



CVISTA HR CONSULTING PTE LTD

Position applying for: IT Senior System Analyst (CL)

Candidate's Personal Information

Name : Saprudeen Mohamed Arifdeen
Address : Bedok Reservoir
Gender : Male
Age : 39
Nationality : Singaporean
Race : Malay
Marital Status : Married

Job Required Information:

Last Drawn Salary : \$5800 + \$200 Mobile Allowance + \$200 to \$400 Project Allowance + AWS + VB
Expected Salary : \$7000
Availability : 1 month

Education Background

Year : 2009
Institution : Singapore Institute of Management (SIM)
Qualification Attained : BSc. Computer Science (Digital System Security)

Employment

Name of Company : Sysmagic Software Solution Pte Ltd
Period : May 2016 to Present
Position : Senior Support Analyst
Reasons for leaving : Seeking for a career prospect
Responsibilities :

Primary role of Job Scope (Software Implementer/Consultant) of Sysfreight (Freight Management System) and be well versed in 5 core modules of the product: Air, Sea, Account, Transport & Warehousing with skills to utilize Crystal Reports tools for report designing to print operation related documents and Statistical presentation. Also Test analyst with various scenario is different Core Modules and Customized Modules.

Major Projects: ST Logistics (FMIS)

Duration: Jan 2017 to Jul 2019

- Mentoring a team of programmers and test associates / engineers in projects related to Freight Management Integrated System.
- Preparation of Business Requirement document by consolidating business user input.
- Suggest design concepts changes to the existing forms to suit the business flow.
- Review of reverse presentation taken by test engineers and analysts.
- Review and document the test scope and test cases involved in various modules and end users related to the modules.
- Monitor test execution and report work performance and timeline to senior management.
- Verification of project proposals to the client.



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- Preparation of project schedules, project implementation and present the same to Client.
- Preparation and documentation of implementation plan, TEST-strategy documentation, test plan and user guides
- Ensure the project is timely delivered and meet the dateline proposed.
- Arrange stakeholder & management meetings with various business owners.

Highlights:

- Prepared professional documentation such as project management plan and system design when the project was signed off.
- Prepared Test Scope according to the requirement of the client in different business sectors and also estimated the time frames and efforts and got the sign off from Client.
- Wrote all Test Scenarios with my team and ensure all the functionalities are covered.
- Work with the team of 3 people to write the test case based on different modules and reviewed periodically to get the sign off from the Client
- Driven the project for test execution and user acceptance test environment.
- Provide end-user training and hands-on session and get it signed off by the end users.
- Raised and reviewed changes to current design and discussed with client and development team on how the scope was affected due to business process and meeting arranged for timely fixation and completion.
- Maintained all the logs and provides relevant documents to the changes such as Test Summary and the Dash Boards to the business owners for his reference at any time.
- Send Projects Status once a week together with their IT Team and keep the Stakeholders informed on downtime if met.
- Successfully completed the project to help the client to Go Live on the Project.

Projects: Various Projects in different core Modules and customized projects.

Duration: Aug 2019 to Present

- Analyse and collect user requirement gathering and proceed for project implementation and to discuss and finalize the project go live with the stake holder's approval
- Advice and design forms for programmers if there are customization involved.
- Providing technical support via the phone and email
- Managing client expectations and understanding the nature of the issue in terms of technical impact and in certain stages to provide work around solutions.
- Knowledge on warehouse practices, bonded and non-bonded warehousing.
- Prioritize the support issue form the list of support case and assign ticket to individual team members.
- Capabilities of handling other additional apps and modules available in the company such as Transport Mobile App (E-POD) & Warehouse App (Receipt/PutAway/Picking/DO)

Highlights:

- Conduct Training on individual modules – such as accounting, sea freight, air freight, warehousing & transport
- End-user testing with the client.
- Fair Knowledge of accounting procedures and trading industries.
- Customized crystal report for warehousing modules based on user requirement.
- Advice based on expertise and for the good of company's practice.



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Involved in editing of simple web pages for the e-track modules for the latest e-commerce industries with end-to-end milestones.

Name of Company : Creative Eworld Pte Ltd
Period : Apr 2011 to April 2016
Position : Software Support Specialist
Reasons for leaving : The department was closed down
Responsibilities :

Primary job role of Software System implementer of Sysfreight (Freight Management System) As a Project Implementer, I will schedule my project and usually onsite to conduct training to users based on the module purchased by the client. Ability to make swift Decision and planning for the project to Go Live. Crystal Reports is used for report designing for Sysfreight software. Projects to be handle with tight dateline to achieve department targets.

Projects: Various Projects of the Self modules (~ 100 projects)

Duration: 5 Years

- To provide implementation on client site and to gather user requirements.
- Attend Support Call for Sysfreight software and clear the ticket issue within the same working day.
- Additional skill or technical knowledge to Implement and set up of Microsoft SQL Express 2008/2005.
- Knowledge of active directory, Internet Information Services (IIS), .Net Framework & ODBC settings
- Crystal Reports Designing and modifications of existing reports.
- Installation of Sysfreight Software and setting up of Server-Client Pc configurations.

Highlights:

- During my stay with Creative Eworld Pte Ltd, I had taken the following responsibilities:
- Key responsible person to schedule, advice and finalize systems to go live.
- Customized Crystal Reports Designing done according to client's requirement.
- Conduct Training on individual modules – such as accounting, sea freight, air freight.
- End-user testing of Sysfreight System / install and test case documentation.
- 1st level tuning of system user interface and database.
- Good communication and technical understanding with client-server configuration and networking issues.
- Basic Knowledge of accounting procedures and trading industries.
- Ability to adapt and analyse and to provide on-spot solutions and advice to client's needs.
- Able to train and handle 35 users in one training session with different stake holders and departments



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Name of Company : Trend Star Pte Ltd
Period : Oct 2009 to Mar 2011
Position : IT Analyst
Reasons for leaving : End of contract and looking for permanent role
Responsibilities :

I was employed under Trend Star Pte Ltd group of companies in October 2009 as IT Analyst. I was responsible to implement account software that connects to 3 outlets and a warehouse. With a team of 3, we developed an application that is user-friendly and easy handling of accounts info and keeping track of cash-flows in Trend Star. Using C++ development tool to design the GUI of the accounting software that is able to connect to the existing Point of Sales (POS) system which was also developed in-house using Microsoft dot net technologies (Framework 2.0). Multi-threading and API were mainly used for efficiency of the accounting application.

- Primary role to analyse and collect user requirement
- Key responsible for the design and development of the application
- MSSQL data base design
- Enhancements to existing systems.
- Maintain program libraries, users' manuals, or technical documentation.
- Participation through all aspects of the software development life cycle Design, development, review, and implementation of new applications.

Highlights:

- Manage to complete a full workable accounting system with four core modules.
- General Ledger to capture all double entry and journal entries
- Bank Module to capture all bank Transactions
- AR Module to cater for sales needs
- AP Module to cater for all Purchase Needs.
- Financial reports to excel user simple sql queries in the application

Name of Company : E – Club @ Radin Mas CC
Period : Aug 2004 to Nov 2004
Position : IT Administrator
Responsibilities :

- First line and Helpdesk Support
- Operating system (Win 2K, XP, Linux)
- Server (Win NT, 2K, 2003) installation and troubleshooting
- Fragmentation /De-fragmentation of system
- Antivirus implantation to ensure a virus free environment and automated updates
- LAN maintenance and network troubleshooting.
- Mini – project based on html and flash for the club website

Computer Literacy

Proficient in Microsoft Office, Windows (98, 2000, XP, 7 & 8), RedHat Linux 9.0, Solaris, Windows NT, 2000 & 2003 (installation & configuration), Windows Server 2008 R2, Windows Server 2012 R2, C/C++, Visual C++, UNIX shell scripts, Authorware, (Multimedia), Web Service Programming, ASP, JAVA, XML.



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MS SQL Server (2000, 2005, 2008 R2), Oracle (8i & 10g), MS Access97/2000, Microsoft Office, HTML, FrontPage, Photoshop 7.0, Crystal Reports Dreamweaver, Flash, Fireworks, Grid Computing software (Globus Toolkit, Enfuzion)

Language

Fluent in English, Tamil