

# Park Services Department Training Guide

## Role Overview

Park Services staff are responsible for keeping the park clean, safe, and enjoyable for all guests.

Focus on cleaning duties, ensuring walkways, rides, food areas, and common spaces are tidy.

Maintaining a clean park improves guest satisfaction and prevents accidents.

## Cleaning Procedures

Patrol the park regularly to pick up trash, dispose of debris, and tidy attractions.

Wear gloves and use designated cleaning equipment.

Check bathrooms, seating areas, and high-traffic zones frequently.

Report broken equipment, spills, or hazards immediately.

## Warning System

1. **Verbal Warning** – Explain the issue politely.
2. **Second Warning** – Use `:warn [user] [reason]`. Include a verbal reminder first.
3. **Third Warning** – Use `:warn [user] [reason]`. Escalate to management if behavior continues.

*Important:* Verbal warnings must always be given between written warnings.

## Major Offenses

- Bypassing Permanent Ban
- Spamming 3+ Sentences
- Bypassing Chat Filters
- Major Glitching
- Major Trolling (3+ Kicks)
- Assault to Staff

- Major Restricted Area Violations

### **Important Info for Staff**

- Carry cleaning tools and supplies on duty.
- Prioritize high-traffic and guest areas.
- Report hazards, spills, or broken items immediately.
- Maintain professionalism and follow supervisor instructions.
- Keeping the park clean ensures guest satisfaction and safety.