

Resume.md 1-1-26

Robert Seevers

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📍 Goodyear, AZ 85338

Professional Summary

Dynamic and accomplished professional with over 10 years of experience in IT, electronics repair, networking, and computer systems. Proven leadership in managing multi-store retail operations with a strong track record of optimizing team performance, ensuring customer satisfaction, and driving business growth. Skilled in troubleshooting, quality assurance, and hands-on solar installation and maintenance. Dedicated to safety and service through community-based security work.

In addition to professional roles, developed extensive independent engineering experience through a personal technical lab, focusing on diagnostic tool development, workflow automation, monitoring dashboards, embedded-system troubleshooting, and structured repair processes. Strong ability to work independently, document processes, and support remote operations.

Professional Experience

Fluor – Arlington Valley Solar Plant, Arlington Valley, AZ

Night Maintenance Technician

Dec 2024 – Sept 2025

- Performed routine cleaning and maintenance of solar panels and control buildings.
- Conducted multiple nightly security checks to ensure a secure perimeter.
- Maintained company vehicles and upheld operational standards in all areas.

Dream City Church, Phoenix, AZ

Security Officer

Jun 2023 – Mar 2024

- Ensured a safe and secure environment for church members and visitors.
- Responded to incidents and emergencies with professionalism and discretion.
- Collaborated with staff to implement and monitor safety protocols.

Carvana, Phoenix, AZ

Quality Assurance Inspector

Oct 2022 – Mar 2023

- Conducted detailed inspections of vehicles before customer delivery.
- Identified and resolved quality issues to meet company standards.
- Supported process improvements within the QA team.

Mobile Kangaroo, Phoenix, AZ

Repair Technician

Feb 2022 – Oct 2022

- Diagnosed and repaired Windows-based desktops and laptops.
- Delivered efficient customer support and technical solutions.
- Managed repair documentation and inventory tracking.

UbreakiFix (Multi-Location), Phoenix, AZ

General Manager / Lead Repair Technician

Apr 2015 – Jan 2021

- Managed day-to-day operations across 3 retail storefronts.
- Specialized in mobile device repairs (iOS and Android), certified by Samsung, Apple, and Google.
- Trained and supervised staff, improved customer service workflows, and boosted store performance.
- Maintained inventory, handled vendor relations, and ensured consistent repair quality.

Skills

Technical Skills

- Mobile Device Repair (Apple, Android, Samsung Certified)
- Laptop & Desktop Hardware Troubleshooting
- LAN/Wi-Fi Network Setup & Diagnostics
- Operating System Installations & Malware Removal
- Hardware Diagnostics & System-Level Troubleshooting
- Quality Assurance & Inspection
- Workflow Automation & Monitoring
- Grafana Dashboard Design
- Docker Containerization & Environment Setup
- Embedded-System Troubleshooting & Diagnostic Tool Development
- Appliance-Style UI Design
- Multi-System Orchestration & Remote Administration
- Technical Documentation & SOP Development

Operational & Leadership Skills

- Retail Store Management & Operations
- Inventory Control & Vendor Relations
- Customer Service & Technical Support
- Staff Training & Development
- Security Operations & Protocols
- Vehicle Maintenance & Oversized Load Navigation

Technical Projects & Independent Engineering Work

(Independent, 2023–Present)

- Designed custom diagnostic platforms for system testing, POST analysis, and hardware fault detection.
- Developed embedded-system-based tools with sensor integration, display modules, and real-time monitoring.
- Built appliance-style graphical interfaces for diagnostics using modern UI frameworks.
- Created Grafana dashboards for system metrics, workflow visualization, and monitoring.
- Implemented Docker-based environments for isolated testing and tool deployment.
- Engineered structured repair workflows, troubleshooting trees, and documentation systems.
- Designed a multi-system workstation environment (Mad_Team setup) for synchronized monitoring and remote administration.

- Built and maintained a personal website with service descriptions and technical documentation.
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Education

College America – Phoenix, AZ

Associate of Science in Computer Technology and Networking

Graduated: Aug 2016