrospective, and adapted to pivots in the project.

### Projects

- Un-barrier: Real time Sign Language translation in Video Calls: A web-based video calling app that uses SimplePeer (WebRTC), TensorFlow.js, and ml5.js to enable conversations between people with disabilities and able-bodied people. Sign language translation to text can be performed in real-time during video calls by users who have trained the system. In assistant mode, the user can have conversational interactions with voice assistants like Alexa.
- Salesforce Cleanup Tool: Developed a tool to automate org wise storage cleanup. Designed custom settings to enable dynamic instructions. Wrote and optimized the queries used in the batch class to handle bulk data. Implemented a Scheduler class to run the batch class as scheduled. Integrated ConnectedApp to enable code reusability across a multi-tier architecture.
- Campus Placement Prediction: Designed a system that would help the Training Placement Officers to easily handle student datasets and keep a track on the placement status of the students. Applied Logistic regression and achieved an accuracy of 86 percent when tested against unseen student data. Implemented visualizations to analyze the trends in the student placement history.

• Accenture PPA Mumbai, India

Brown Bag Sessions Team Lead

2021 - 2022

- o Selected to lead a team to conduct tech talks, such as Tosca automation, for the entire project team
- Held sessions that gave a platform to promote innovation and enhancements

# • Association for Computing Machinery (ACM - Fr. CRCE)

Mumbai, India

Chair person

2020 - 2021

- Led a team of 12 to organize the Smart India Hackathon
- Played a critical role in organizing several technical and non-technical events during my tenure here.

# • Rotaract Club's Bigger Than Life NGO

Mumbai, India

Teaching Volunteer

Jan 2019 - May 2019

- Taught C Programming to economically backward school girls.
- o Coached high school students in Mathematics
- o Mentored high school students to find their field of interest for undergraduate studies

### Achievements

- Received project-wide recognition awards from Accenture in January 2022, May 2022 and January 2023.
- Secured the 4th position in national level hackathon VesAIthon 2019.

### Programming Skills

• Languages: C, Apex, Javascript, SOQL, Java, Python Technologies: Salesforce, Tosca, TensorFlow