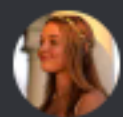**maya** 02/08/2024 02:59

LEAKING:

Before we start with anything, leaking any of this information to non-MRs will result in a termination of your position. You will also be terminated for the following:

- Leaking content from inside of channels
- Leaking channel names
- Leaking MR rules

maya 02/08/2024 02:59

HOTEL:

You will now receive moderator at the hotel. Any sort of abuse of commands will result in severe consequences. You'll now be responsible for kicking trollers and major offenders.

For trollers who have 2 warnings, you must check chat logs or warnlogs to ensure the user actually has 2 warnings before kicking them. There can be cases where the user has false warnings or does not have 2 warnings at all, that is why you must check to ensure they have 2 valid warnings.

If they have 2 valid warnings, you may kick them from the server. Make sure that when you're kicking someone you use at least 5-6 letters of their username to ensure you're not accidentally kicking any other players. Another important thing to note when kicking is the usernames that have all or others at the start. These will kick everyone so you need to be sure that you're adding more letters when kicking the individual. If you ever do accidentally kick all or others, contact an HR as soon as possible and let them know. If an individual that has 2 warnings rejoins the server, you'll need to remove their warnings just before you kick or just when they rejoin.

When it comes to warning people, there are 2 new commands for MRs which are:
:clearwarn user
:warnlogs (usually doesn't work, use :logs instead)
When a person with 2 warnings (via the command) rejoins the server, you'll need to remove their warnings with the clearwarn command.

As I'm sure you're aware, there are LRs who will abuse their ranks. The following is how you would deal with a staff member that is abusing. This doesn't just have to be abusing handcuffs, this could be abusing any tool as well as being rude, not using grammar etc. Minor things should be reported but you don't have to kick them for it, if you're unsure then you're welcome to ask for a second opinion.

1. Get proof (preferably a video but photo is fine)
2. Report in #staff-reports
3. Head over to #mr-discussion and fill out the pinned format.
4. Once you've been given permission by a Management+, you'll then kick the player from the game with a reasoning along the lines of "Cuff abusing, to be suspended." or "Cuff abuse." if that's what you're kicking them for. If you're kicking for lack of grammar then you'd just say "Lack of grammar, to be suspended" or "Lack of grammar"!

Please note that if you're ever unsure of anything whether that be if something is glitching or exploiting or you'd like clarification on if something is bypassing then you're more than welcome to ask for a second opinion in #mr-discussion.

At the hotel, we have a limit of how many MRs can be in one server. The limit is 4 and will increase to 6 when a mass shift or a hosted shift is being held.
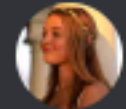
We ask that you still work at LR stations as long as the server is not hectic e.g if there are lots of trollers, you do not need to work at a station as you will be dealing

maya 02/08/2024 03:02

LOGGING ACTIVITY:
Now that you're an MR, you're required to log your activity. This includes, shifting, sessions, reports and group wall activity. There's a format to follow and that will be in the pinned post in the forum. Your minimum requirements each week are: 2 sessions and 40 minutes total shifting. The HR that promoted you will create a post for you where you'll submit your activity.

maya 02/08/2024 03:03

INTERVIEWS:

As an MR, you can now attend interview sessions. For your first session, you should spectate to see how things run although you don't have to. Some sessions are run slightly differently to others however they're all quite similar.

The maximum amount of MRs allowed at an interview session is 10.

During the grammar test, players can make a total of 3 grammar strikes and during the actual interview, they can make a total of 5 grammar strikes.

Below is a guide that you're welcome to use, you may customise it however you'd like although do not add any rules or change the questions.

Hello, my name is y/n! I will be interviewing you today.
Before we start, do you have any questions?
Okay! Let's begin.

QI) How did you discover Bloxton Hotels?
QII) Why are you interested in working at Bloxton Hotels? (Provide II+ detailed sentences)
QIII) What are some goals you have planned for the group?
QIV) What skills do you have that will benefit you working here? (Provide II+ detailed sentences)
QV) What III words best describe you and your personality?
QVI) Have you had any past experience? If so, what groups?

That was the final question! I will now go over your answers.
That was the final question! I will now tell you the results.

Congratulations! You have passed today's interview session.

Sadly, you have failed today's session as a result in 5 grammar strikes.
Sadly, you've not given me your answer in time, this means you have failed.
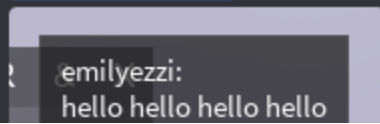You have failed today's interview session as a result of copy and pasting. Try again next time without doing so.

For questions 2 and 4, they have 3 minutes to answer the question. For the rest, they have 1 minute to answer. You don't have to be extremely strict on this.

When someone passes an interview session, you'll need to use the !pass user command so that their username shows up on the hosts board.
(EX: !pass Arómani)

Please be aware that there is a chance that your interviewee could be copying and pasting. The following images are how to tell if someone is copy and pasting:

📎 **unknown.png**
📎 **unknown.png**

emilyezzi:
hello hello hello hello

📎 **unknown.png**
📎 **unknown.png**

emilyezzi:
hello hello hello hello

emilyezzi: hello hello hello hello

hello

bradley 02/08/2024 03:05
Alright

maya 02/08/2024 03:06
TRAININGS:
As an MR, you'll be prioritised to train all of the ranks. If you don't want to make your own, you can use the ones that were made in the discord server.

When attending trainings and interviews, you'll need to head over to the thread called "Session Claiming". Let's say there's a session that's going to begin at 3:00pm, you'll head to the thread before 2:30pm and when it's 2:30, you'll send either of two messages: requirements = meaning you need your requirements or claim = you have finished your requirements but you still want to attend. The host of the session will then react on your message with a number. This number corresponds with the server number that you'll be going to, when you've received a reaction, you can then join the server

Note that you cannot request to attend another session if you are currently still at a session to ensure everyone is getting a fair chance.

If there's ever a case where the host is unavailable, you'll ping a Senior Management and they will take over. In the unlikely case that there are no Seniors available, the first manager that said either claim or requirements will then sort them out.

If you are chosen to be a backup helper then you must spectate stations without being distracting.

Once someone has passed and it has been confirmed by a Management, you'll need to use the pass command which is !pass user rank.

bradley 02/08/2024 03:08
Ok

maya 02/08/2024 03:08
DISCORD:
Now that you're an MR, you'll have access to more channels to help you with your new responsibilities and to make some new friends.

#mr-rules
All extra rules and expectations for our MRs. There is also the MR assistance role where you can react to a message to receive a role where you'll be pinged when LRs create tickets. You are required to unreact to the message when you are not available to respond to tickets.

#mr-rules

All extra rules and expectations for our MRs. There is also the MR assistance role where you can react to a message to receive a role where you'll be pinged when LRs create tickets. You are required to unreact to the message when you are not available to respond to tickets.

#mr-announcements

Announcements to all of the MR team. Within pinned messages are a list of important announcements. There is a thread in this channel that you will need to join in order to attend sessions. The thread is called "Session Claim".

#mr-lounge

A space for MRs and HRs to chat.

#mr-discussion

A chat created where you can ask for assistance from all Bloxton games. This chat is often referred to as mrd. The head ranks are not allowed to answer questions in this channel.

When asking for BAN assistance, you'll need to use the format pinned in mr-discussion and ping the @senior/hr assistance role.

If you're going to ping someone and ask for an opinion on something or asking permission to kick, you'll need to make sure that they don't have dnd in their status or bio. Do not ping an entire rank. You are welcome to ping someone IF they do not have the role after 5 minutes of no replies.

#mr-bot-commands
A chat made for commands including the bot for music.

#mr-notices
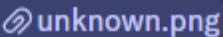Resignations, username changes and inactivity notices. The format can be found in the pins.

#mr-game-nights
Gamenights held for MRs.

mr-assistance
When an LR creates a ticket using the in-game help request found in #information, the ticket will be put in that channel and MRs with the role (that can be found in mr rules) will be pinged. The format the person should be following is: (If they don't follow this then it's okay as long as they tell you why they've requested an MR.)

Username | Reason they've requested an MR

This is what the ticket will look like: 📎unknown.png
If the person does not respond within the 5 minutes saying what they need then head over to #mr-discussion and ask for a Management+ to warn the person.

Once you've joined and sorted it out, you'll head back to that ticket. You can either click the 🔒 Close button or you can say -close in the ticket. It'll then show something like this:

unknown.png

You'll then want to press/click the transcript button (it saves what's inside the ticket if it's ever needed for future use, it's required that you do this) and it will then save. Once it's saved you can then go ahead and finally delete the ticket using the 🛑 Delete button! It will take a few seconds to delete the ticket and that is all!

🔓 Open - this button is for opening the ticket again if you didn't mean to close it.

May 4, 2022

Ticket Tool 🎫 ✔ **BOT** Today at 9:29 PM
@emiwees @MR Assistance - Available An MR will respond to you shortly, you have **5 MINUTES** to state what assistance you need. Ensure that you follow all the rules in #rules within this ticket! **(Rules 13-15 are ticket rules)**

> Profile Link
>
> To close this ticket react with 🔒
>
> ⚡ TicketTool.xyz - Ticketing without clutter

🔒 Close

Ticket Tool 🎫 ✔ **BOT** Today at 9:33 PM

> Ticket Closed by @emiwees

Support team ticket controls

📄 Transcript   🔓 Open   🛑 Delete

maya 02/08/2024 03:10
NOTES:

- When going on an alliance visit, you MUST use grammar and wear the official uniform. When you're not an alliance visit, you don't have to do either of those.
- In the pins of #mr-announcements there are some important announcements that may help you throughout your time here.

MR Faq:
https://bit.ly/MRFaq

Google Docs

MR Frequently Asked Questions

BLOXTON HOTELS MR FREQUENTLY ASKED QUESTIONS Hotel: Q: What commands can I use at the hotel? A: The following are commands that you are allowed to use at the hotel... :to [user] :logs :tp [user] [user] :chatlogs :bring [us...