

Rides Department Training Guide

Role Overview

Ride Operators ensure the safety and enjoyment of guests on all attractions.

Safety is the top priority. Operators must follow all safety procedures and respond to emergencies quickly.

Operators are responsible for managing rides efficiently while maintaining a fun and professional atmosphere.

Safety & Certification

All Ride Operators must become certified in ride safety before operating any ride.

Before starting a ride, operators must roleplay checking restraints by saying **-checks-** or something similar.

Ride Procedures & Regen

Each ride has a Regen button to reset the ride if it becomes broken or uncontrollable.

If a ride malfunctions, press Regen immediately and notify your supervisor.

If the ride continues to have issues, escalate further. Your supervisor will contact the appropriate personnel.

Warning System

1. **Verbal Warning** – Explain the issue politely.
2. **Second Warning** – Use **:warn [user] [reason]**. Include a verbal reminder first.
3. **Third Warning** – Use **:warn [user] [reason]**. Escalate to management if behavior continues.

Important: Verbal warnings must always be given between written warnings.

Major Offenses

- Bypassing Permanent Ban
- Spamming 3+ Sentences
- Bypassing Chat Filters

- Major Glitching
- Major Trolling (3+ Kicks)
- Assault to Staff
- Major Restricted Area Violations

Important Info for Staff

- Always follow safety procedures and verify ride restraints.
- Keep communication clear and professional with guests and staff.
- Document any incidents in the designated report channels.
- Escalate repeated or serious incidents to management immediately.
- Use Regen immediately for ride malfunctions.