

# VIRAL PATEL

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## Summary

Seeking a career which is challenging, innovative and competitive, offering excellent opportunities. Hardware and Software developer over 2 years of college experience working in Research and Software Development.

## Technical Skills

• C++ • Python • Django Framework • HTML5 • CSS3 • Bootstrap • MATLAB • AWS • IoT Cloud Platform  
• VMWARE • Docker • Kubernetes • Microsoft SQL Server • Git • GitHub • TCP/IP Protocol • WAN • LAN  
• Windows • Ubuntu/UNIX • MS Office Suite

## Professional Experience

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|-----------------------|--|--|
| April 2019 – Present  | <b>Field Service Technician</b>  | <i>Bell Technical Solutions, Markham</i> |
|                       | <ul style="list-style-type: none"><li>• Installation, maintenance, and repair of copper-based telecommunications equipment, product and services.</li><li>• Provide an exceptional customer experience for our clients.</li><li>• Troubleshoots complex telecommunications products and system.</li><li>• Work independently and assist other technicians while in the field.</li><li>• Observe and follow all company health and Safety rules and policies.</li></ul> |  |
| Jan 2019 – March 2019 | <b>Computer Technician</b>   | <i>SCI White Gloves, Mississauga</i>     |
|                       | <ul style="list-style-type: none"><li>• Install / Upgrade the windows servers, printers and mobile devices.</li><li>• Setup LAN network and run the scripts to troubleshoot the problem.</li><li>• Building and maintaining web-based reports and dashboards.</li></ul>  |  |
| Sept 2015 – Dec 2016  | <b>Project Engineer</b>  | <i>Trom Sloar, Gujarat, India</i>        |
|                       | <ul style="list-style-type: none"><li>• Lead field team of 5 employees and handling Installation, commissioning, testing related to each project.</li><li>• Prepare compelling presentation to graphically explain each project issue and opportunities.</li></ul>   |  |

## Education

- |                      |  |                                     |
|----------------------|--|-------------------------------------|
| May 2017 - Dec 2018  | <b>Embedded System Design Engineering</b>          | <i>Lambton College, Toronto, ON</i> |
| June 2011 – May 2015 | <b>Bachelor's Degree in Electrical Engineering</b> | <i>Ganpat University, India</i>     |

## Education Projects

- Building a Personal Portfolio with Django and deploy on AWS cloud server.
- Deploying Containerized web application on AWS using Docker and Kubernetes
- Waste Management System using IoT Application with Smart compactor
- Parcel Box Keeper using secure barcode authentication system
- Face and Eye detection using raspberry CAM

## Volunteer Experience

- Was active member of Yuva Unstoppable NGO which helped poor students in nearby villages of Ahmedabad
- Worked with Tutoring Center in Lambton college as Peer Tutor during Sept 2018 to Dec 2018

## Award

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|-----------|------------------------------|--------------------------------|
| June 2019 | New Hire "Great Start" award | Bell Technical Solutions (BTS) |
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**References Available upon Request**