

DUTY MANAGER

Contact



Skills

Project Management



Problem Solving



Leadership



About

I have established myself as a reliable and dependable Operations Duty Manager whose efforts and contributions have added significant value to the organization I work for. Besides running daily operations with ease, I pride myself as an independent worker who can work well in groups and under pressure.

Education History

Singapore University of Social Sciences

2017 – Present

BSc Biomedical Engineering (Part-time)

Singapore Polytechnic

2011 – 2014

Diploma in Electrical & Electronic Engineering

Work Experience

SATS–Creuers Cruise Services Pte Ltd

2018 – Present

Duty Manager (Operations)

- Oversee and manage terminal and wharf operations, equipment and facilities.
- Manage projects to enhance technical competencies to increase productivity and efficiency
- Plan, communicate and liaise with external stakeholders on operational matters.

Intercruises Shoreside and Ports Services Pte Ltd

2017 – 2018

Passenger Service Assistant

- Supervised duties such as passenger queue lines, special needs assistance and baggage operations
- Provided directional assistance to passengers

Singapore Armed Forces

2014 – 2016

Company Second-in-Command (4SIR)

- Planned training programmes and assisted in running the Company
- Provided support, morale and ensured the well-being of the Company