



## EDUCATION

### **Notre Dame of Dadiangas University**

June 2012 – March 2018

Bachelor of Science in Industrial Engineering

Marist Avenue, General Santos City

### **Hilongos National Vocational School**

June 2008 – March 2012

Major in Drafting

R. V Fulache Street, Hilongos, Leyte

### **Sampaguita Children's Learning Center**

June 2003 – March 2008

Sampaguita Street, General Santos City

## WORK EXPERIENCE

### **Fast Services Corporation – Operations Engineer**

November 2018 – Present

- Aggregates and monitors the performance of the site by identifying the KPI's and recommend potential initiatives for continuous improvements.
- Presented management with key information on people, space, machine and inventory.
- Managed a small team consisting of office-based and warehouse personnel for daily transactions when Supervisors are unavailable.

### **Snapsnax Ventures Inc. – Quality Control Inspector**

May 2018 – October 2018

- Controls the production of chips to guarantee the specific quality required for export transactions.

### **General Tuna Corporation – On-the-Job Trainee**

April 2017 – May 2017

- Conducted Time and Motion Study to eliminate excess activities identified and enhance the current process established.

### **Sutherland Global Services – Customer Service Representative**

December 2015 – May 2016

- Managed incoming chats and customer service inquiries.
- Identifying and assessing customer needs to achieve their satisfaction.

A detail-oriented and organized industrial engineer with three years of industry experience. Focused in analyzing data collected and recommend simple initiatives which contributes to continuous improvements. A goal-oriented employee who happened to experience in managing a small team consisting of office-based and warehouse personnel that aims to execute 100% completeness of daily transactions. Motivated to streamline processes and seek for improvement using industrial engineering methodologies.

## CONTACT

## SKILLS

