



## MESSAGE - Update

<b>Subject</b> (Must include product name)	<i>[Update] Keep concise, include product name and coming update dates. Do NOT include \${variable}</i>
<b>Pre-Header</b>	<i>Product name, brief action or outcome.</i>
<p><b>Snappy summary:</b> <i>[Why are we contacting this person? “You have a project(s) running on/You use this product/service....”]</i></p> <p>Hello Google Maps Platform Customer,</p> <ol style="list-style-type: none"><li><i>1. Why are we contacting them?</i></li><li><i>2. What will happen?</i></li><li><i>3. When will it happen?</i></li></ol> <p><i>e.g. [1] We’re contacting you because you or your <b>users use/etc X product</b>. For this reason, we want to let you know that [2] on <b>Month Day, Year</b>, [3] we will <b>update/change X product/service</b>.</i></p> <p><b>What do I need to do?</b></p> <ol style="list-style-type: none"><li><i>1. In which cases is action not required?</i></li><li><i>2. What are the cases where action is required and how do I complete the steps?</i></li><li><i>3. What would happen if I don’t take action?</i></li></ol> <p><i>e.g. [1] If you or your users don’t use this product/If you have not enabled this product for your users, <b>no action is required on your side</b>. [2] However, if <b>X</b> you/your users should <b>update/review your preferences/etc</b> before <b>Month, Day, Year</b> [3] to avoid <b>losses/etc</b>. See the steps below.</i></p> <p>If you have any questions, please <i>[link to contact support]</i></p> <p>Regards, <b>- The Google Maps Platform Team</b></p>	
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