7EDGE

Lockdown Browser - Help Guide

Your interview requires the **Recruit41 Lockdown Browser** — a secure desktop app that verifies your camera, microphone, and system. The entire setup takes about **2 minutes**. Please refer to the attached video walkthrough for a visual guide.

SETUP WALKTHROUGH

PART 1 — IN YOUR BROWSER

1 **Check Your Email** — Look for an invitation from **careers@r41.ai** with your interview details.

2 **Navigate to Start Interview** — Click on **Start Interview** in the email.

3 **Start Interview** — Click **Start Interview**, upload your resume, and verify the job description.

4 **Allow Permissions** — Grant camera and microphone access when prompted. Click **Allow All**.

5 **Accept Terms** — Review the privacy & monitoring terms and accept to continue.

PART 2 — LOCKDOWN BROWSER APP

1 **Desktop App Required** — A popup appears after accepting terms. If you already have the app, click **Open the Recruit41 Desktop App**. If not, click **Download it here** and install for your OS (Windows / Mac).

2 **Launch & Log In** — The app will open your browser for a quick login, then automatically return you to the interview.

3 **Authorise** — Use the email provided during registration to the portal (Poda AI) to authorise your session.

4 **Camera & Mic Check** — Ensure your face is visible and mic is working. Select the correct devices if needed.

5 **Screen Recording & System Check** — Grant screen recording permission. The app auto-verifies camera, mic, apps & display.

✓ **You're All Set!** — Click **Start Interview** to enter secure mode and begin.

! **Disconnected from Lockdown Browser?**
If you drop out during the interview, relaunch the Lockdown Browser app and click **Resume Interview** to continue where you left off.

TROUBLESHOOTING

◉ Camera not working?
Close apps using your camera (Zoom, Teams, FaceTime). Go to System Settings > Privacy > Camera and enable Recruit41.

♫ Microphone not detected?
Check it's not muted and plugged in. Select the correct device. Enable Recruit41 in Privacy > Microphone.

X Prohibited app detected?
Close TeamViewer, AnyDesk, RustDesk, or similar remote desktop tools before launching.

⚡ App won't launch?
Make sure you downloaded the correct version. Try re-clicking **Launch Desktop App**.

▫ Multiple displays?
Disconnect external monitors. The app requires a single display for security.

Privacy & Security: Your camera and microphone are only active **during the interview**. Screen monitoring checks for prohibited apps only — it does **not** record your screen or access your files. All data is handled per our privacy policy.

Recruit41 — AI-Powered Interviews