

Refund & Return Policy

Document #1 – Refund & Return Policy

This policy describes the process for refund & return policy.
All steps are compliant with the Financial Regulatory Authority (FRA).

Customers must adhere to these policies to ensure smooth transactions.
Violations may result in penalties, suspension, or legal action.

- Key Highlights:
- Standard processing time: 5 days
 - Penalty after due date: 3% per day
 - Dedicated support via support@example.com

Service Plan	Refund Window	Penalty After Due Date
Basic Plan	10 days	3% per day
Premium Plan	15 days	3% per day
Enterprise Plan	Custom contract	Negotiated terms

Contact and Support

For any queries or escalations, please contact:

Email: support@example.com

Phone: +91 98765 43210

Address: 123 Finance Street, Mumbai, India.

Office Hours: 9 AM – 6 PM, Monday to Friday.