Punishment Information

Overview

- This document gives an explanation of how to administer punishments at the car wash. Give punishments using in-game commands.
- Contact a member of the Corporate Team to permanently ban.

- If you are unsure of the punishment, provide a screenshot and description of the situation in **#assistance** and a member of the Compliance Team will assist you.
- If a member of the Entry or Supervision Team is breaking the rules, open a ticket in **#support** with evidence.

Level 0

No Punishment

- **Usernames:** Inappropriate or disrespectful usernames
- **Bypassing (Guest/Customer):** Using profanity
  - Exceptions are made for NSFW and discriminatory comments

Level 1

3 Warnings → Jail → Kick (:kick)

- **Trolling:** Disrupting other players with rude comments or insults

- ○ Examples include fat shaming
- **Blocking:** Obstructing other cars
- **Cutting:** Moving in front of others while waiting in line
- **Ramming:** Repeatedly hitting another player or car

Level 2

Kick (:kick) → Ban (:ban)

- **Glitching:** Disrupting other players and pushing their car with crates, potions, or avatar items
- **Bypassing (Trainee+):** Saying a word that is not allowed on Roblox
  - ○ Make sure the word is *clearly* bypassed
  - ○ *"btc"* is not considered bypassing
- **Threats:** Deliberately threatening to cause serious harm
  - ○ This includes death wishes
- **Raiding:** An organized group of people being disruptive
  - ○ Only take action if the players are spamming or trolling
- **Spamming:** Repeating a message over and over

Level 3

Server Ban (:ban)

- **NSFW:** Inappropriate comments
  - ○ Understand the context before banning
  - ○ Consult a member of the Compliance Team if you are unsure

- **Guide Leaking:** Includes current and outdated guides for the Supervision, Management, or Corporate Team
- **Warn/Jail Evading:** *Purposefully* leaving the game to avoid warnings or glitching out of jail

Level 4

Permanent Ban (:pban)

- **Exploiting:** Using scripts to do things that are not a function of the game
  - Make sure the player is *clearly* exploiting and not experiencing lag
- **Personal Information** Sharing someone else's personal information
  - Examples include unwillingly sharing someone's address, name, or phone number
- **Evading Punishment:** Joining on alternate accounts to break the rules
- **Discrimination:** Unjust or biased treatment toward an individual or group based on characteristics such as race, gender, or age
  - Examples include slurs, sexism, racism, and homophobia
  - Discriminatory usernames or clothing is not tolerated
  - Understand the situation before taking action
  - Consult a member of the Compliance Team if you are unsure