

# EMT Department Training Guide

## Role Overview

EMT staff respond to medical emergencies and ensure the health and safety of all guests and staff.

Provide first aid, assist in emergencies, and coordinate with supervisors for serious situations.

Remain calm, professional, and act quickly.

## Medical Procedures

Familiarize yourself with basic first aid:

- Treat minor injuries (scrapes, bumps, cuts)
- Use bandages and first aid kits properly
- Assist with fainting or minor incidents

Do not attempt advanced medical procedures; stick to what is safe and Roblox-appropriate.

## Emergency Protocols

1. Respond immediately and assess the situation.
2. Use roleplay commands like `-administer first aid-` to show you are helping.
3. Notify your supervisor of the incident.
4. Escalate to management if the situation continues or worsens.

## Warning System

1. **Verbal Warning** – Explain the issue politely.
2. **Second Warning** – Use `:warn [user] [reason]`. Include a verbal reminder first.
3. **Third Warning** – Use `:warn [user] [reason]`. Escalate to management if behavior continues.

*Important:* Verbal warnings must always be given between written warnings.

## **Major Offenses**

- Bypassing Permanent Ban
- Spamming 3+ Sentences
- Bypassing Chat Filters
- Major Glitching
- Major Trolling (3+ Kicks)
- Assault to Staff
- Major Restricted Area Violations

## **Important Info for Staff**

- Respond calmly and professionally.
- Ensure guest safety and follow Roblox-appropriate roleplay.
- Document all incidents in report channels.
- Escalate repeated or serious situations to supervisors or management.
- Follow emergency protocols and do not overstep your role.