FSUX Appointments
Copy Deck

VERSION CONTROL INFORMATION

Ver #	Date	Expected Release	Update Description	Reviser
1.0	3/24/17	May '17	Edit doc creation – Nav/Action bars only for May 2017 release	B. VanderYacht (nèe Lear)
2.0	4/18/17	July '17	Added-in foundation for July scope of work (WiP); May and July work separated by headings delineated by release date.	B. VanderYacht (nèe Lear)
3.0	4/25/17	July '17	Continuing with 2.0 work on July release content	B. Matteson
3.1	4/25/17	July '17	Continuing with 3.0 work on July release content	B. VanderYacht (nèe Lear)
4.0	5/3/17	July '17	Highlighted the out-of-scope Back Button content.	B. VanderYacht (nèe Lear)
5.0	5/5/17	July '17	Highlighted the addition of pretext to Appointment Details	B. VanderYacht (nèe Lear)
5.5	5/17/17	July '17	Updates resolve Spanish P2's raised by CATLAR Product Owner.	B. VanderYacht (nèe Lear)
5.6	5/17/17	July '17	Update to casing instructions for Teamsite button: Confirm Now (optional)	B. VanderYacht (nèe Lear)
5.61	5/24/17	July '17	Added iVV Ncal regional pretext at Priya P.'s request. This is for PQE current state and is not in scope for FSUX July.	B. VanderYacht (nèe Lear)
5.62	5/30/17	July '17	Reminder to team to make Estimated Copay all caps, per the notes on casing below. Changed Done to Cancel on Create Appt. Screen.	B. VanderYacht (nèe Lear)
5.7	7/17/17	Sept '17	In RED: Updated further truncated Spanish	B. Matteson
5.8	7/20/17	Sept '17	Updates to resolve Spanish issues raised by CATLAR Product Owner (Con to CON QUIÉN, CUANDO to CUÁNDO)	B. VanderYacht
6.0	9/6/17	Nov '17	Added E-visit 1.0 scope ; Spanish TBD	B. VanderYacht
7.0	9/12/17	Nov '17	Added Spanish	D. Gutiérrez
8.0	9/15/17	Nov '17	Added Connection language to VV sections; added Multiparty Invite	D. Gutiérrez
8.1	9/21/17	Nov '17	Copy edits to above note	B. VanderYacht
8.2	9/22/17	Nov '17	Added E-visit native picker	L. Willnerd
8.3	9/25/17	Nov '17	Added Done button to E-visit frame; Updated proxy picker alert dialogue title	B. VanderYacht
8.4	9/27/17	Nov '17	Added Spanish to connection language in VV sections	B. VanderYacht
8.5	9/29/17	Nove'17	Updated subhead "appointment is for" to "e-visit is for"	L. Willnerd

Key

- Black copy = Onscreen Content

- Green copy = ADA access labels, hints, alt text, etc.
- Blue copy = instructions to developers, including linked text, buttons, and special instructions
- Red copy = regional variation signposts, error/event handling signposts (as called-out in left-most column)
- Copy highlighted in blue flag the most recent changes per the version log above
- Copy highlighted in green flags content in need of for translation

Casing Notes

Title Case:

- Screen Titles
- Dashboard Center Names
- Menu Center Names (flyout menu)
- Form Field Labels (unless a full sentence with punctuation then sentence case will be used)
- Buttons, Dropdown Menus, etc. (iOS)
- Spanish casing notes: The following are never capitalized in Spanish for Title Case unless they are the first word in a sentence or fragment:
  a; al; con; de; desde; el; en; la; las; lo; los; o; para; por; que; sobre; u

ALL CAPS:

- Sub Headers
- Buttons, Dropdown Menus, etc. (Android)
- Tabs

Sentence case:

- Body copy

Text only button with punctuation (ex: Need help?)

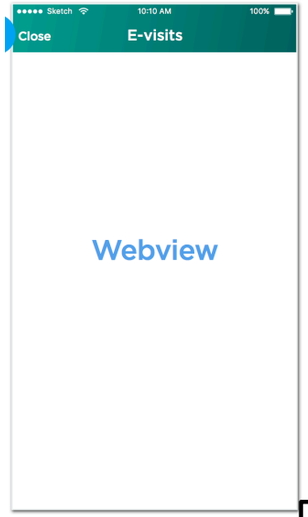
Table of Contents

VERSION CONTROL INFORMATION 1
Key..... 1
Casing Notes..... 2
Table of Contents 2
National Appointments Landing Screen – May '17..... **Error! Bookmark not defined.**
National Appointments Landing Screen - Spanish - May '17**Error! Bookmark not defined.**
Colorado Appointments Landing Screen - May '17 ..... **Error! Bookmark not defined.**
Colorado Appointments Landing Screen – Spanish - May '17**Error! Bookmark not defined.**
Past Appointments Screen - May '17 ..... **Error! Bookmark not defined.**
Past Appointments Screen – Spanish - May '17..... **Error! Bookmark not defined.**
Appointments Landing Screen w/Confirmations – July '17 **Error! Bookmark not defined.**
Appointments Landing Screen w/Confirmations - Spanish - July '17**Error! Bookmark not defined.**
Appointments Stacked Confirm/Check-in – July '17 ..... **Error! Bookmark not defined.**
Appointments Stacked Confirm/Check-in - Spanish - July '17**Error! Bookmark not defined.**
Appointments Stacked, Both Checked – July '17 ..... **Error! Bookmark not defined.**
Appointments Stacked, Both Checked - Spanish - July '17 **Error! Bookmark not defined.**
Appointments - Create Appointment, Native View - July '17**Error! Bookmark not defined.**

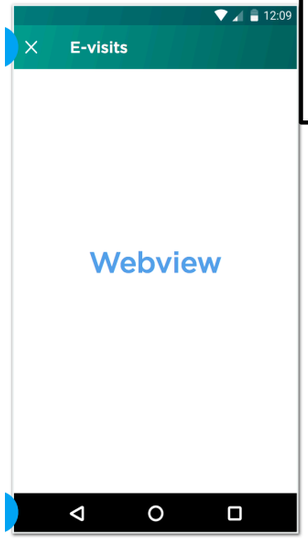
Appointments - Create Appointment, Native View - Spanish - July '17**Error! Bookmark not defined.**
Appointments - Create Appointment, Submit Case - July '17**Error! Bookmark not defined.**
Appointments - Create Appointment, Submit Case - Spanish - July '17**Error! Bookmark not defined.**
Appointments Back + Active Sticky Button (e.g. Find a Facility) – July '17**Error! Bookmark not defined.**
Appointments Back + Active Sticky Button (e.g. Find a Facility) - Spanish - July '17**Error! Bookmark not defined.**
Appointments Back + Inactive Sticky Button (e.g. Date & Time) – July '17**Error! Bookmark not defined.**
Appointments Back + Inactive Sticky Button (e.g. Date & Time) - Spanish - July '17**Error! Bookmark not defined.**
Appointments Done/Close Button, Web-view Header (e.g. Schedule) – July '17**Error! Bookmark not defined.**
Appointments Done/Close Button, Web-view Header (e.g. Schedule) - Spanish - July '17**Error! Bookmark not defined.**
Appointment Details – Confirm Now - July '17 ..... **Error! Bookmark not defined.**
Appointment Details – Confirm Now – Spanish - July '17 .. **Error! Bookmark not defined.**
Appointment Details – Confirmed - July '17 ..... **Error! Bookmark not defined.**
Appointment Details – Confirmed– Spanish - July '17 ..... **Error! Bookmark not defined.**
Appointment Details – Video Visits Stand By - July '17..... **Error! Bookmark not defined.**
Appointment Details – Video Visits Standby – Spanish - July '17**Error! Bookmark not defined.**
Appointment Details – Video Visits Join Now - July '17 ..... **Error! Bookmark not defined.**
Appointment Details – Video Visits Join Now – Spanish - July '17**Error! Bookmark not defined.**
Multiparty Invite: Appointment Details (May '16) ..... **Error! Bookmark not defined.**
Multiparty Invite: Appointment Details – Spanish (May '16)**Error! Bookmark not defined.**
Appointment Details – Check In Now - July '17 ..... **Error! Bookmark not defined.**
Appointment Details – Check In Now – Spanish - July '17 **Error! Bookmark not defined.**
Appointments: Entitlement – Teen Denied Access to Feature**Error! Bookmark not defined.**
Appointments: Entitlement – Teen Denied Access to Feature – Spanish**Error! Bookmark not defined.**
E-visit RWD Frame..... **Error! Bookmark not defined.**
E-visit RWD Frame - Spanish..... 4
E-visit & Schedule Appt. Popover 5
E-visit & Schedule Appt. Popover - Spanish 6
E-visit – Proxy Picker, Native View - Nov '17 7
E-visit – Proxy Picker, Native View –Spanish - Nov '17..... 8

E-visit RWD Frame - Spanish

iOS:



Android:

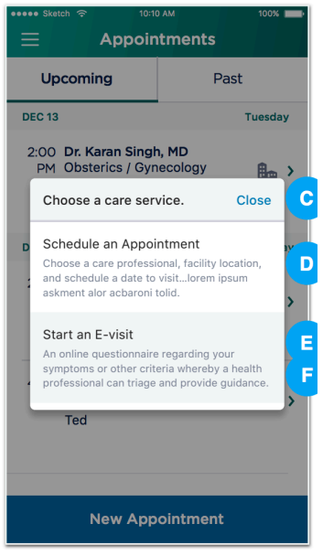


Accessibility labels for Android included for ability to one-day support voiceover on the platform.

Screen elements	Editorial copy—read left to right	
Top Nav Content, iOS	Cerrar Accss Label: Cerrar	**Consulta en línea**
Top Nav Content, Android	[**X**] Accss Label: Cerrar	**Consulta en línea**
Done button for end of flow	Button: Listo Accss Label: Listo	

E-visit & Schedule Appt. Popover

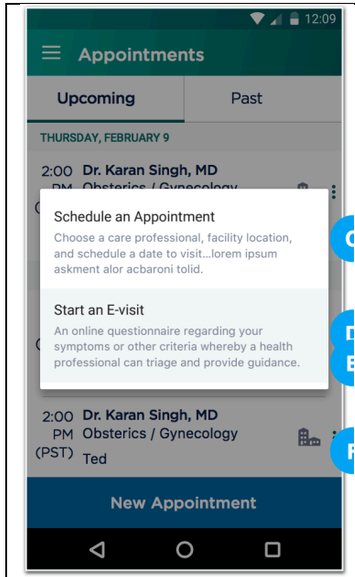
iOS:



Android:

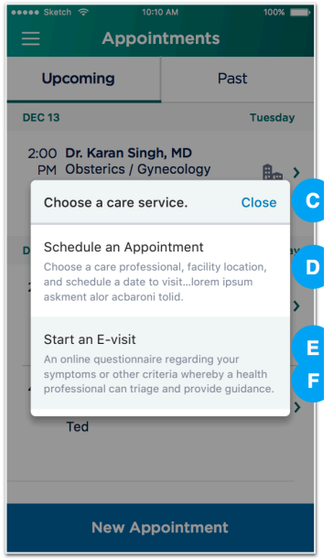
Screen elements	Editorial copy—read left to right	
Top Nav Content, **iOS ONLY**	**Choose How to Receive Care**	Close Accss Label: Close
Native OS takes over for ADA and reads the cell as actionable	**Make an Appointment** Schedule a same-day or future visit with your care team.	
Native OS takes over for ADA and reads the cell as actionable	**Start an E-visit** Request an evaluation of your symptoms from a medical professional.	

Accessibility labels for Android included for ability to one-day support voiceover on the platform.



E-visit & Schedule Appt. Popover - Spanish

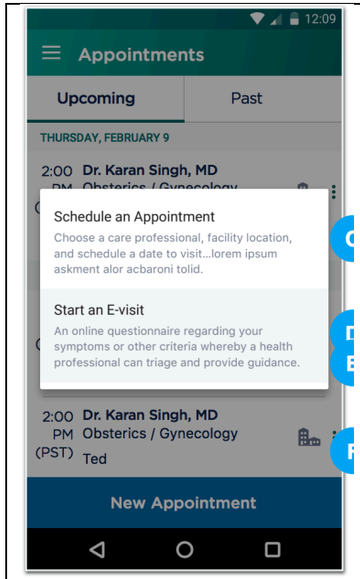
iOS:



Android:

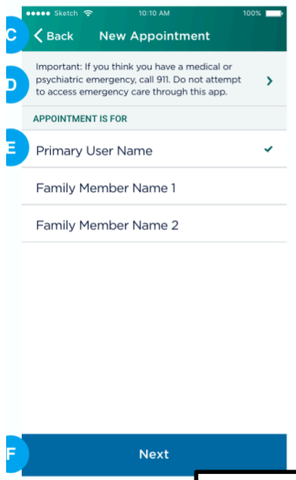
Screen elements	Editorial copy—read left to right	
Top Nav Content, **iOS ONLY**	**Elija cómo recibir atención**	Cerrar Accss Label: Cerrar
Native OS takes over for ADA and reads the cell as actionable	**Programe una cita** Programe una cita para el mismo día o posterior con su equipo de atención.	
Native OS takes over for ADA and reads the cell as actionable	**Empiece una consulta en línea** Solicite una evaluación de sus síntomas por parte de un profesional médico.	

Accessibility labels for Android included for ability to one-day support voiceover on the platform.



E-visit – Proxy Picker, Native View - Nov '17

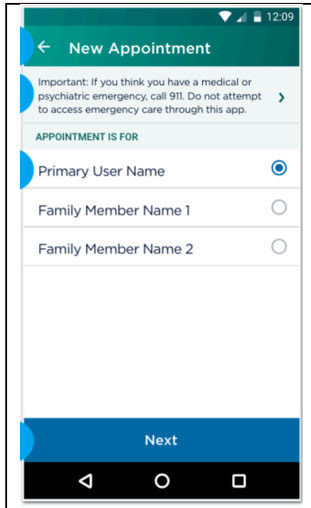
iOS:



Android:

Use table to the right for content. Refer to notes above this doc's table of contents for casing.

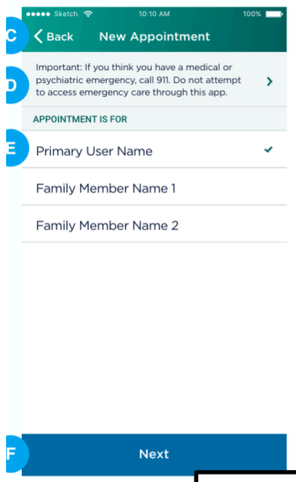
Screen elements	**Editorial copy—read left to right**	
iOS	Cancel Accss Label: Cancel	**E-visit**
Android	[Back Arrow Icon] Accss Label: Cancel Accss Hint: Tap to go back to appointments	**E-visit**
Risk Mit Pre-text	**Important:** If you think you or a family member is having a medical or psychiatric emergency, call 911. Do not attempt to access emergency care through this app.	[>] Accss Label: More
	E-VISIT IS FOR	
	[Patient Name]	[iOS - Checkmark] Accss Label: Not Selected **<OR>** Selected [Android **-** Radio



		Button] Accss Label: Not Selected **<OR>** Selected
	~~Book for someone else~~	~~[iOS - >]~~ ~~Accss Label:~~ ~~Not Selected **<OR>**~~ ~~Selected~~ ~~[Android – Radio Button]~~ ~~Accss Label:~~ ~~Not Selected **<OR>**~~ ~~Selected~~
ALL CAPS for ANDROID	Button: Continue Accss Label: Continue	

E-visit – Proxy Picker, Native View –Spanish - Nov `17

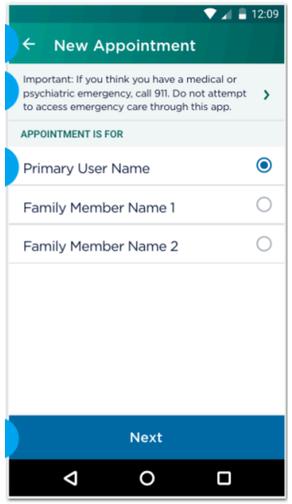
iOS:



Android:

Use table to the right for content. Refer to notes above this doc's table of contents for casing.

Screen elements	**Editorial copy—read left to right**	
iOS	Cancelar Accss Label: Cancelar	**Consulta en Línea**
Android	[Back Arrow] Accss Label: Cancelar Accss Hint: Toque para volver a citas	**Consulta en Línea**
Risk Mit Pre-text	**Importante:** Si cree que usted o un familiar tiene una emergencia médica o psiquiátrica, llame al 911. No intente acceder a la atención de emergencia por medio de esta aplicación.	[>] Accss Label: Más
	CONSULTA EN LÍNEA ES PARA	
	[Patient Name]	[iOS - Checkmark] Accss Label: No Seleccionado **<OR>** Seleccionado



		[Android - Radio Button] Accss Label: No Seleccionado **<OR>** Seleccionado
	~~Reservar para alguien más~~	~~[iOS - >]~~ ~~Accss Label:~~ ~~No Seleccionado~~ ~~**<OR>** Seleccionado~~ ~~[Android - Radio Button]~~ ~~Accss Label:~~ ~~No Seleccionado~~ ~~**<OR>** Seleccionado~~
ALL CAPS for ANDROID	Button: Continuar Accss Label: Continuar	