#### **Course Title:**

#### **LLM deep Dive**

# (E) Duration:

• Total Duration: 16 hours

• Schedule: 4 hours/day over 4 days

# **Sourse Objectives:**

By the end of this course, participants will be able to:

- Design advanced fine-tuning strategies for LLMs (e.g., LoRA, QLoRA) and optimize model performance for specific use cases while mitigating overfitting and cost inefficiencies.
- Build scalable RAG (Retrieval-Augmented Generation) pipelines on cloud platforms, addressing challenges like chunking, retrieval accuracy, and integration with vector databases.
- Deploy LLMs efficiently in production using cloud-based solutions (e.g., vLLM, TGI) and evaluate trade-offs between latency, cost, and scalability.
- Evaluate LLM performance rigorously using benchmarks (HELM, AlpacaEval) and metrics (accuracy, toxicity, bias) to ensure alignment with business and ethical requirements.
- Implement governance and security best practices for LLMs, including prompt injection defenses, compliance with AI regulations (EU AI Act), and multimodal model risk assessment.

## **11** Target Audience:

- ML Engineers & AI Researchers
- Data Scientists Transitioning to LLMOps
- AI/ML Technical Leads & Architects
- Cloud/MLOps Engineers
- Al Governance & Compliance Specialists

Level: advanced

## **Pre-requisites:**

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ML,DL; Working Knowledge of Foundation Models in LLM; Prompt Engineering and Experience in using tensorflow/ pytorch, sklearn and hugging face libraries.

#### **Course Delivery Methodology:**

- **Hands-on Training:** 70% of the course will be practical, focusing on hands-on labs, demos, simulations, and project work.
- **Theory/Concepts:** 30% of the course will cover theoretical foundations to provide the necessary conceptual understanding.

#### Proposed Course Outline:

# Day 1: LLM Fundamentals & Fine-tuning Strategies (4 Hours)

#### Hour 1: Introduction to LLMs & Tokenization

- **Understanding LLMs:** Brief overview, common architectures (Transformers), and their capabilities.
- Subword Tokenizers:
  - Why subword tokenization? (Byte-Pair Encoding, WordPiece, SentencePiece).
  - Practical examples of tokenization with popular libraries (e.g., Hugging Face Tokenizers).
  - Impact of tokenization on model performance and cost.

# **Hour 2: Embedding Models & Their Applications**

- What are Embeddings?
  - Word embeddings (Word2Vec, GloVe) vs. contextual embeddings (BERT, RoBERTa, Sentence-BERT).
  - How embeddings represent meaning.
- Using Embedding Models:
  - Generating embeddings for text.
  - Use cases: semantic search, text similarity, clustering.

# **Hour 3: Architecting Fine-Tuning Strategies (Part 1)**

#### • Introduction to Fine-tuning:

- Why fine-tune? (Domain adaptation, task-specific performance).
- Supervised fine-tuning vs. instruction fine-tuning.
- Chain of Thought, ReAct prompting techniques

## • Data Preparation for Fine-tuning:

- Curating and cleaning datasets.
- Data formats and common challenges.

## • Parameter-Efficient Fine-Tuning (PEFT) Concepts:

o LoRA, QLoRA, Prompt Tuning (conceptual overview).

# Hour 4: Architecting Fine-Tuning Strategies (Part 2) & Optimization

#### • Implementing PEFT:

- Choosing the right PEFT method for different scenarios.
- Hands-on considerations for applying PEFT (e.g., using peft library).

### • Optimizing Model Performance (Introduction):

- o Basic concepts of model quantization (e.g., INT8, FP4).
- Knowledge distillation (conceptual).

# Day 2: RAG Pipelines & LLM Deployment (4 Hours)

# **Hour 1: Building Scalable RAG Pipelines (Part 1)**

## Understanding RAG:

- Retrieval-Augmented Generation explained.
- Benefits of RAG over traditional fine-tuning for certain use cases.

## Components of a RAG Pipeline:

- Document ingestion and chunking strategies.
- Vector databases: Introduction and role in RAG (e.g., Pinecone, Weaviate, ChromaDB).

# **Hour 2: Building Scalable RAG Pipelines (Part 2)**

## • Implementing Retrieval:

- Query embedding and similarity search.
- Hybrid search techniques.

# • Generation with Retrieved Context:

- o Prompt engineering for RAG.
- Addressing hallucinations in RAG.

## Building Scalable RAG Pipelines on Cloud (Conceptual):

 Overview of cloud services for RAG components (e.g., AWS Kendra, Azure AI Search, Google Cloud Vertex AI Search).

# **Hour 3: Large Language Model Deployment on Cloud (Part 1)**

#### • Deployment Considerations:

- Model size, inference speed, cost, scalability.
- Batching and serving LLMs.

## • Cloud Deployment Options:

- Managed services (e.g., AWS SageMaker, Azure ML, Google Cloud Vertex AI Endpoints).
- o Containerization (Docker) for LLM deployment.

# Hour 4: Large Language Model Deployment on Cloud (Part 2) & Different Modals

## Advanced Deployment Topics:

- Load balancing and auto-scaling for LLMs.
- Monitoring deployed LLMs.

#### • Different Modalities of LLMs:

- Multi-modal Models: Introduction to models that handle text, image, audio, etc. (e.g., CLIP, DALL-E, Gemini, GPT-4V).
- Use cases and challenges of multi-modal LLMs.

# Day 3: LLM Evaluation, Governance & Advanced Topics (4 Hours)

## **Hour 1: LLM Performance Metrics**

#### Traditional NLP Metrics for LLMs:

• BLEU, ROUGE (limitations for open-ended generation).

## • LLM-Specific Evaluation Metrics:

- Fluency, coherence, relevance, factual consistency.
- Human evaluation vs. automated evaluation.

## Benchmarking Best Practices:

- Common LLM benchmarks (e.g., MMLU, HELM).
- Setting up internal benchmarks.

# **Hour 2: LLM Security & Governance (Part 1)**

#### • LLM Governance:

- Data privacy and compliance (GDPR, HIPAA implications).
- Responsible AI principles for LLMs.
- Model cards and documentation.

## • LLM Security:

- Prompt injection attacks.
- Data leakage and privacy concerns during inference.

# Hour 3: LLM Security & Governance (Part 2) & Reinforcement Learning for Alignment

- Mitigation Strategies:
  - Input/output filtering.
  - o Guardrails and safety mechanisms.
  - Bias detection and mitigation in LLMs.
- Reinforcement Learning for LLM Alignment:
  - RLHF (Reinforcement Learning from Human Feedback):
    - Conceptual understanding of how RLHF aligns LLMs with human preferences.
    - Role of reward models.
  - Direct Preference Optimization (DPO): An alternative to RLHF.

## **Hour 4: Q&A, Case Studies & Next Steps**

- Recap of Key Concepts:
  - Review of fine-tuning, RAG, deployment, evaluation, and governance.
- Open Discussion & Q&A:
  - Addressing specific questions from participants.
- Real-world Case Studies (Brief):
  - Examples of LLMs in production environments across different industries.
- Future Trends & Resources:
  - Brief discussion on emerging LLM research and tools.
  - Providing resources for continued learning.

# Day 4: Introduction to Agentic AI, Agentic AI Applications in Retail

## Hour 1: Introduction to Agentic AI & Retail Use Cases

What is Agentic Al?

Overview of Agentic AI principles: autonomy, goal-oriented behavior, contextual awareness.

Key Agent Properties:

Perception, memory, planning, action execution, interaction.

Agentic AI in Retail:

- Use cases: intelligent shopping assistants, personalized recommendations, inventory agents, dynamic pricing bots.
- Real-world examples from Amazon, Instacart, Shopify.

# Agent Architecture Overview:

Introduction to the Perceive-Plan-Act loop and decision trees in agents.

# **Hour 2: Agent Development Frameworks & Tooling**

- Agentic Development Frameworks:
  - Overview of LangGraph (graph-based agent flow control)
  - Google ADK (Agent Development Kit): tooling for goal-driven agents
  - o Optional mentions: Meta's AutoGen, CrewAI, Semantic Kernel
- Toolchain Integration in Azure Al Foundry or local environments:
  - LangChain, OpenAl Function Calling, ReAct agents
  - API integrations (e.g., product search, user profile DB, vector DB)

# • Design Patterns:

- Single-agent vs. Multi-agent vs. Orchestrator patterns
- o REST vs. Event-driven agents

# **Hour 3: Multi-Agent Systems & Communication Protocols**

- Understanding MAS (Multi-Agent Systems):
  - Decentralized vs. centralized coordination
  - Task decomposition and distribution among agents
- Agent-to-Agent Communication (A2A):
  - Use of message-passing and asynchronous queues
  - Protocol design for collaboration
- Multi-Agent Coordination Protocol (MCP):
  - Define roles, intent signaling, negotiation
  - How to use LangGraph for MCP-style task routing

# • Use Case Examples:

 Retail assistant coordinating with a price-check agent and inventory validator agent

# Hour 4: Reasoning, Planning & Lab: Build a Retail Shopping Assistant

- Advanced Agent Features:
  - Short-term and long-term memory integration (e.g., vector store, Redis)
  - Planning with ReAct, Tree of Thought, LangGraph DAG
  - Incorporating feedback loops and state transitions

- Lab Objective:
  - Nuild a Shopping Assistant Agent
    - Input: User request like "Find me running shoes under ₹5000"
    - Agent Actions:
      - Query a dummy product catalog (CSV/JSON/public API)
      - Filter based on price, size, brand preferences
      - Rank and return options
      - Escalate to a secondary agent for inventory check
- Tools: LangChain or LangGraph, OpenAl/GPT API, dummy catalog JSON or public datasets
- **Bonus:** Use of memory and retriever in the agent for follow-up questions