

CANCELED AND MISSED LESSONS

There are no refunds for canceled or missed lessons.

No payment refunds will be given for students who miss lessons for any reason. This includes cancellations for illness, extended family vacations as well as school related absences and will be strictly adhered to. This policy is consistent with those of sports teams, schools, camps, and dojos that place a high priority on regular attendance and diligent commitment. Please choose a time that works with your other extracurricular activities.

Flex Lessons (Lesson Credits):

Did you miss a lesson? It's okay! This is what the Flex Lessons are for. We've worked into the calendar one (flex) absence for teacher and one (flex) absence for student in case of illness or emergency that do not have to be made up. Also, throughout the semester there are lesson make-up times and open studio days that can be used for missed lessons. Lessons canceled due to bad weather can be taught via SKYPE. (Fun!)

Discontinuing Lessons: Your lesson time is reserved for you for an entire semester. If you decide that you are unable to continue lessons, we ask that you give at least one-month notice. There are no refunds or credits for lessons missed or canceled.