

EDUCATION QUALIFICATIONS

National University of Singapore

Feb 2016 –March 217

- Post Graduate Diploma in Systems 0 Analysis

Bachelor of Engineering (Information Technology)

Dec-2008 to Feb-2014

- Mandalay Technological University

Employment History

Application Analyst (Courts Asia Limited)

2017-(Current)

- Managed the full SDLC - reviewed requirements, coordinated with the application development team, distributed tasks, created test plans, coordinated production installation, and participated in support for those internal users like logistics, Finance, online, Marketing and operation, etc.
 - Reactive problem investigation, diagnosis & resolution
 - Participate in post mortem activities for any breaks in system availability
 - Carry out root cause and trend analysis of problems and to identify, implement solutions to prevent repeat reoccurrence
- Communicated weekly application status to business users, stake holder and end users.
 - Participate in change review meetings to review application development and infrastructure changes that impacting applications
- Review and amend technical documentation such as support and disaster recovery procedures to ensure that they are kept up to date.
- Utilized MS project to update project plans.
- Documented system process flows.
- Use metrics to maintain and enhance system performance
- Define and implement best practice operational standards(e.g.standardised monitoring, logging, escalation and scheduling)
- Working on Dynamic 365 project

Project Experiences

1. Institute of System Science

KepDesk Project (Internship Project at Keppel Land)

- The aim of this project is that it simplifies and automates help desk ticket management and support IT technicians to manage tickets.
- Coded the system with Agile platform by outsystem,C#,CSS,javascript,mysql ,ionic creator and jQuery.
- Make the user to create helpdesk ticket, to give feedback, supported the FAQ for user, gave the real chat with IT technicians and can track the helpdesk ticket's process easily.
- Save time and resources on manual and repetitive help desk tasks.
- Improve operational efficiency of customer service.

Logic University Stationary Store Management Control System

Team Size-8(1 month AD project)

- Provided a software application to carry out the tasks related to stationary order of the department and then tracking and maintain the stocks levels for the inventory.
- Developed the mobile application for ordering stationary, accepting order request, checking the stock levels, showing the inventory maps and approved the order form(to help store management).

Online Customized Wholesales and Distribution System

- Developed online sales management system using OOAD(Oriented Analysis and Design)
- Delivered services to achieve the time efficiency and effective on the user experience

Library Management System

- Designed this system by using C#.Net, SQL Server, Entity Framework.
- Stored procedures development and accomplished the database design
- Provided online real time information for the books in library and kept the user information to reduce the manual work like book issues, returns, reports, etc. and tracking of books rental records.
- Solved the problems when we integrated the projects and rectified the errors through troubleshooting

Club Application System (Booking Register)

- Coded this system by using java language and spring framework.
- Identified and corrected the software deficiencies.
- Built our booking system from the ground up for small, local and mid-sized business of all shapes and sizes to attract new customers, the existing ones, and took booking for 24 hours a day.

Mobile Track Application Development

- Designed the app of mobile and IOS for supermarket especially for to track inventory system and manage the goods in supermarket by using prototype.io tools

Tracking diet plan (Android Application)

- Coded this application by using java swing, SQLite and web service by using Asp.net.
- Designed the prototype for App and websites.
- Allowed the user to know the exact BMI, amount of calories based on food and exercises.

Flickr Application (IOS Application)

- Designed IOS application to be able to take photo, upload videos, search and save in Flickr by using swift.

2 .Mandalay Technological University-Myanmar

Project Experiences

Video Rental Shop Nov-2010

- Offer the largest selection of independent films, children's movies or foreign films to build a brand and to minimize the cost of providing the labor costs and to save the manual work.

Wireless Network Infrastructure Plan over TU (Mdy) campus Oct-2011

- Connected two or more devices by using a wireless distribution methods within a limited area such as buildings, labs, etc that gives users the ability to move around within a local coverage area and still be connected to the network, and can provide a connection to get the wider internet .

- **Design and Implementation of Iris Recognition system based on**

Hamming Distance Matching Technique Oct-2013

- Used video camera technology with subtle near infrared illumination to acquire images of the iris and checked for speed of matching and its extreme resistance to false matches to give the precise results.

TECHNICAL SKILLS

- Business Analysis, Project plan preparation & execution (Project initiation to closure).
- Requirement analysis and design, documentation, flow chart & use case preparation.
- Gap analysis, test case preparation & test execution.
- J2SE, J2EE, Servlets, Spring and Struts frameworks, C#, Asp.net, Android ,IOS
- SQL Server 2000-2008, MySQL, SQLite, macro
- Visual Studio 2008/2015, IDE, Eclipse ,Android Studio ,XCode ,Agile platform by out system
- HTML, CSS, Java Script, JQuery

Others Skills

- Ability to learn new technologies
- Have Positive attitude and quick learner

- Good interpersonal, communication skills and comprehensive problem solving skills.
- Independent as well as a team player with drive and leadership abilities