Resume_

ROBERT SEEVERS

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PROFESSIONAL SUMMARY

Dynamic and accomplished technical professional with **10+ years of experience** in IT, electronics repair, networking, and computer systems. Proven leadership managing multi-store operations, optimizing team performance, and delivering high-quality technical service.

Developed extensive **independent engineering experience** through a personal technical lab, focusing on **diagnostic tool development**, **embedded systems**, **workflow automation**, **custom dashboards**, and **system-level troubleshooting**. Skilled in designing practical, appliance-style interfaces, building monitoring environments, and creating structured repair workflows. Passionate about applying hands-on technical expertise to deliver reliable solutions and operational excellence.

PROFESSIONAL EXPERIENCE

Fluor – Arlington Valley Solar Plant | *Arlington Valley, AZ*

Night Maintenance Technician | *Dec 2024 – Sept 2025*

- Performed routine cleaning and maintenance of solar panels and control buildings
- Conducted nightly security checks to ensure a secure perimeter
- Maintained company vehicles and upheld operational standards

Dream City Church | *Phoenix, AZ*

Security Officer | *Jun 2023 – Mar 2024*

- Ensured a safe and secure environment for church members and visitors
- Responded to incidents and emergencies with professionalism and discretion
- Collaborated with staff to implement and monitor safety protocols

Carvana | *Phoenix, AZ*

Quality Assurance Inspector | *Oct 2022 – Mar 2023*

- Conducted detailed inspections of vehicles before customer delivery
- Identified and resolved quality issues to meet company standards
- Supported process improvements within the QA team

Mobile Kangaroo | *Phoenix, AZ*

Repair Technician | *Feb 2022 – Oct 2022*

- Diagnosed and repaired Windows-based desktops and laptops
- Delivered efficient customer support and technical solutions
- Managed repair documentation and inventory tracking

UbreakiFix (Multi-Location) | *Phoenix, AZ*

General Manager / Lead Repair Technician | *Apr 2015 – Jan 2021*

- Managed day-to-day operations across **3 retail storefronts**
- Specialized in mobile device repairs (iOS and Android), certified by **Samsung, Apple, and Google**
- Trained and supervised staff, improved customer service workflows, and boosted store performance
- Maintained inventory, handled vendor relations, and ensured consistent repair quality

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TECHNICAL PROJECTS & INDEPENDENT ENGINEERING WORK

ReBoot_Lab – Personal Technical Lab | *Independent Work, 2023–Present*

Designed and developed a personal engineering lab focused on diagnostics, repair workflows, and custom tool creation.

Key Projects & Capabilities:

- **Custom Diagnostic Platforms** – Built system testing tools, POST analysis, and hardware fault detection solutions

- **Embedded Systems** – Developed tools with sensor integration, display modules, and real-time monitoring capabilities
- **Appliance-Style GUIs** – Created intuitive graphical interfaces for diagnostics using modern UI frameworks
- **Grafana Dashboards** – Designed system metrics visualization, workflow monitoring, and operational dashboards
- **Docker Environments** – Implemented isolated testing, tool deployment, and workflow automation containers
- **Repair Workflows** – Engineered structured troubleshooting trees and comprehensive documentation systems
- **Multi-System Workstation** – Built "Mad_Team" setup for synchronized monitoring and remote administration
- **Web Development** – Created and maintained personal website showcasing services, branding, and technical documentation

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SKILLS

Technical Skills

Hardware & Systems

- Hardware Diagnostics & Troubleshooting
- Laptop & Desktop Repair
- Mobile Device Repair (Apple, Samsung, Android Certified)
- Embedded Systems & Diagnostic Tool Development
- LAN/Wi-Fi Network Setup & Diagnostics
- OS Installations, Imaging & Malware Removal

Software & Development

- Workflow Automation & System Monitoring
- Grafana Dashboard Design
- Docker Containerization & Environment Setup
- Appliance-Style UI Design
- Technical Documentation & SOP Development
- Multi-System Orchestration & Remote Administration

Operational & Leadership Skills

- Retail Store Management

- Staff Training & Development

- Inventory Control & Vendor Relations

- Customer Service & Technical Support

- Quality Assurance & Inspection

- Security Operations & Protocols

- Vehicle Maintenance & Oversized Load Navigation

EDUCATION

Associate of Science — Computer Technology and Networking

College America | Phoenix, AZ | *Graduated: Aug 2016*