

# Bhone Myint Kyaw

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## ABOUT ME

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Passionate, value-added project manager with over 6 years of project management, business analyst, QA, web development & IT operation experiences. Leading cross-functional teams to plan, build, launch and manage world-class mobile and web application products. Blend technology skills with extensive Agile/Scrum experience, a business orientation, analytical abilities and QA mindsets to develop & deliver quality products. Developed & launched over 12 successful products from travel & tour, ride hailing, F&B, warehouse, supply chain, education & ecommerce industries. Seeking for an opportunity for project management, software quality assurance & business analysis roles in Singapore.

## WORK EXPERIENCE

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### Project Manager

**New Vision Group Holding Private Limited** (December 2021 – Present)

Location: Singapore

#### Responsibilities

- Lead the cross-functional teams to develop & oversee multiple projects
- Coordinate sprints, retrospective meetings and daily stand-ups
- Ensure deliverables are up to quality standards at the end of each sprint
- Facilitate internal communication and effective collaboration
- Run as the point of contact for external communications (e.g. from customers or stakeholders)
- Implement & set the guideline for product document templates
- Research, share & apply new suitable technologies for company
- Measure project performance using appropriate systems, tools and techniques
- Coach team members in Agile frameworks
- Help build a productive environment where team members 'own' the product and enjoy working on it
- Advise the upper management offers with technology, product strategy

## Project Manager

**Win With Tech Co. Ltd** (November 2020 – August 2021)

Location: Mandalay, Myanmar

### Responsibilities

- Developed and initiated projects, managed costs, and monitored performance
- Headed project teams specializing in analyst, design, launch & support process activities
- Develop epics, user stories & mockup for the project
- Orchestrated projects within strict timeframes and budget constraints by solving complex problems and working closely with senior leaders
- Drove team success through shared vision and recognition of quality performance
- Identified plans and resources required to meet project goals and objectives
- Modified and directed project plans to meet organizational needs
- Tracked project and team member performance closely to quickly intervene in mistakes or delays
- Reported regularly to CEO on project budget and progress
- Built successful project plans covering objectives, resources and staffing to meet schedules
- Scheduled and facilitated meetings between project stakeholders to discuss deliverables, schedules and conflicts
- Lead the IT Department
- Develop professional leadership skills
- Support the CEO for strategic planning & decision making
- Use and continually develop leadership skills

### Key Achievement

- Upgrade the local server running project to cloud technology projects.
- Successfully developed & delivered 5 projects of hospital management system, supply chain management system, warehouse management system & POS.

## Project Manager & Scrum Master

**Quantumm Software Solutions & Services** (April 2020 – August 2020)

Location: Yangon, Myanmar

### Responsibilities

- Developed and initiated projects, managed costs, and monitored performance.
- Oversaw high profile projects for by planning, designing, and scheduling phases.
- Manage QA and engineering team of 15-20 resources (team leads, engineers and analysts)
- Conduct as coaching for four different team leads to help them transition into SM and take lead as Scrum Master to their Agile teams

### Key Achievement

- Successfully launched the shwechin.com B2B product
- Technology upgrade & relaunched the POS system that is used by popular restaurants in Myanmar & Cambodia (KFC Myanmar, Little Sheep Myanmar, Bonchon Myanmar & Pizza Company Cambodia)

## Business Analyst

**Quantumm Software Solutions & Services** (December 2019 – April 2020)

Location: Yangon, Myanmar

### Responsibilities

- Engage with clients to gather software requirements/business rules, and align with development teams
- Analyze client's business requirements and processes through document analysis, interviews, workshops, and workflow analysis
- Draft and maintain business requirements and align them with functional and technical requirements
- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity
- Oversaw daily operations to ensure high levels of productivity
- Developed and implemented performance improvement strategies and plans to promote continuous improvement
- Created spreadsheets using Microsoft Excel for daily, weekly and monthly reporting
- Offered friendly and efficient service to customers, handled challenging situations with ease
- Developed and maintained courteous and effective working relationships
- Lead software support team of developers & network engineers using agile methodologies
- Facilitate weekly/monthly meetings with clients to document requirements and explore potential solutions
- Support the COO & CTO for strategic planning & decision making
- Lead the ongoing reviews of business processes and developing optimization strategies
- Develop professional leadership skills

## Software QA Engineer & System Specialist (May 2018 – December 2019)

**Oway Travel & Tour, Oway Ride**

Location: Yangon, Myanmar

### Responsibilities

- Run as a key player of software development team
- Analyst the product features by holding the meeting with customers
- Developed and executed QA test cases, scripts and procedures for automated software maintenance in CI/CD
- Resolved technical issues and forecasted troubleshooting complications during software trials.
- Work with QA manager, UI/UX team, Product managers and other management stakeholders to deliver in line with agile methodology
- Work with application designers/developers to resolve documentation, design & functional issues with various applications
- Hold the meetings to receive new features' requests & bugs with operation department by representing IT department
- Report bugs to development team by creating Jira ticket in an Agile work flow
- Preform UAT preparation including configuration update and data adjustment
- Monitored resolution of bugs, tested fixes and helped developers tackle ongoing problems by providing QA perspective.
- Work with cross-functional teams to ensure quality throughout the software development lifecycle

- Support the Project Manager for new feature discussion, backlog management, project timeline & task assign
- Lead process of issue identification and resolution

## **Software Test Engineer** (December 2017 – April 2018)

### ***Oway Travel & Tour, Oway Ride***

Location: Yangon, Myanmar

#### **Responsibilities**

- Test various platforms: all types of web browser and mobile applications for both iOS and android applications
- Develop automation test plans & test cases
- Work with cross-function team to resolve documentations, design and function issues with various applications
- Perform UAT before new release
- Determined server operating limits by conducting weekly load tests
- Created accurate and successful test scripts to manage automated testing of certain products and features
- Designed testing scenarios for usability testing
- Assist the Project Manager to recruit & setup the In-House development team

## **IT Executive** (April 2017 – December 2017)

### ***Parkson Mall Myanmar***

Location: Yangon, Myanmar

#### **Responsibilities**

- Setup window servers, cable networks, POS machines & PC for store
- Monitor and check the management information system activities in store
- Do regular backup & maintenance the server in the store
- Support to other countries' stores operation if required or assigned
- Do direct reporting to CTO
- Configured and implemented IT initiatives to produce measurable business value
- Developed and led large-scale technology initiatives for long-term strategic plans and solutions
- Manage, maintain, implement, support users & operate the whole IT environment of the store

## **Junior Web Developer** (August 2016 – February 2017)

### ***Golden Myanmar Web Services***

Location: Yangon, Myanmar

#### **Responsibilities**

- Work as a Junior Web Developer and participate in coding, testing, debugging applications and websites with the team of designers and developers
- Develop the front-end applications, user interactive (UI) web pages using web technologies like HTML5, CSS3, Javascript, Bootstrap

- Support the senior developers in backend developing using Java, PHP & Python
- Develop the website mock-ups for clients to ensure quality control and client satisfaction before the project
- Exceeded goals through effective task prioritization and great work ethic
- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity

## EDUCATION

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### ***University of Greenwich***

B.Sc. (Hons) Business Information Technology

## CERTIFICATIONS

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### ***Project Management Institute, PMI***

Agile Project Leadership

### ***Project Management Institute, PMI***

Strategic Thinking

### ***Project Management Institute, PMI***

Scrum: Advanced

### ***SCRUMstudy***

Scrum Fundamentals Certified(SFC)

### ***LinkedIn Learning***

Software Testing Foundations: Testing throughout the SDLC

## SKILLS

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Project Management, Product Development, Agile Methodology, Analytic & Product Design, Software Quality Assurance, Functional & Business Requirements, Advanced problem solving, Project planning and development, Business process re-engineering, Strategic Planning, Systems Design Documentation, SDLC, Staff Management, Change Control Processes, IT Operation, Public Relations & Communication, Customer Support, Web Development, Cloud Technology, Automation Testing, UX, Team Work & Collaboration, Professional Development

## IT SKILLS & Tools

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Programming Language	-	PHP, Java, Python, Bootstraps, JavaScript
Database	-	MySQL, Postgress
OS	-	Mac OS, Linux (Fedora, Ubuntu), Window
Cloud Technology	-	AWS
Project Management Tools	-	Jira, Trello, YouTrack, Mingle
QA Tools & Frameworks	-	Selenium, Appium, Katalon Studio, JMeter

## LANGUAGE SKILLS

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	Speaking	Reading	Writing
Burmese	Mother tongue	Mother tongue	Mother tongue
English	Full Working Proficiency	Full Working Proficiency	Full Working Proficiency

## PORJECTS

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Oway Ride(Ride Hailing Project)	-	2018
Oway Travel(Travel & Tour)	-	2018
Marvellous School Management System	-	2018
Marvellous Online LMS	-	2019
ERP System for KFC Myanmar	-	2019
Shwe Chin Wholesale App	-	2019
Suki Wholesale App(Philippine)	-	2020
OMart Supply Chain System	-	2020
WWT Warehouse Management System	-	2020
WWT Money Changer POS	-	2020
WWT Wholesale POS	-	2021
WWT Hospital Management System	-	2021

## AWARDS

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Team of the Month	–	Oway Travel & Tours/Oway Ride(2019)
Best Team Award for Strategic Partnership with Telenor	–	Oway Travel & Tours/Oway Ride (2019)
Talented Staff of the Year	–	Parkson Mall (2017)

## VOLUNTEER EXPERIENCE

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Public Relationship Officer (2018 – Present)

**AWS User Group Myanmar**

## ADDITIONAL INFO

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Notice Period - 1 month

Relocation Status - Can