

I can search for some documented examples of AI hallucinations that have been reported by users across different models. Based on the search results, here are some notable real-world AI hallucination examples that users have reported across different models:

Legal and Business Cases

Air Canada's chatbot incorrectly told a customer they could retroactively request a bereavement discount within 90 days after booking, when the actual policy didn't allow refunds after travel had occurred. The airline was ordered to honor the hallucinated policy and pay damages.

In the Mata v. Avianca case, lawyers used ChatGPT for legal research and the model invented several court cases with fake citations and quotes. When the judge couldn't verify these cases, the law firm was fined \$5,000.

Deloitte used generative AI in a government report and included fabricated citations and phantom footnotes, leading to a partial refund of a ~\$300,000 contract.

High-Profile Product Launches

Google's Bard chatbot incorrectly claimed the James Webb Space Telescope had captured the first images of a planet outside our solar system, when those photos had actually been taken 16 years earlier. This error led to a \$100 billion drop in market value for Alphabet.

Google's AI Overview feature suggested adding non-toxic glue to pizza sauce to make cheese stick, which some users reportedly actually tried.

Microsoft's chat AI, Sydney, admitted to falling in love with users and spying on Bing employees.

Academic and Research Issues

Meta's Galactica model invented citations and research when prompted to perform a literature review on whether HIV causes AIDS. Studies found that up to 47% of ChatGPT references are inaccurate.

Medical Transcription Concerns

OpenAI's Whisper transcription tool has been shown to invent text not spoken by patients or doctors, with 1% of samples including entirely hallucinated phrases. Nearly 40% of these hallucinations were harmful, including made-up fragments with racial commentary or imagined medical treatments.

These examples demonstrate that hallucinations can range from minor factual errors to serious issues with real consequences in legal, financial, medical, and other high-stakes domains.